



Students' Satisfaction Survey

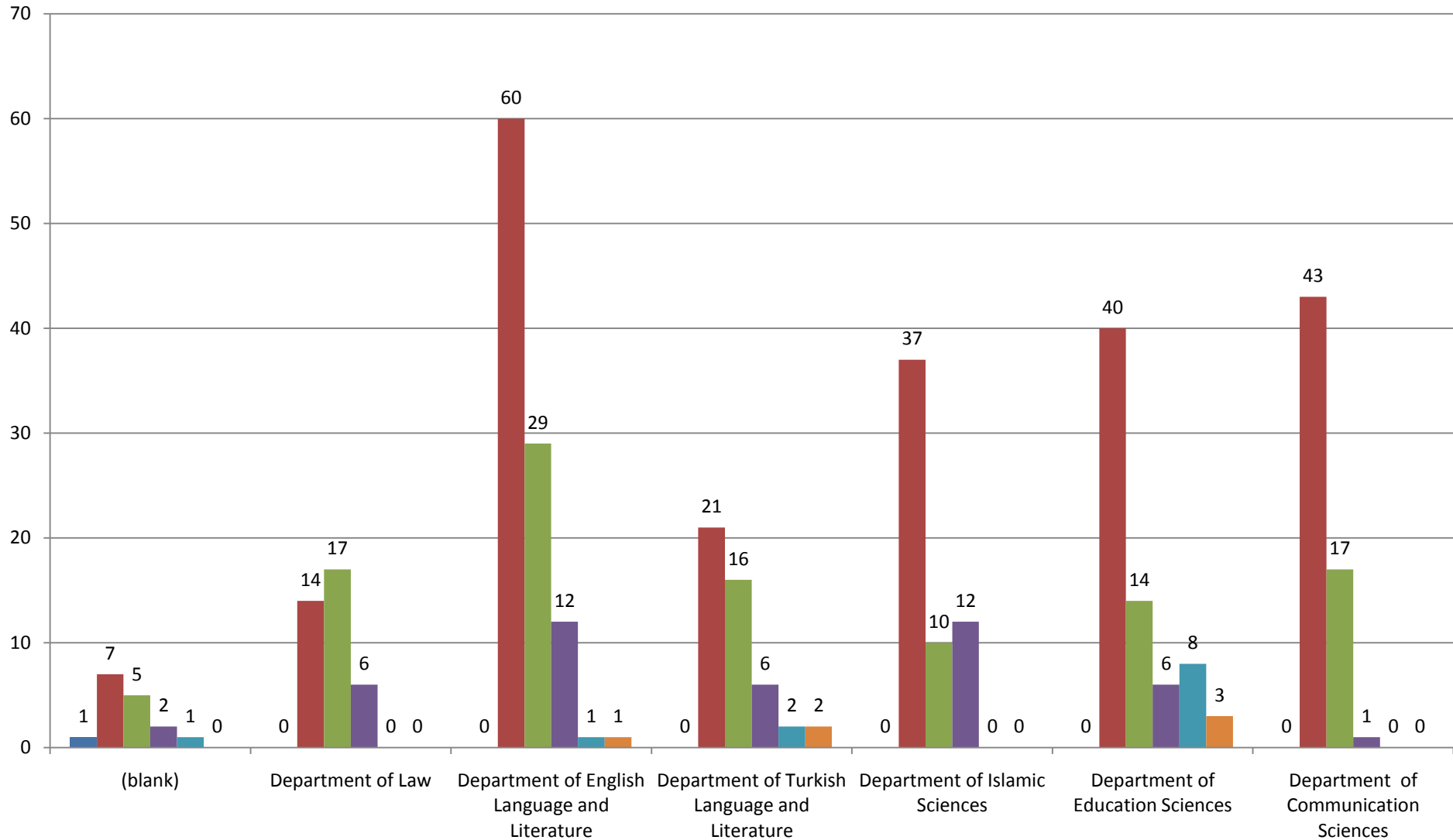
QUALITY ASSURANCE COUNCIL

December 2014

This document provides a general comparison between the answers of each department of the university for each question of the survey.

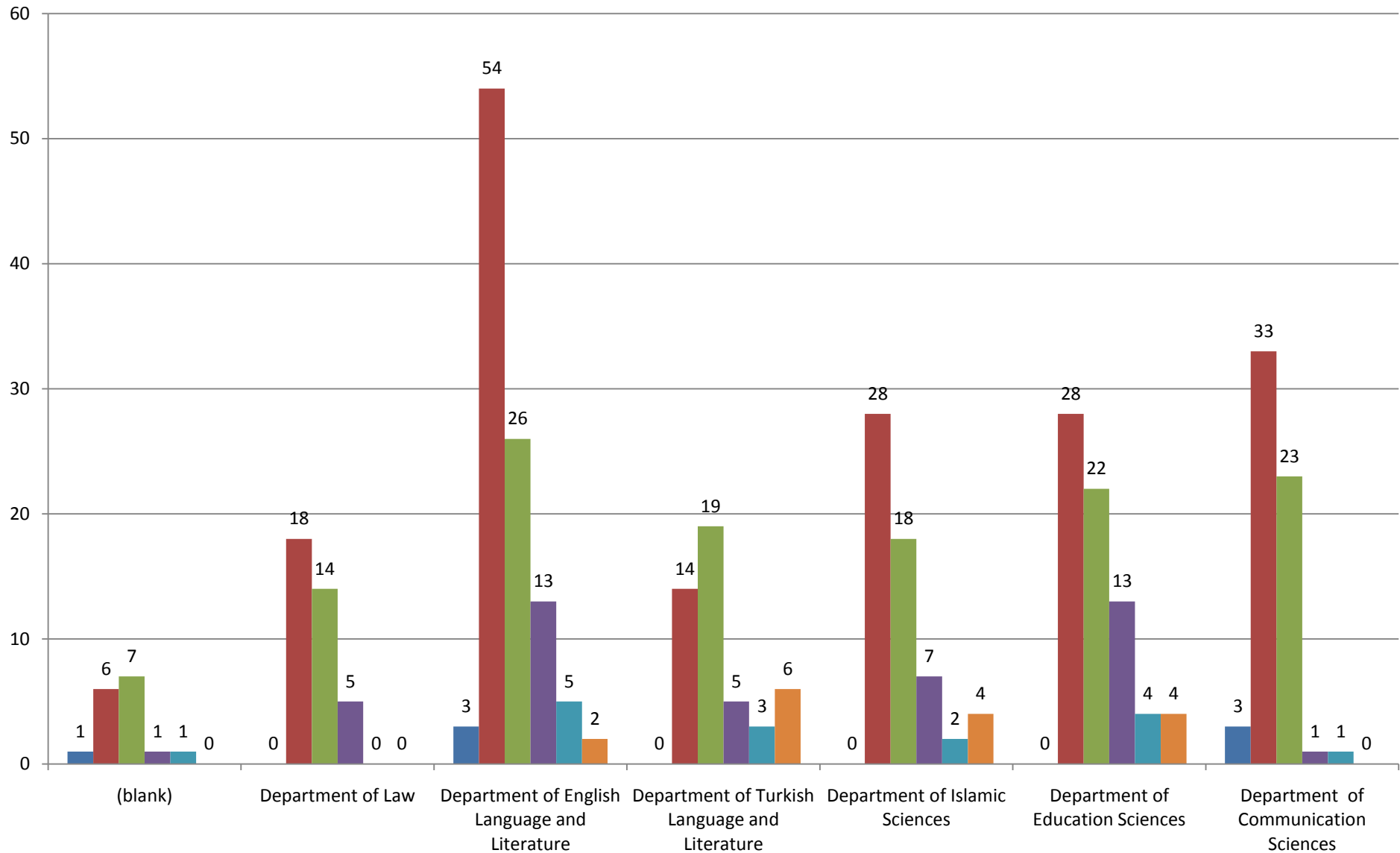
1. I can access enough information from the institution's official web site regarding timetable, registration, academic and social announcements

■ (blank) ■ Strongly agree ■ Agree ■ Partially agree ■ Disagree ■ Strongly disagree



