This document provides a general comparison between the answers of each department of the university for each question of the survey.
1. I can access enough information from the institution’s official web site regarding timetable, registration, academic and social announcements

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

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2
2. Academic registration processes are done easily

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

Department of Law

Department of English Language and Literature

Department of Turkish Language and Literature

Department of Islamic Sciences

Department of Education Sciences

Department of Communication Sciences
3. Necessary documents (transcripts, certificates) are provided shortly after request

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

Department of Law
Department of English Language and Literature
Department of Turkish Language and Literature
Department of Islamic Sciences
Department of Education Sciences
Department of Communication Sciences

34
32
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Necessary documents (transcripts, certificates) are provided shortly after request.
4. I am satisfied with technological services (internet, active-board, computer etc.)

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5. Library service satisfies my needs

- (blank)
- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

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6. Studying environments are spacious and motivating.

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

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7
7. I like my study programs

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

- Department of Law
- Department of English Language and Literature
- Department of Turkish Language and Literature
- Department of Islamic Sciences
- Department of Education Sciences
- Department of Communication Sciences
8. The number of lecturers that supervise students is sufficient

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

- (blank)

Department of Law
Department of English Language and Literature
Department of Turkish Language and Literature
Department of Islamic Sciences
Department of Education Sciences
Department of Communication Sciences
9. Academic consulting is at a high level

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree
10. The institution offers sufficient educational activities like seminars, conferences, symposiums etc.

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11. The institution offers educational activities of high quality

- Strongly agree: 
  - Department of Law: 1
  - Department of English Language and Literature: 17
  - Department of Turkish Language and Literature: 12
  - Department of Islamic Sciences: 18
  - Department of Education Sciences: 26
  - Department of Communication Sciences: 15

- Agree: 
  - Department of Law: 6
  - Department of English Language and Literature: 5
  - Department of Turkish Language and Literature: 18
  - Department of Islamic Sciences: 24
  - Department of Education Sciences: 5
  - Department of Communication Sciences: 3

- Partially agree: 
  - Department of Law: 7
  - Department of English Language and Literature: 2
  - Department of Turkish Language and Literature: 8
  - Department of Islamic Sciences: 13
  - Department of Education Sciences: 3
  - Department of Communication Sciences: 0

- Disagree: 
  - Department of Law: 0
  - Department of English Language and Literature: 1
  - Department of Turkish Language and Literature: 0
  - Department of Islamic Sciences: 0
  - Department of Education Sciences: 0
  - Department of Communication Sciences: 0

- Strongly disagree: 
  - Department of Law: 0
  - Department of English Language and Literature: 0
  - Department of Turkish Language and Literature: 1
  - Department of Islamic Sciences: 0
  - Department of Education Sciences: 0
  - Department of Communication Sciences: 0
12. Foreign language learning in this institution is at a sufficient level

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

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13. I am satisfied with the organization of the summer school

![Survey Results Chart]

- **Department of Law**
  - Strongly agree: 7
  - Agree: 16
  - Partially agree: 5
  - Disagree: 4
  - Strongly disagree: 6

- **Department of English Language and Literature**
  - Strongly agree: 26
  - Agree: 39
  - Partially agree: 28
  - Disagree: 0
  - Strongly disagree: 0

- **Department of Turkish Language and Literature**
  - Strongly agree: 12
  - Agree: 10
  - Partially agree: 13
  - Disagree: 2
  - Strongly disagree: 0

- **Department of Islamic Sciences**
  - Strongly agree: 11
  - Agree: 12
  - Partially agree: 12
  - Disagree: 5
  - Strongly disagree: 1

- **Department of Education Sciences**
  - Strongly agree: 9
  - Agree: 10
  - Partially agree: 11
  - Disagree: 6
  - Strongly disagree: 3

- **Department of Communication Sciences**
  - Strongly agree: 25
  - Agree: 32
  - Partially agree: 9
  - Disagree: 7
  - Strongly disagree: 4

14
14. I am satisfied with the services offered in social areas

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

- Department of Law
- Department of English Language and Literature
- Department of Turkish Language and Literature
- Department of Islamic Sciences
- Department of Education Sciences
- Department of Communication Sciences
15. I am satisfied with the activities organized by student clubs

- **Strongly agree**
- **Agree**
- **Partially agree**
- **Disagree**
- **Strongly disagree**

Department of Law
- Partially agree: 8
- Disagree: 7
- Strongly disagree: 5

Department of English Language and Literature
- Strongly agree: 23
- Agree: 15
- Partially agree: 12
- Disagree: 4
- Strongly disagree: 3

Department of Turkish Language and Literature
- Agree: 15
- Disagree: 10
- Strongly disagree: 4

Department of Islamic Sciences
- Strongly agree: 27
- Agree: 11
- Partially agree: 8
- Disagree: 12
- Strongly disagree: 3

Department of Education Sciences
- Strongly agree: 23
- Agree: 13
- Partially agree: 10

Department of Communication Sciences
- Agree: 12
- Partially agree: 10

**Total**
- Strongly agree: 80
- Agree: 67
- Partially agree: 53
- Disagree: 41
- Strongly disagree: 17

**Total respondents**: 250
16. There are enough social and cultural activities

Strongly agree | Agree | Partially agree | Disagree | Strongly disagree

Department of Law

Department of English Language and Literature

Department of Turkish Language and Literature

Department of Islamic Sciences

Department of Education Sciences

Department of Communication Sciences
17. I am satisfied with the medical service provided at this institution

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree
18. Hygiene of common premises (WC, halls, classes) is at high standards

- **Strongly agree**
- **Agree**
- **Partially agree**
- **Disagree**
- **Strongly disagree**

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19. Prices in the cafeteria are reasonable and affordable

- Strongly agree
- Agree
- Partially agree
- Disagree
- Strongly disagree

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Department of English Language and Literature
Department of Turkish Language and Literature
Department of Islamic Sciences
Department of Education Sciences
Department of Communication Sciences
20. I highly recommend Beder HEI as a top choice

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