



SHKOLLA E LARTË
HËNA E PLOTË-BEDËR

Students' Satisfaction Survey

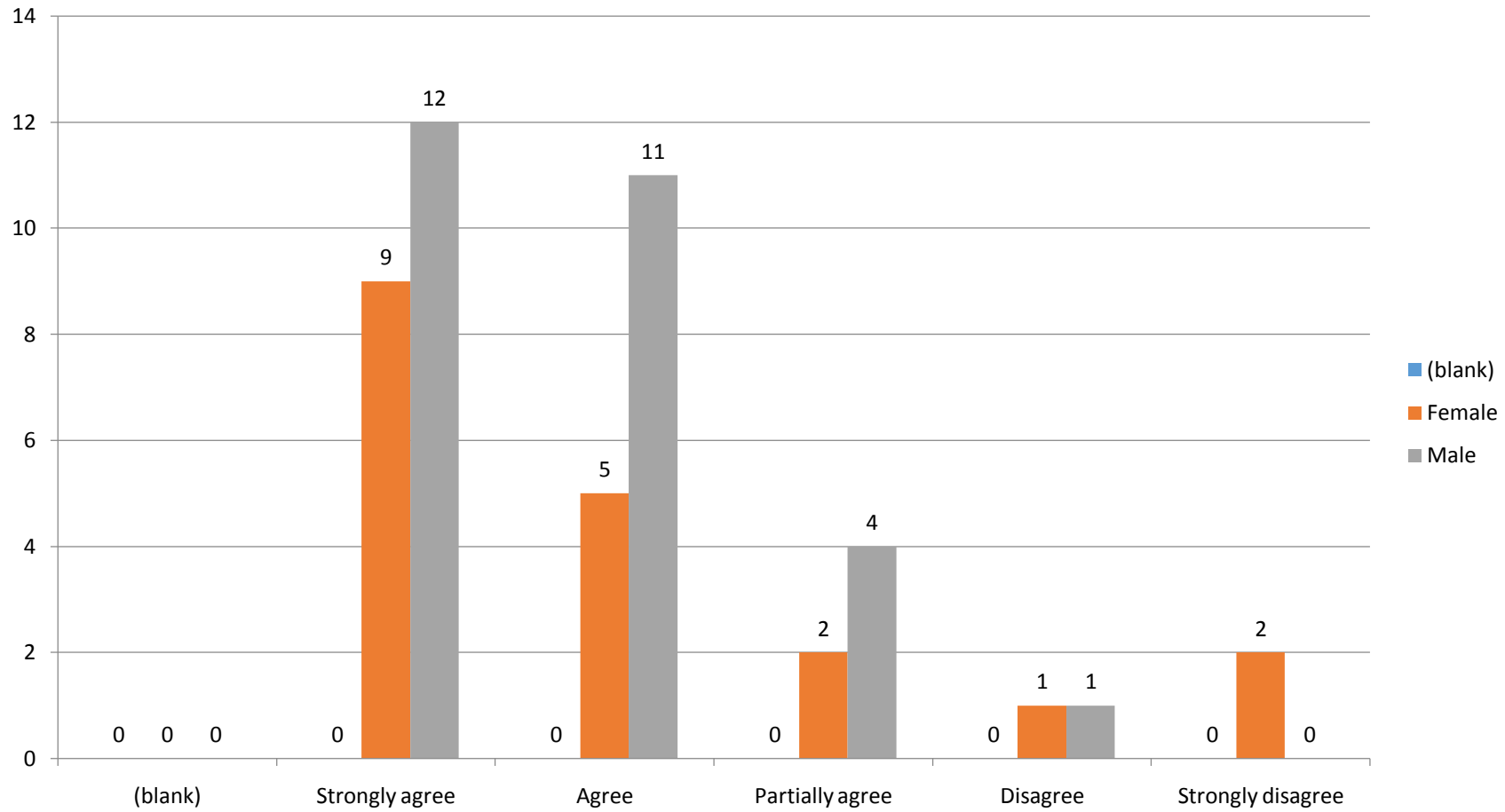
Department of Turkish Language and Literature