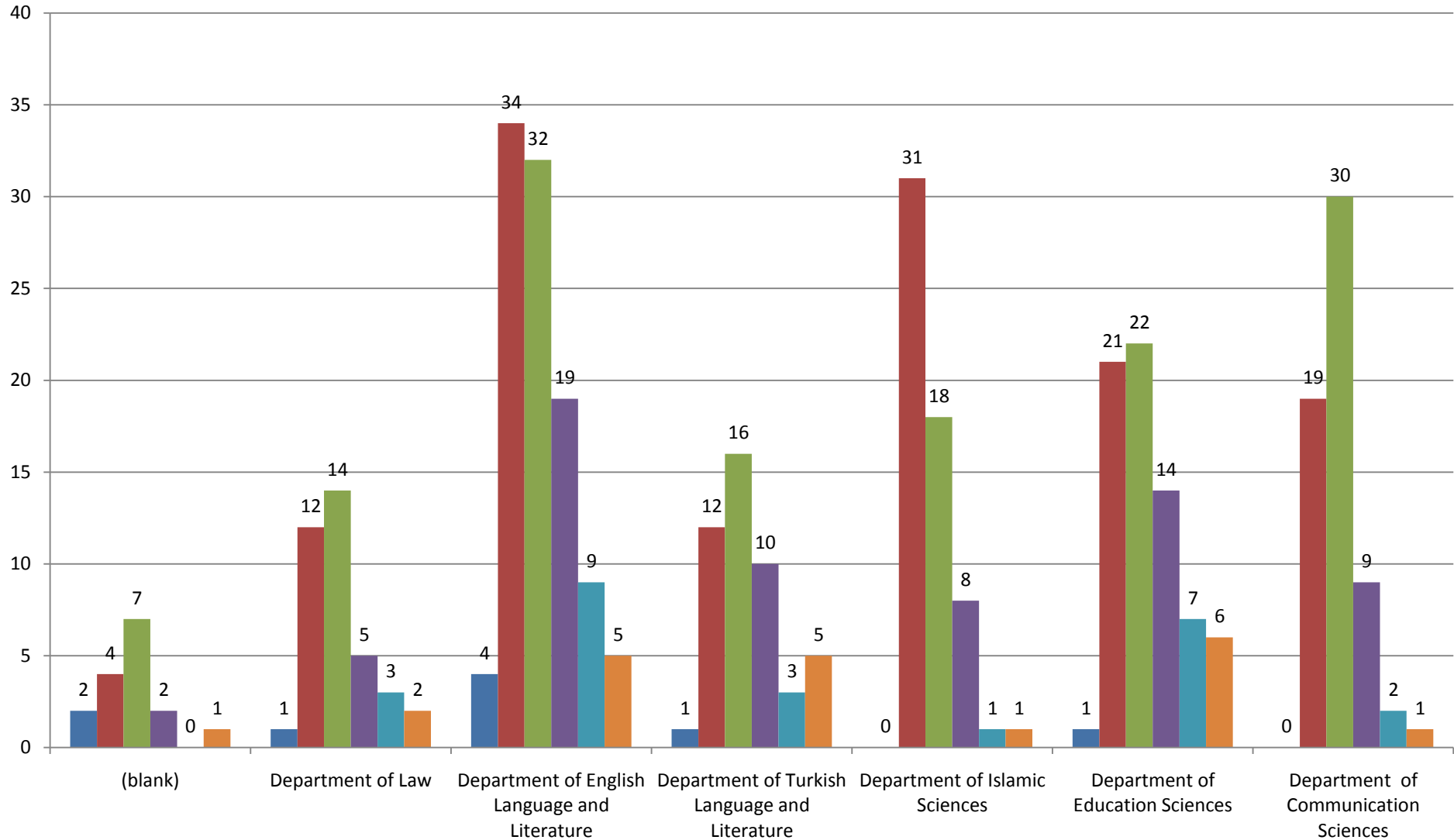
2. Academic registration processes are done easily

■ (blank) ■ Strongly agree ■ Agree ■ Partially agree ■ Disagree ■ Strongly disagree



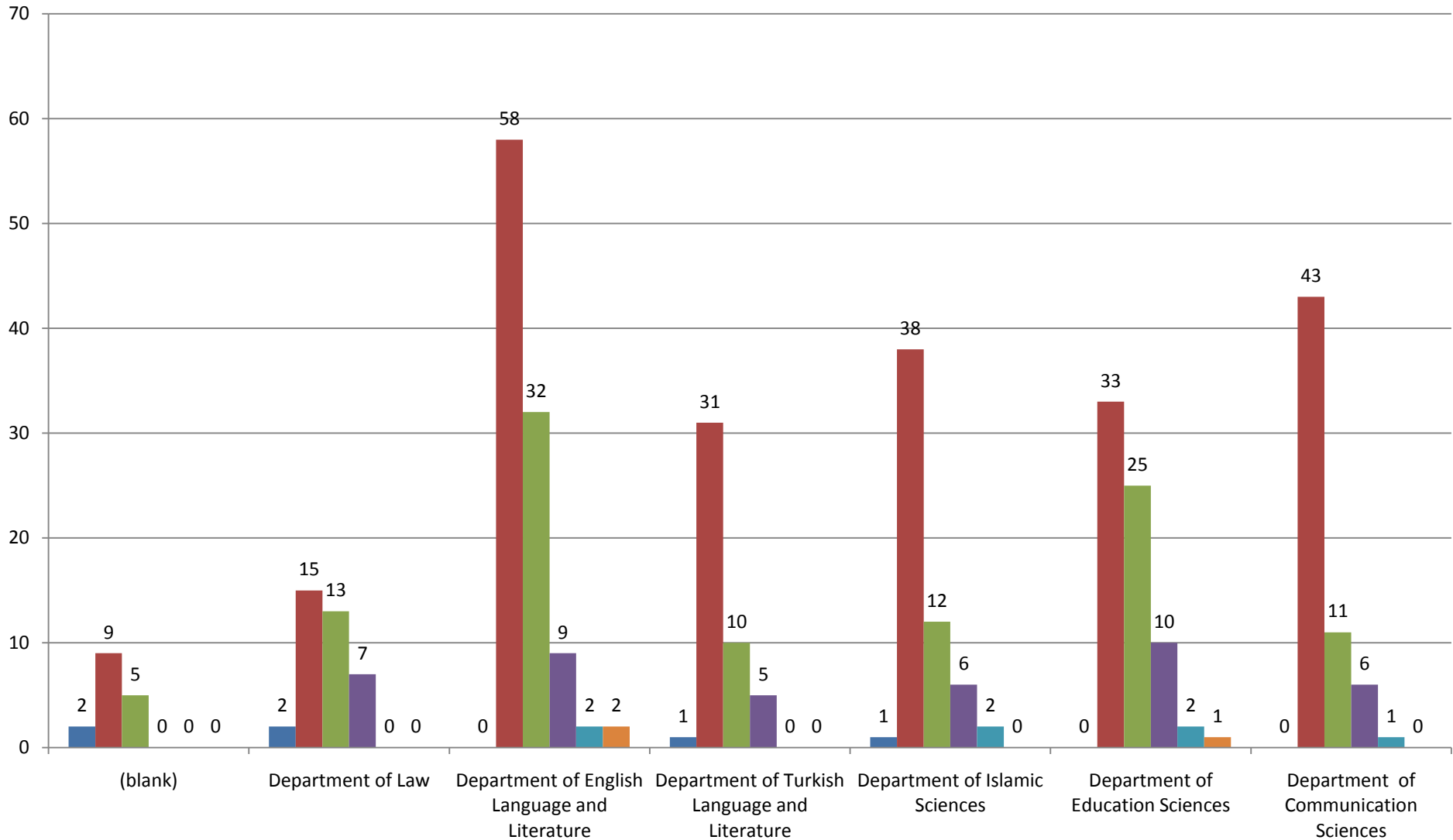
3. Necessary documents (transcripts, certificates) are provided shortly after request

(blank) Strongly agree Agree Partially agree Disagree Strongly disagree



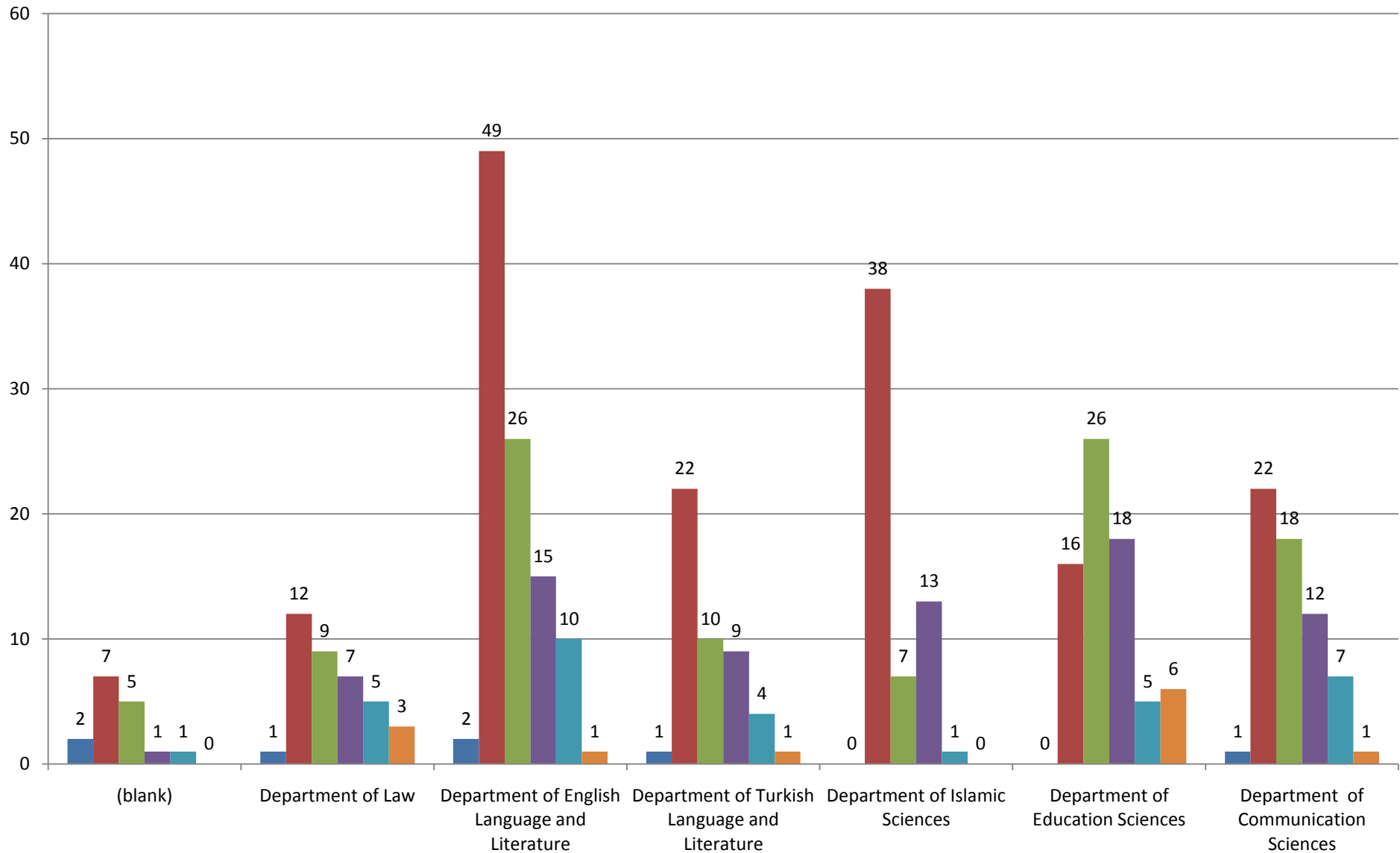
4. I am satisfied with technological services (internet, active-board, computer etc.)

