This document provides an overview of the results derived from the statistical analysis of the recorded answers on the survey in which 394 (out of 542 total) Bachelor students participated.
1. I can access enough information from the institution’s official web site regarding timetable, registration, academic and social announcements

- Strongly agree: 56%
- Agree: 27%
- Partially agree: 12%
- Disagree: 3%
- Strongly disagree: 2%
- (blank): 0%
2. Academic registration processes are done easily

- Strongly agree: 46%
- Agree: 33%
- Partially agree: 11%
- Disagree: 4%
- Strongly disagree: 4%
- (Blank): 2%
3. Necessary documents (transcripts, certificates) are provided shortly after request

- Strongly agree: 34%
- Agree: 35%
- Partially agree: 17%
- Disagree: 7%
- Strongly disagree: 5%
- (blank): 2%
4. I am satisfied with technological services (internet, active-board, computer etc.)

- Strongly agree: 58%
- Agree: 27%
- Partially agree: 11%
- Disagree: 2%
- Strongly disagree (blank): 1%
- Other: 1%
5. Library service satisfies my needs

- Strongly agree: 42%
- Agree: 26%
- Partially agree: 19%
- Disagree: 8%
- Strongly disagree: 3%
- Blank: 2%
6. Studying environments are spacious and motivating.
7. I like my study programs

- Strongly agree: 73%
- Agree: 20%
- Partially agree: 4%
- Disagree: 1%
- Strongly disagree: 0%
- Blank: 2%
8. The number of lecturers that supervise students is sufficient

- Strongly agree: 42%
- Agree: 41%
- Partially agree: 10%
- Disagree: 5%
- Strongly disagree: 1%
- Blank: 1%
9. Academic consulting is at a high level

- Strongly agree: 44%
- Agree: 37%
- Partially agree: 10%
- Disagree: 4%
- (blank): 2%
- Strongly disagree: 3%
10. The institution offers sufficient educational activities like seminars, conferences, symposiums etc.

- Strongly agree: 49%
- Agree: 30%
- Partially agree: 12%
- Disagree: 3%
- Strongly disagree (blank): 2%
11. The institution offers educational activities of high quality

- Disagree: 4%
- Strongly disagree (blank): 1%
- Partially agree: 11%
- Agree: 36%
- Strongly agree: 46%
12. Foreign language learning in this institution is at a sufficient level

- Strongly agree: 41%
- Agree: 34%
- Partially agree: 13%
- Disagree: 6%
- Strongly disagree: 4%
- (blank): 2%
13. I am satisfied with the organization of the summer school

- Strongly agree: 27%
- Agree: 36%
- Partially agree: 18%
- Disagree: 8%
- Strongly disagree: 5%
- (blank): 6%
14. I am satisfied with the services offered in social areas

- Strongly agree: 33%
- Agree: 35%
- Partially agree: 14%
- Disagree: 7%
- Strongly disagree: 8%
- Blank: 3%
15. I am satisfied with the activities organized by student clubs

- Strongly agree: 29%
- Agree: 27%
- Partially agree: 17%
- Disagree: 14%
- Strongly disagree: 10%
- (blank): 3%
16. There are enough social and cultural activities

- Strongly agree: 31%
- Agree: 32%
- Partially agree: 16%
- Disagree: 8%
- Strongly disagree: 11%
- Blank: 2%
18. Hygiene of common premises (WC, halls, classes) is at high standards

- Strongly agree: 79%
- Agree: 15%
- Partially agree: 3%
- Disagree: 1%
- Strongly disagree: 1%
17. I am satisfied with the medical service provided at this institution

- Strongly agree: 29%
- Agree: 36%
- Partially agree: 15%
- Disagree: 9%
- Strongly disagree: 7%
- Blank: 4%
18. Hygiene of common premises (WC, halls, classes) is at high standards

- Strongly agree: 79%
- Agree: 15%
- Partially agree: 3%
- Disagree: 1%
- Strongly disagree: 1%
- Blank: 0%
19. Prices in the cafeteria are reasonable and affordable

- Strongly disagree: 20%
- Disagree: 15%
- Partially agree: 20%
- Agree: 25%
- Strongly agree: 18%
- Blank: 2%
20. I highly recommend Beder HEI as a top choice

- Strongly agree: 66%
- Agree: 21%
- Partially agree: 8%
- (blank): 1%
- Disagree: 2%
- Strongly disagree: 2%