QUALITY ASSURANCE COUNCIL

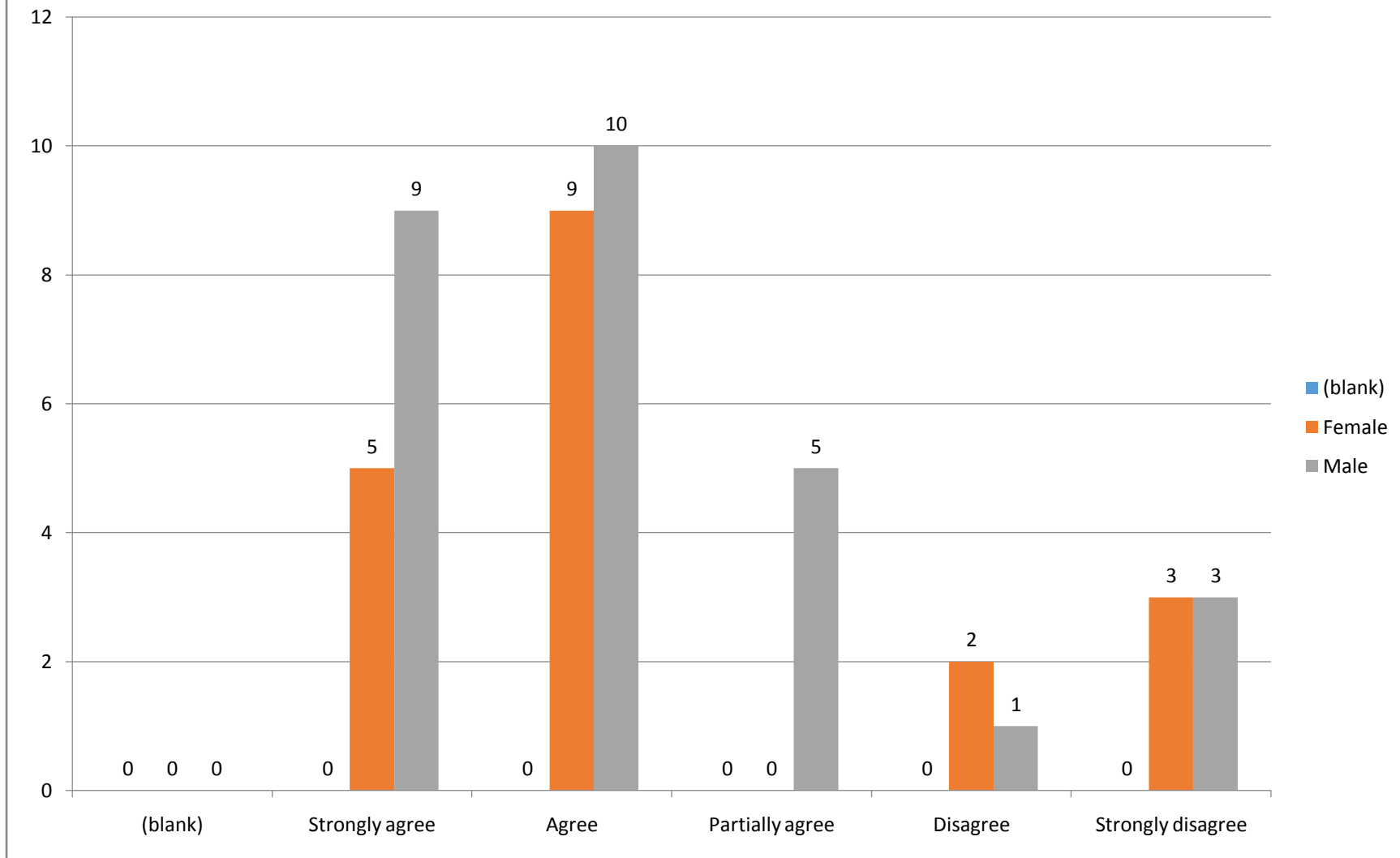
December 2014

This document provides an overview of the results derived from the statistical analysis of the answers of 47 students from the Department of Turkish Language and Literature.