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



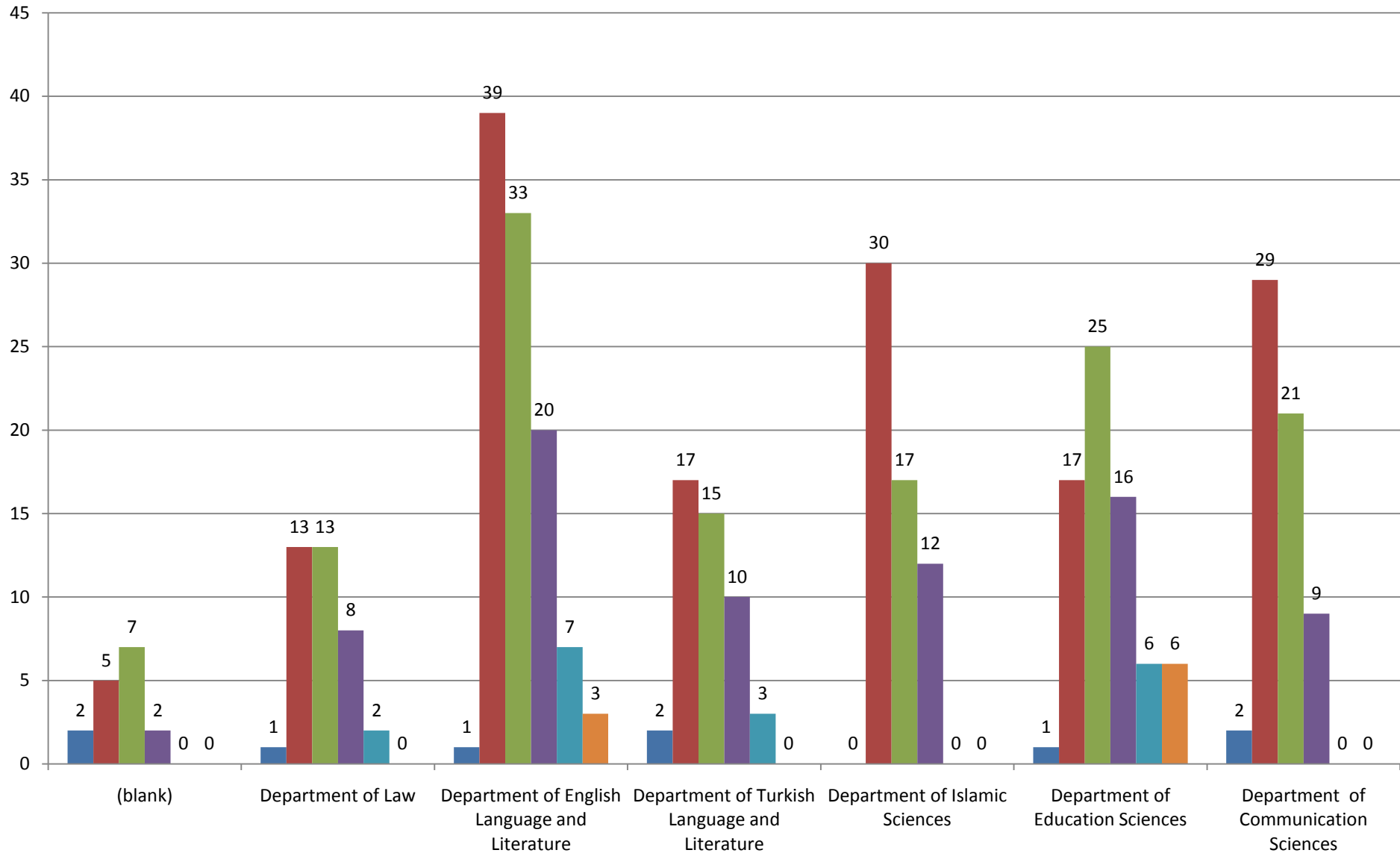
5. Library service satisfies my needs

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



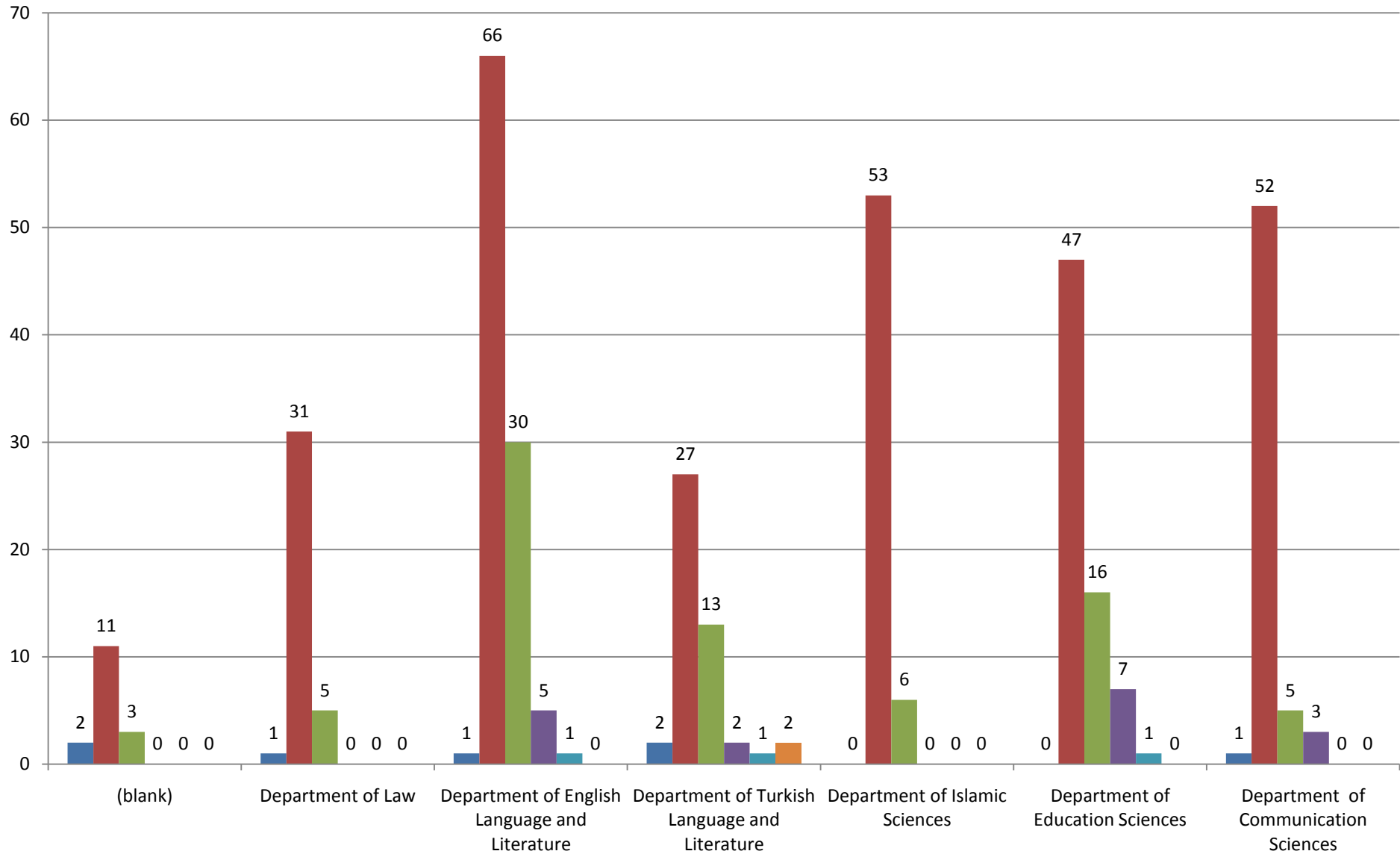
6. Studying environments are spacious and motivating.

■ (blank) ■ Strongly agree ■ Agree ■ Partially agree ■ Disagree ■ Strongly disagree



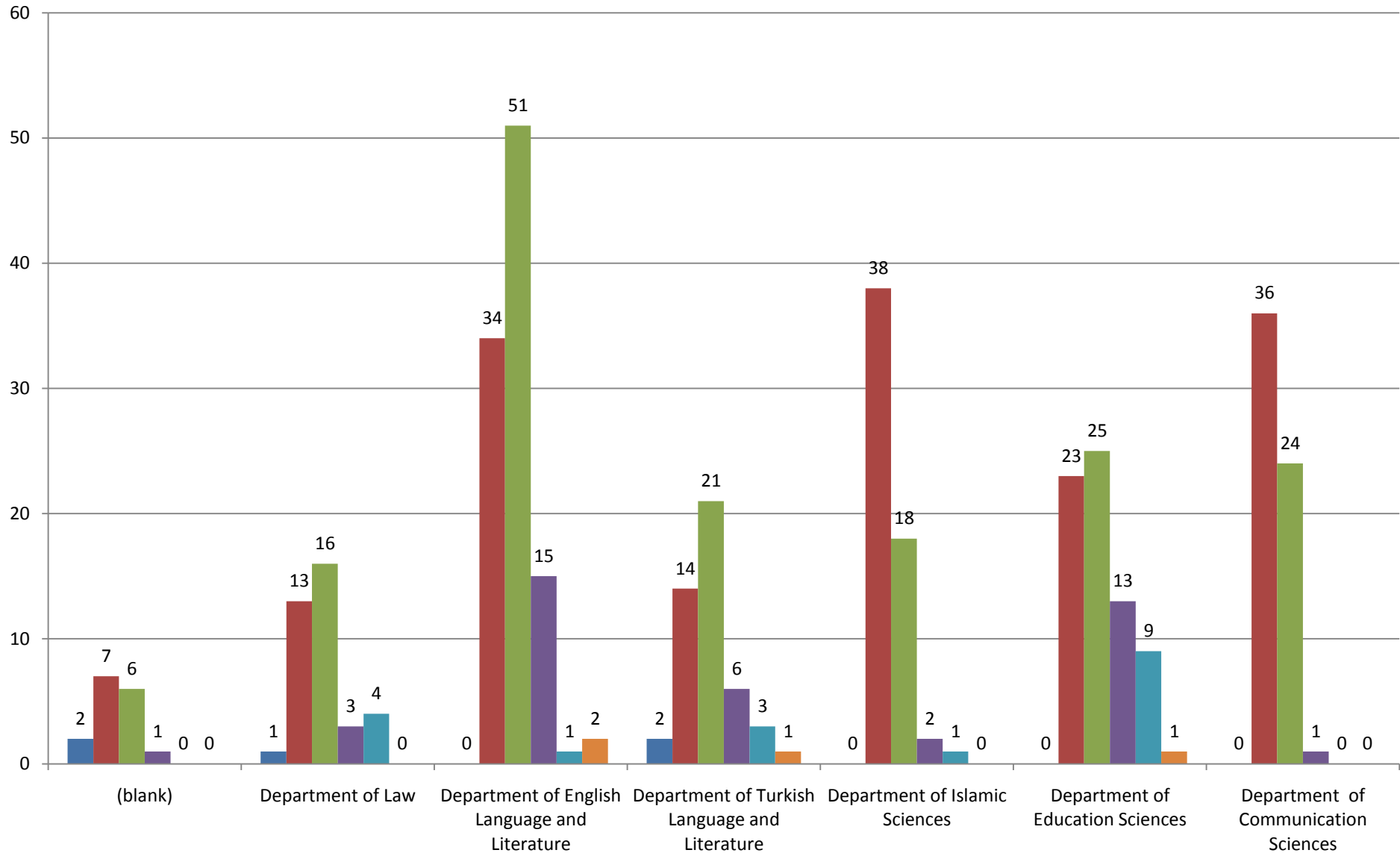
7. I like my study programs

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



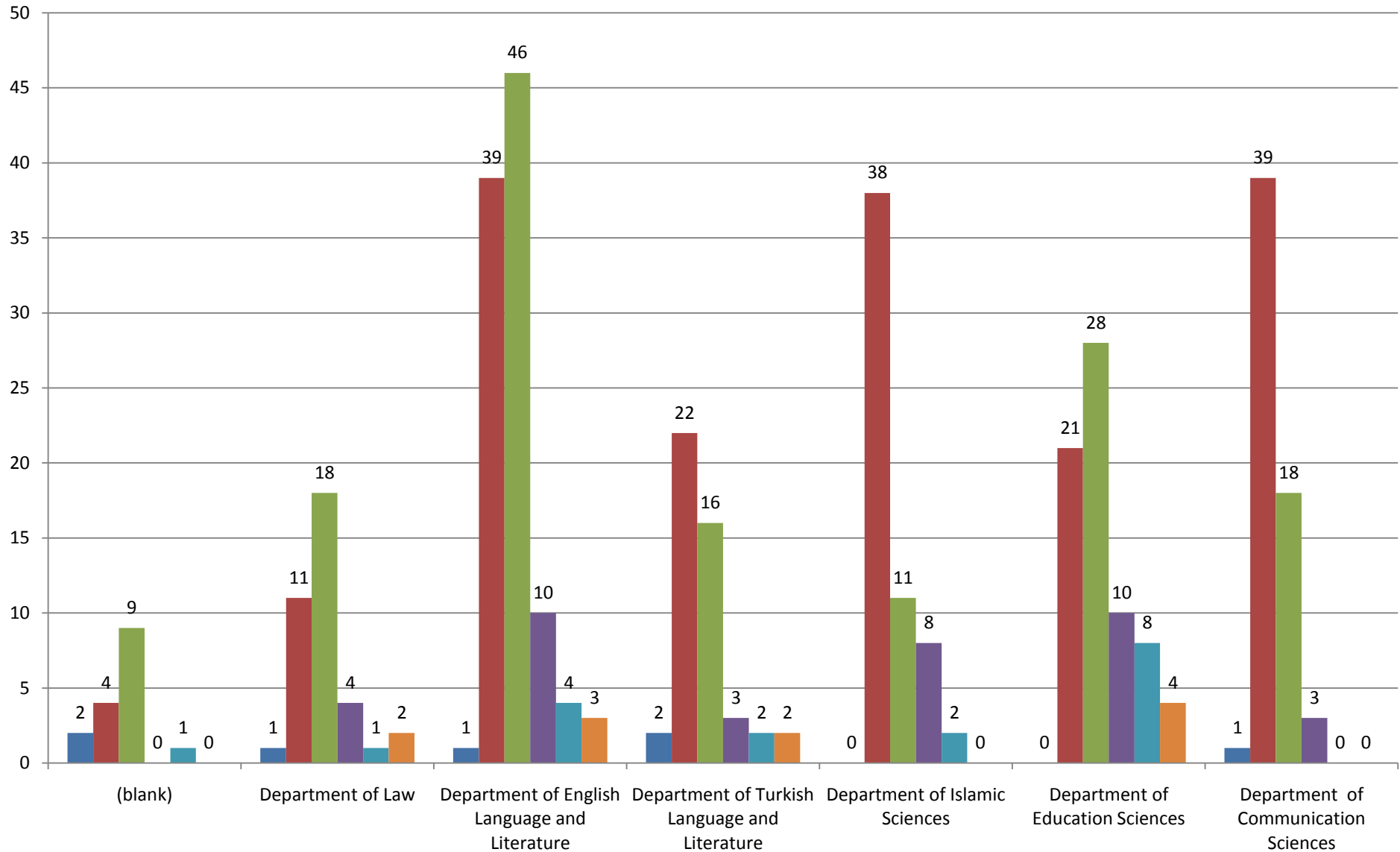
8. The number of lecturers that supervise students is sufficient

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



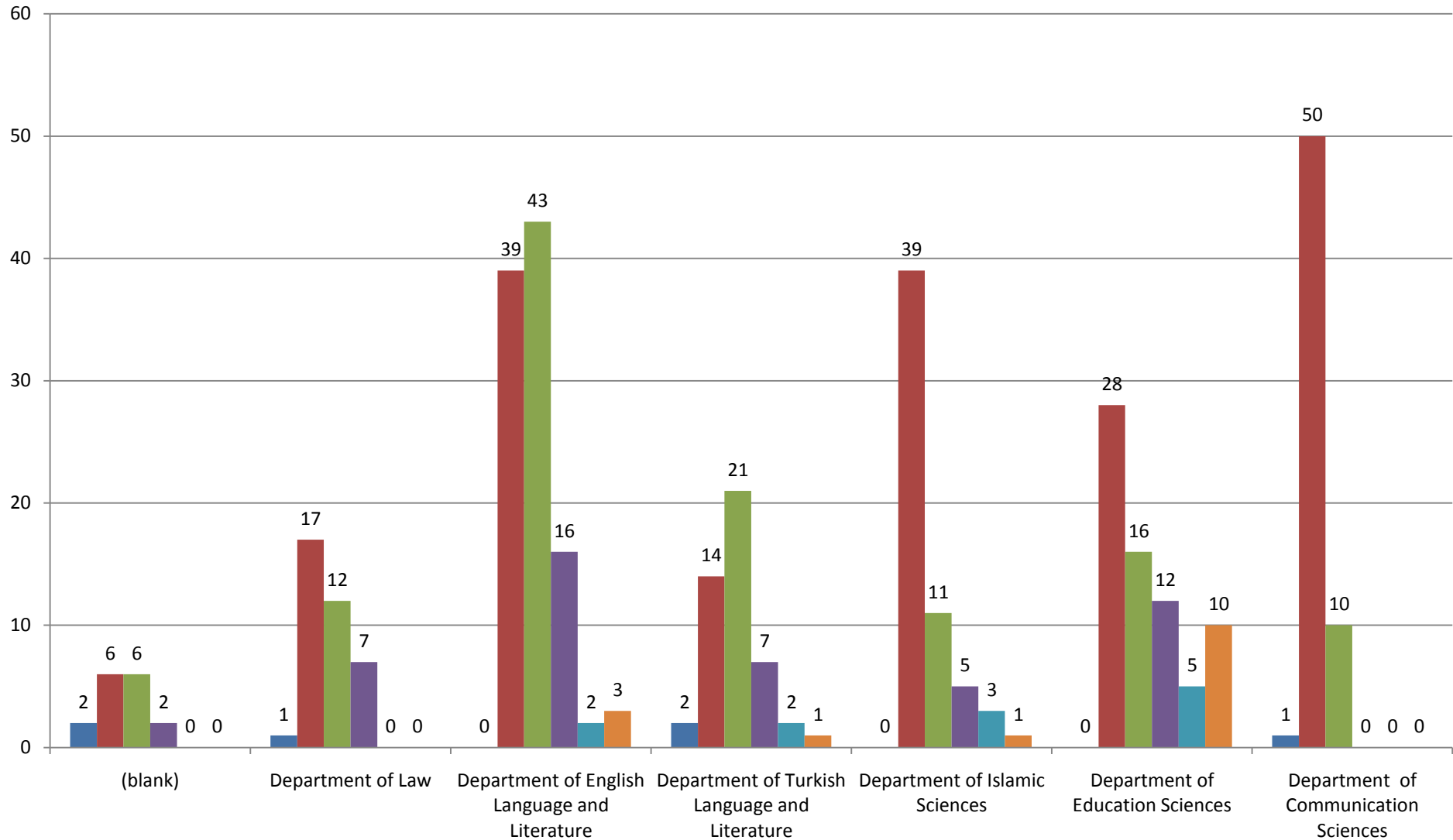
9. Academic consulting is at a high level