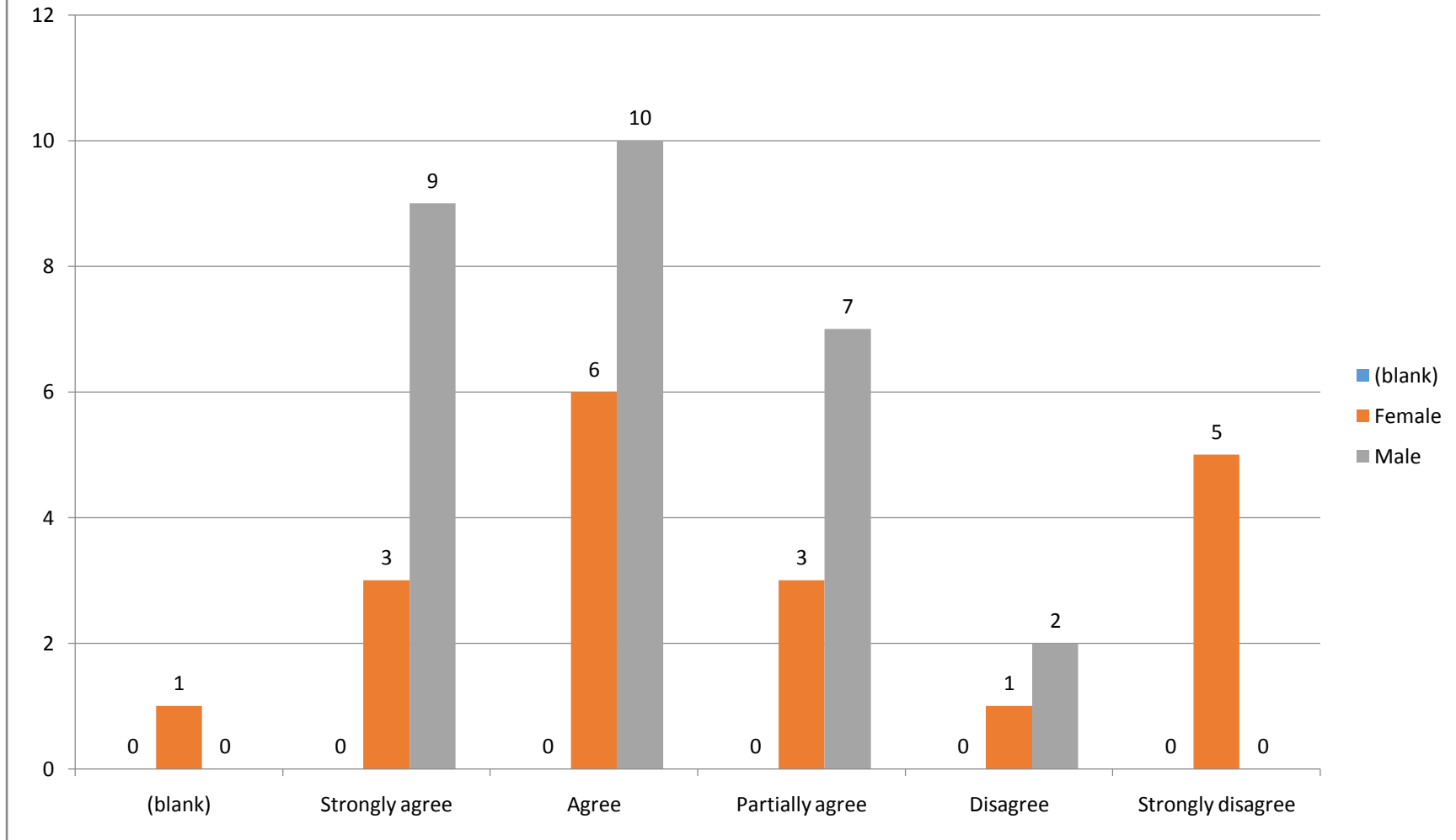
1. I can access enough information from the institution's official web site regarding timetable, registration, academic and social announcements