■ (blank) ■ Strongly agree ■ Agree ■ Partially agree ■ Disagree ■ Strongly disagree



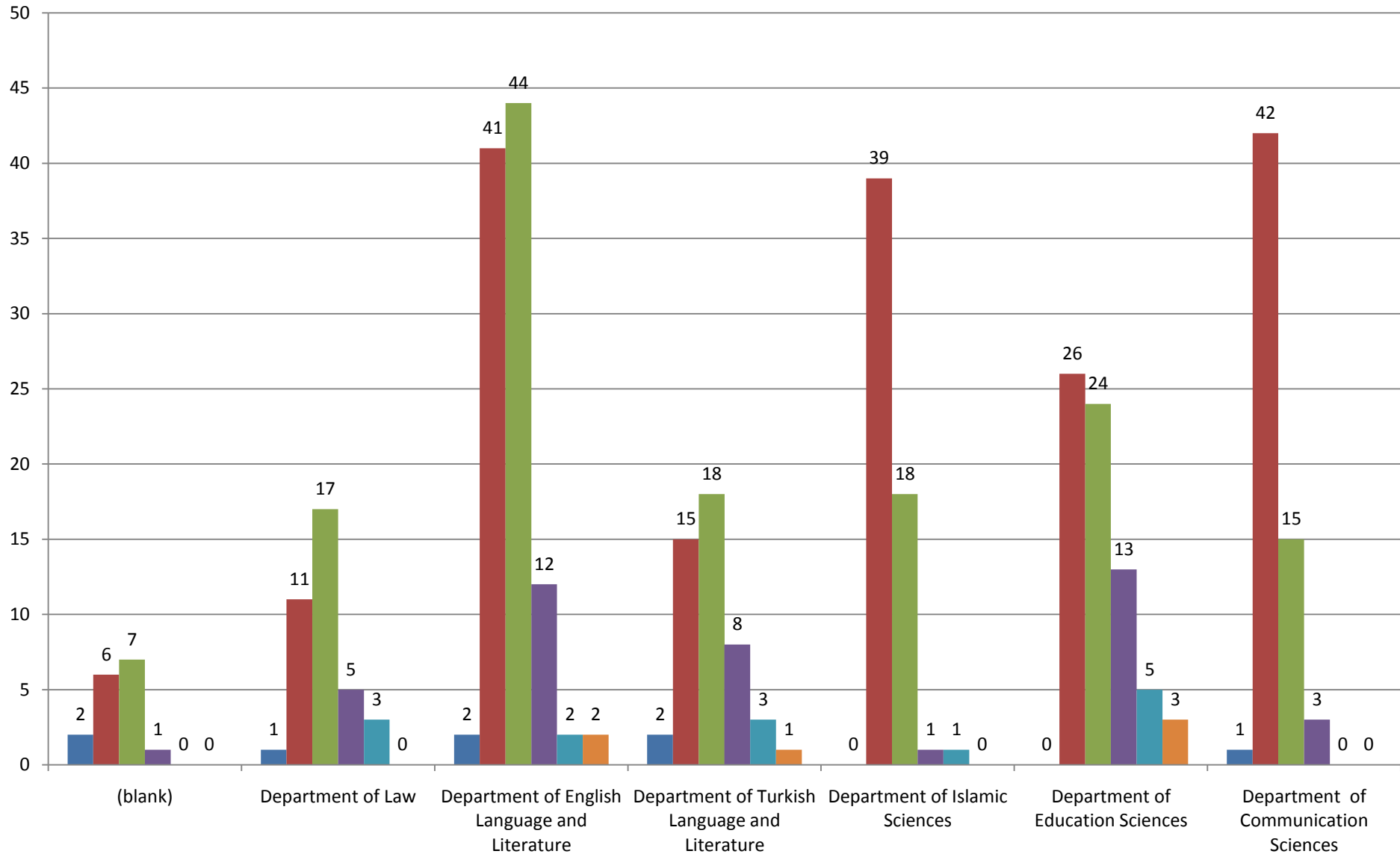
10. The institution offers sufficient educational activities like seminars, conferences, symposiums etc.

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



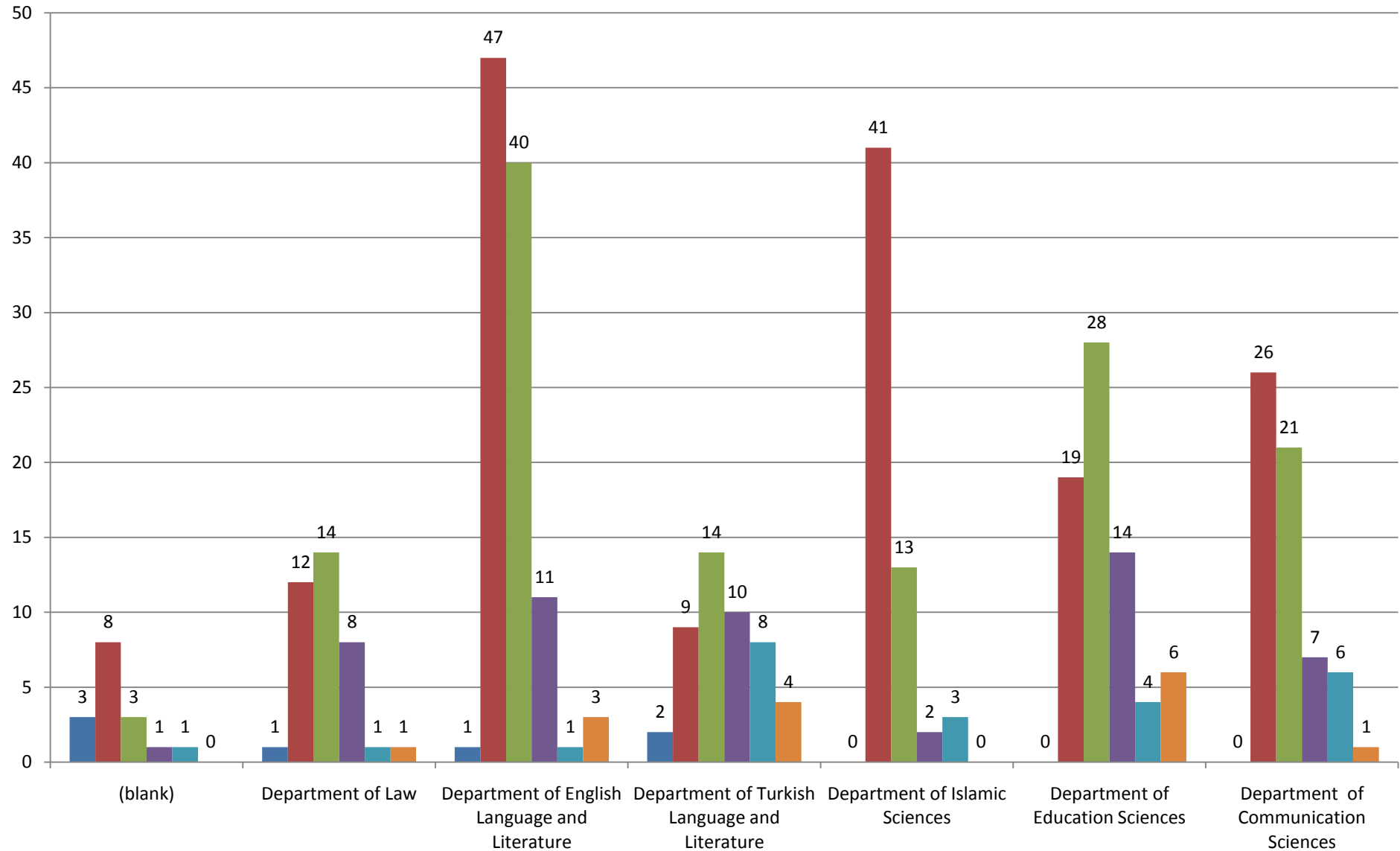
11. The institution offers educational activities of high quality

■ (blank) ■ Strongly agree ■ Agree ■ Partially agree ■ Disagree ■ Strongly disagree



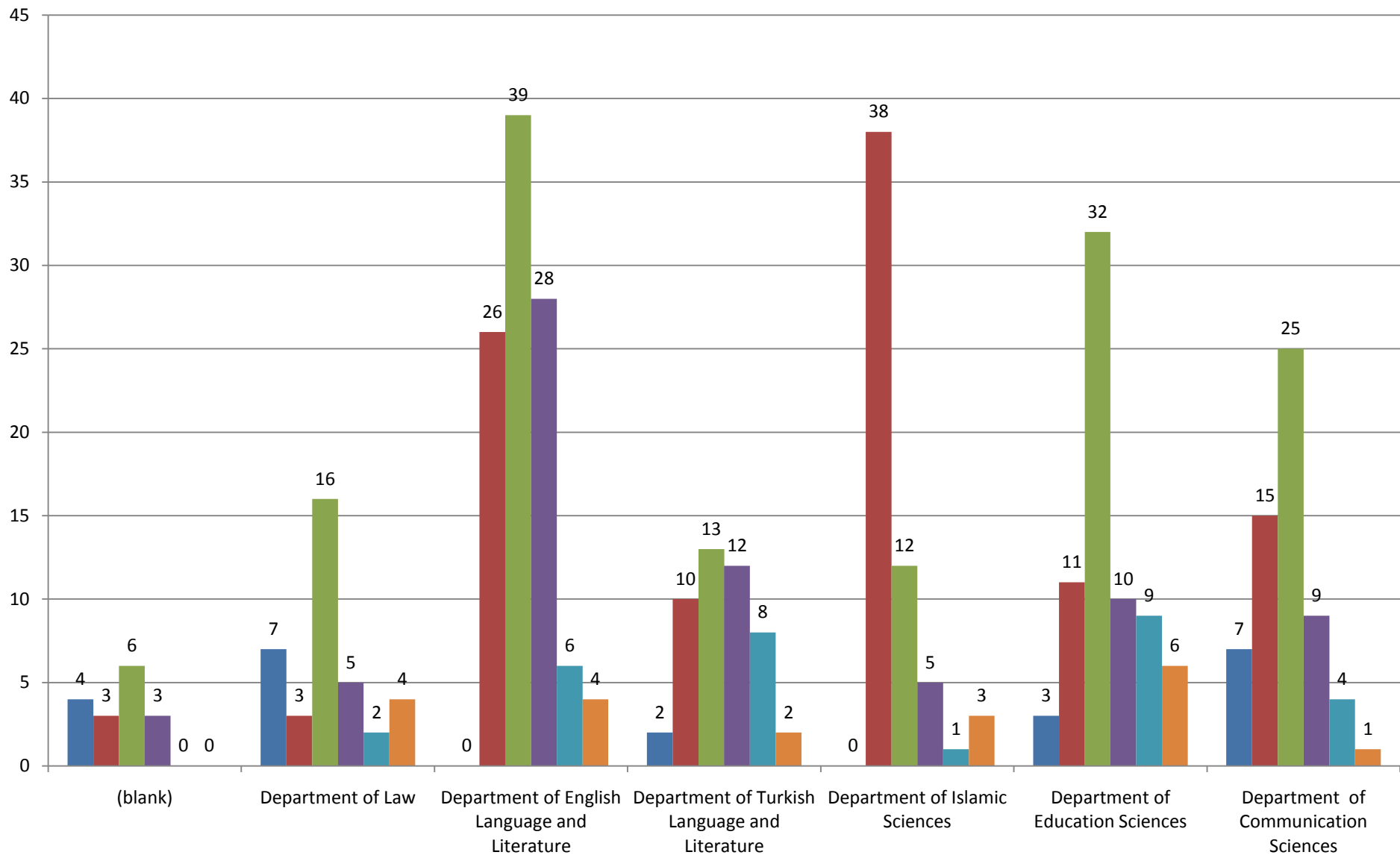
12. Foreign language learning in this institution is at a sufficient level

(blank) Strongly agree Agree Partially agree Disagree Strongly disagree



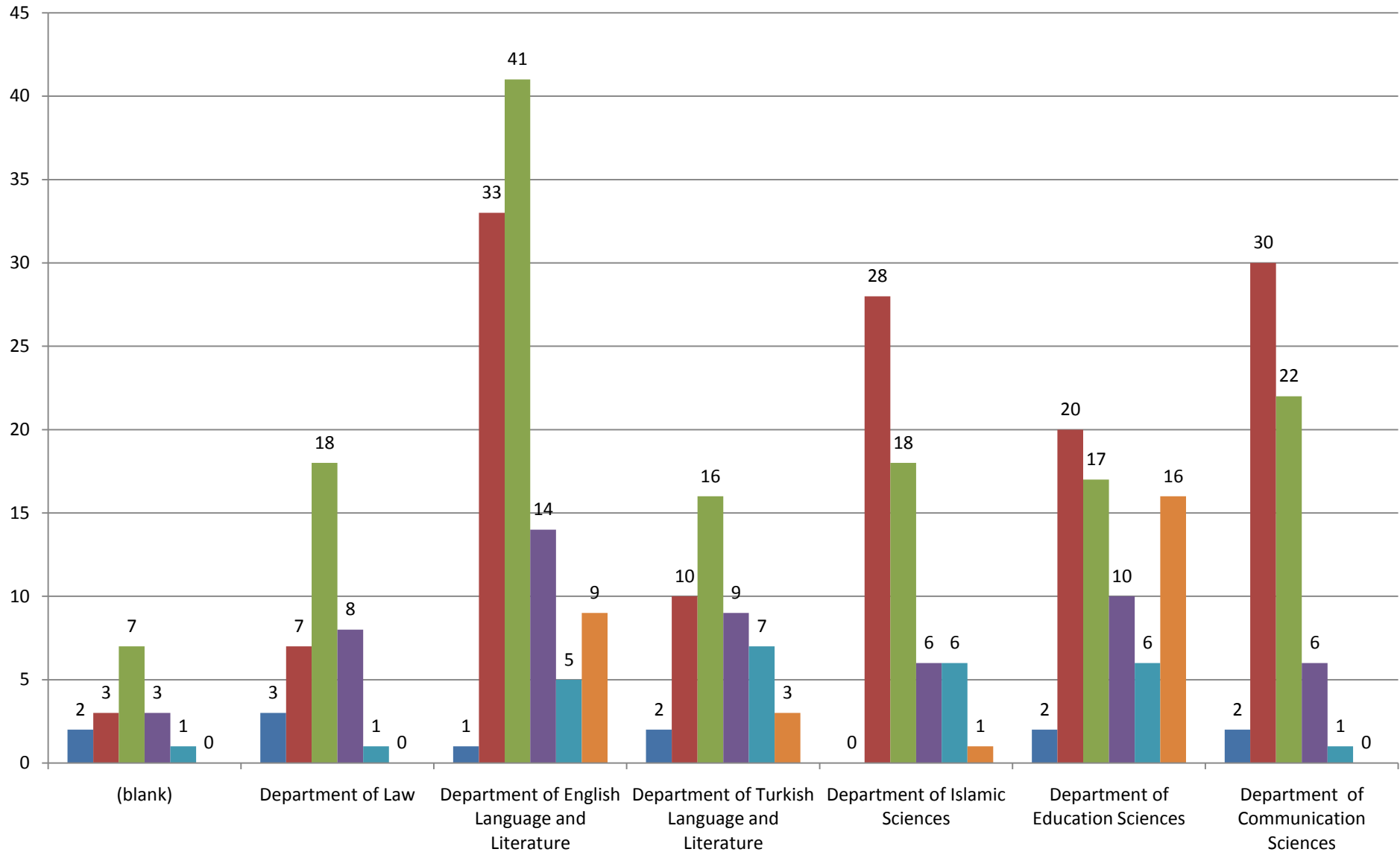
13. I am satisfied with the organization of the summer school

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



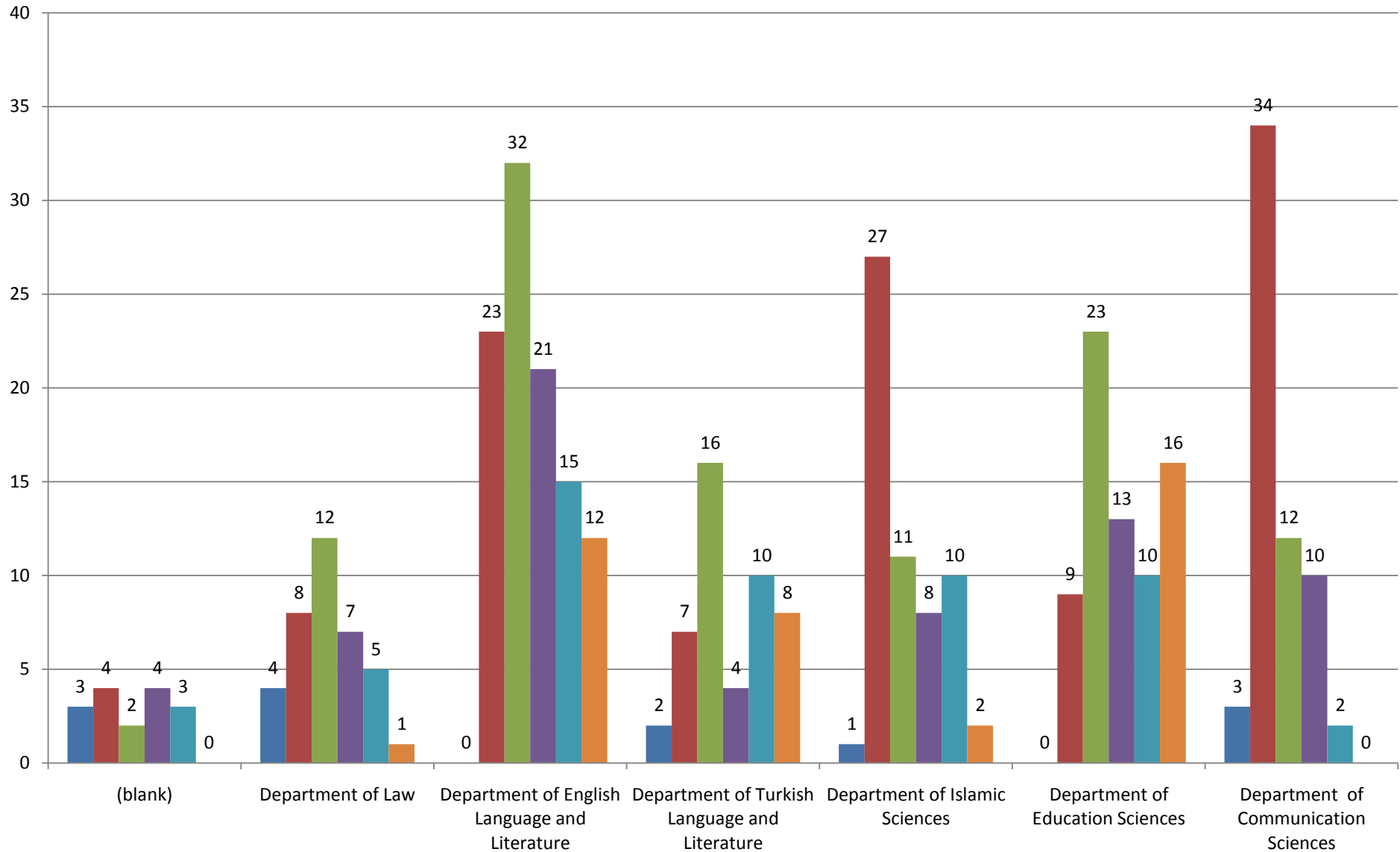
14. I am satisfied with the services offered in social areas

■ (blank) ■ Strongly agree ■ Agree ■ Partially agree ■ Disagree ■ Strongly disagree



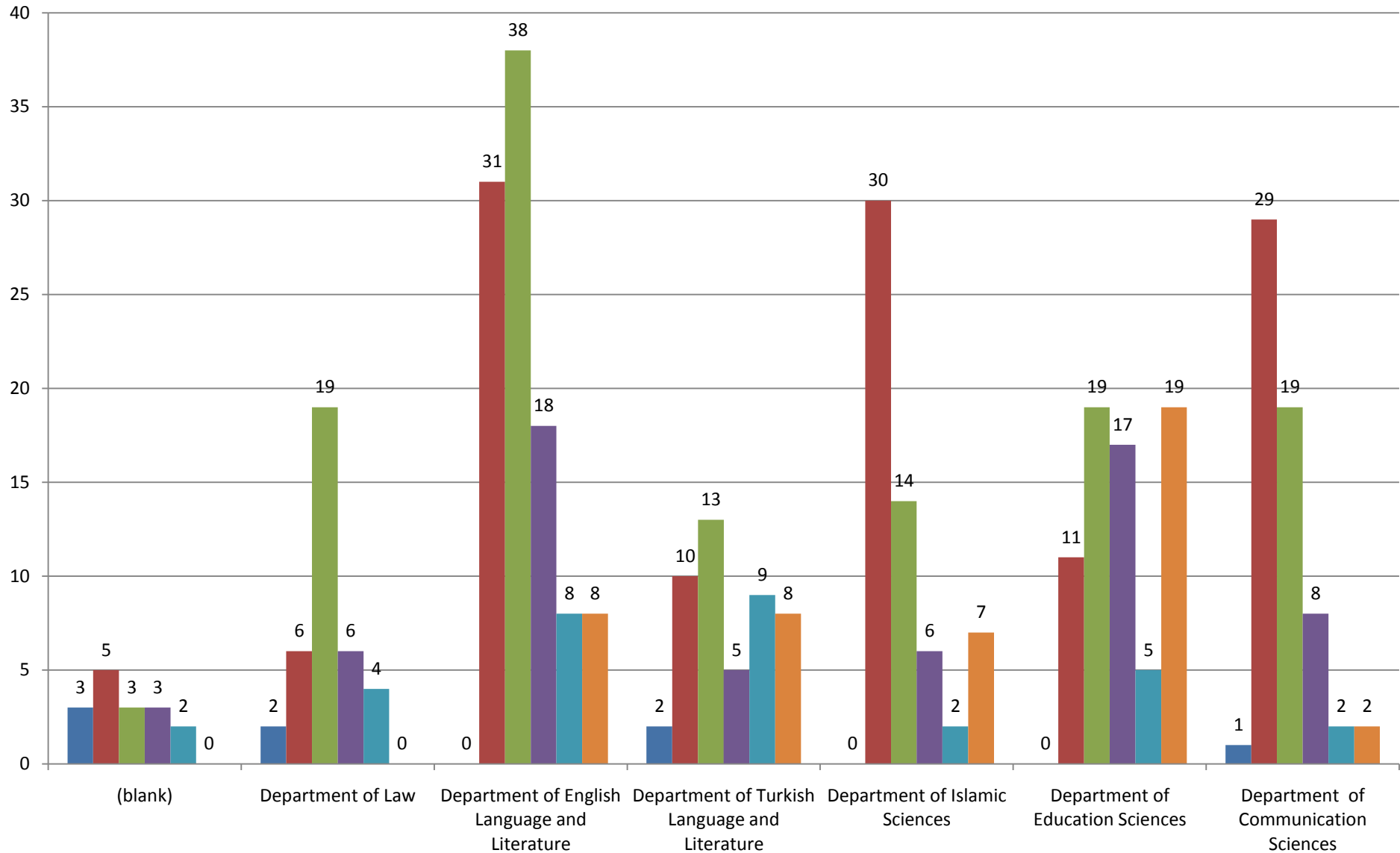
15. I am satisfied with the activities organized by student clubs

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



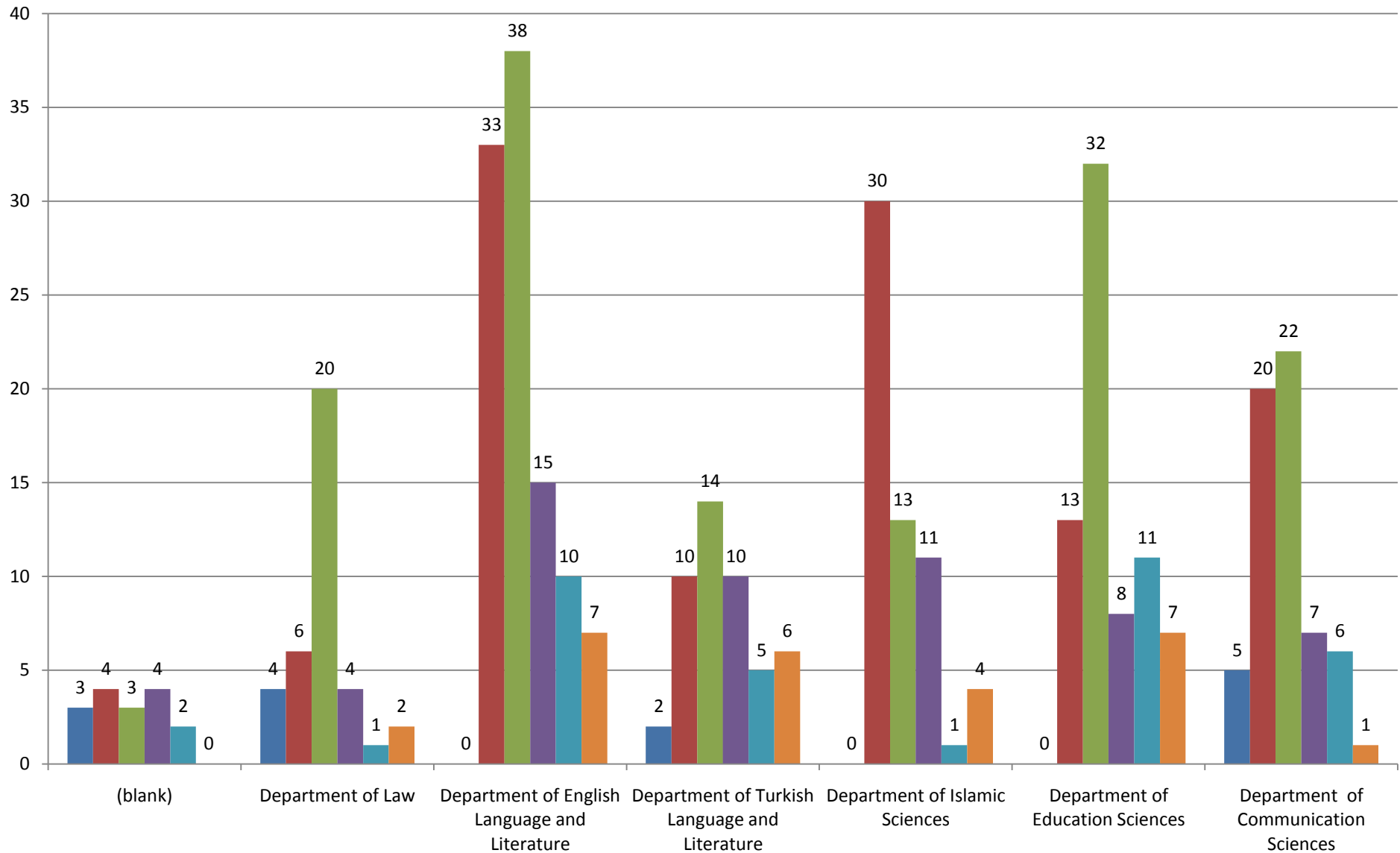
16. There are enough social and cultural activities

■ (blank) ■ Strongly agree ■ Agree ■ Partially agree ■ Disagree ■ Strongly disagree



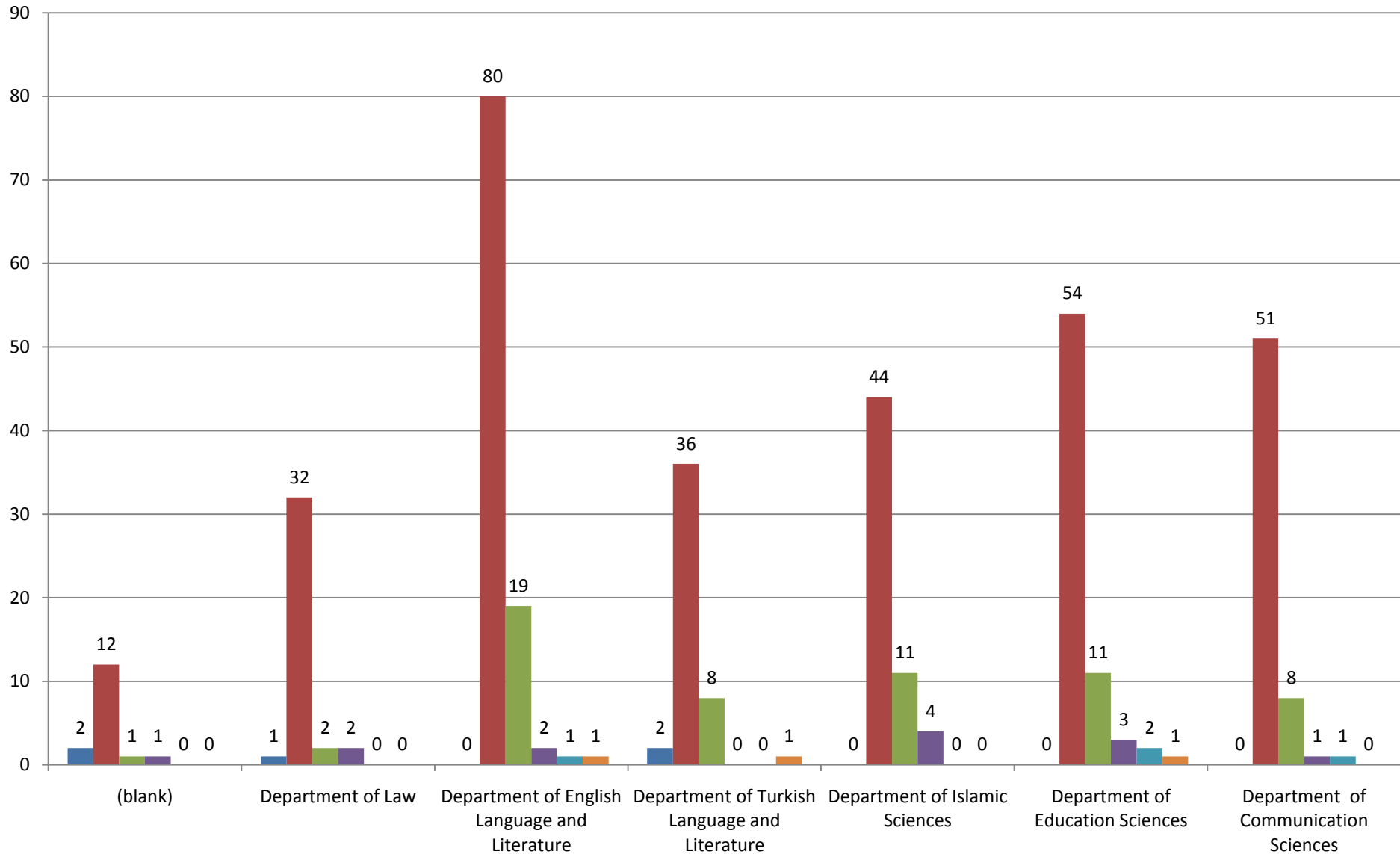
17. I am satisfied with the medical service provided at this institution

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



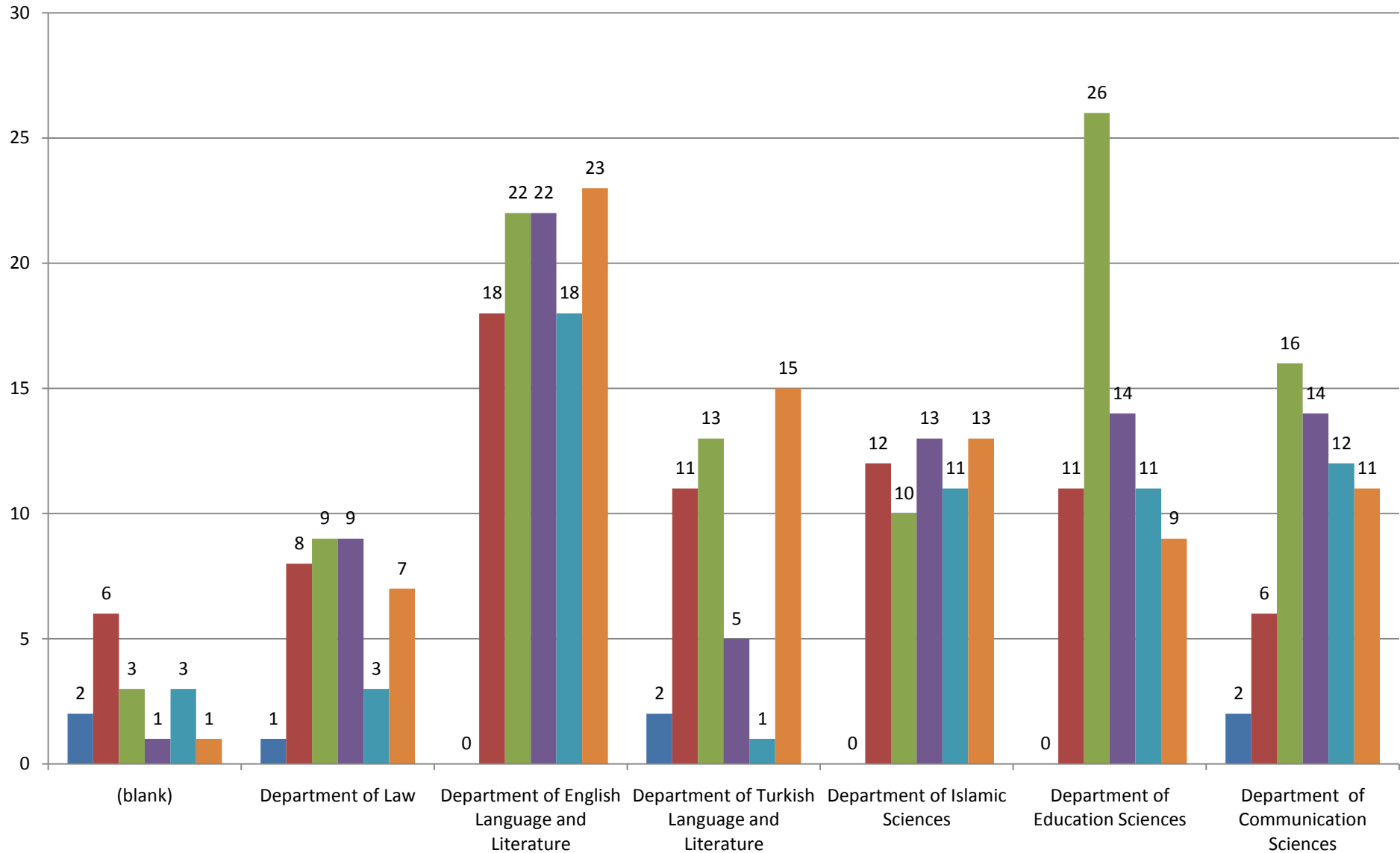
18. Hygiene of common premises (WC,halls, classes) is at high standards

(blank) Strongly agree Agree Partially agree Disagree Strongly disagree



19. Prices in the cafeteria are reasonable and affordable

■ (blank)
 ■ Strongly agree
 ■ Agree
 ■ Partially agree
 ■ Disagree
 ■ Strongly disagree



20. I highly recommend Beder HEI as a top choice

■ (blank) ■ Strongly agree ■ Agree ■ Partially agree ■ Disagree ■ Strongly disagree