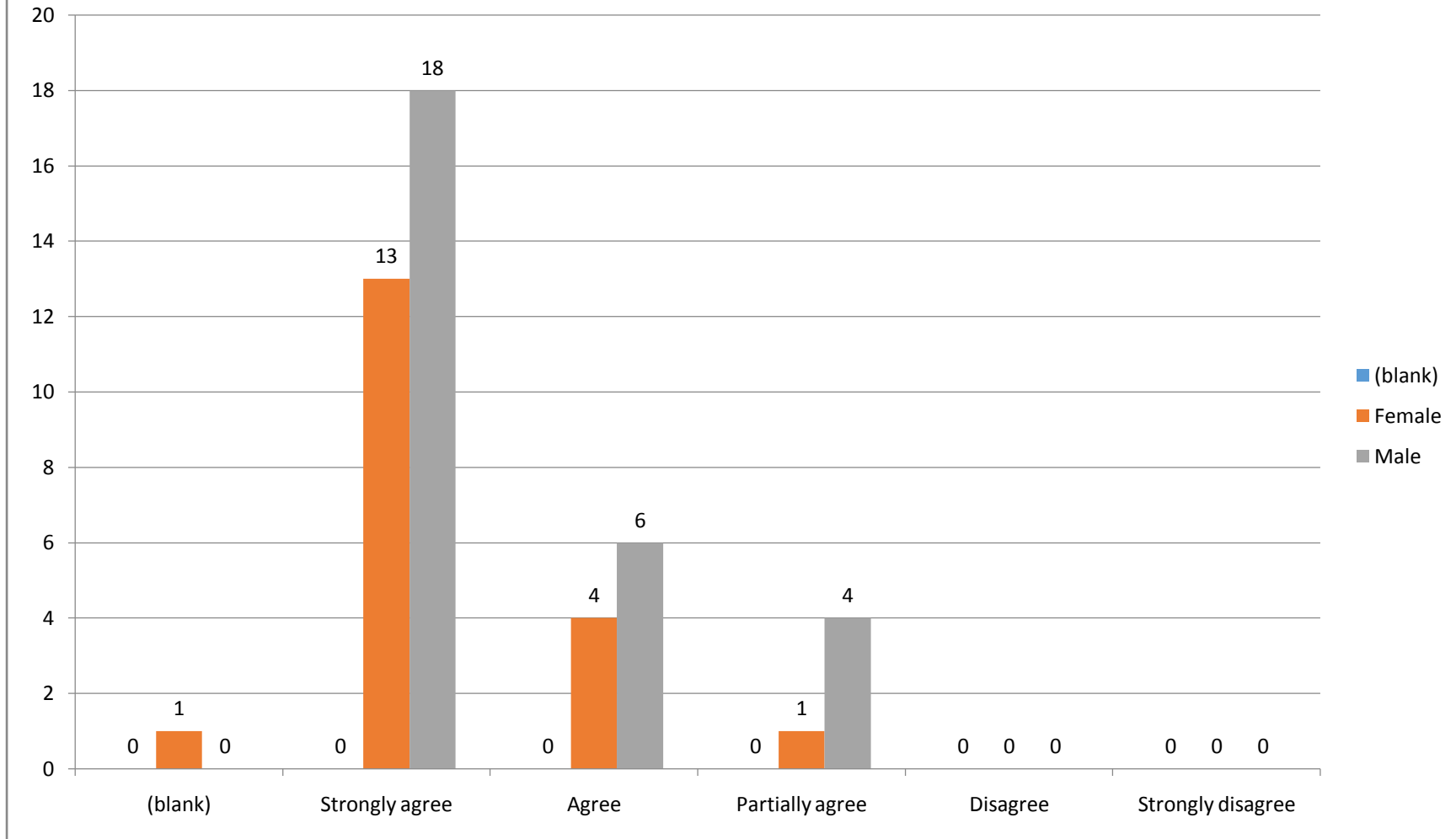
2. Academic registration processes are done easily



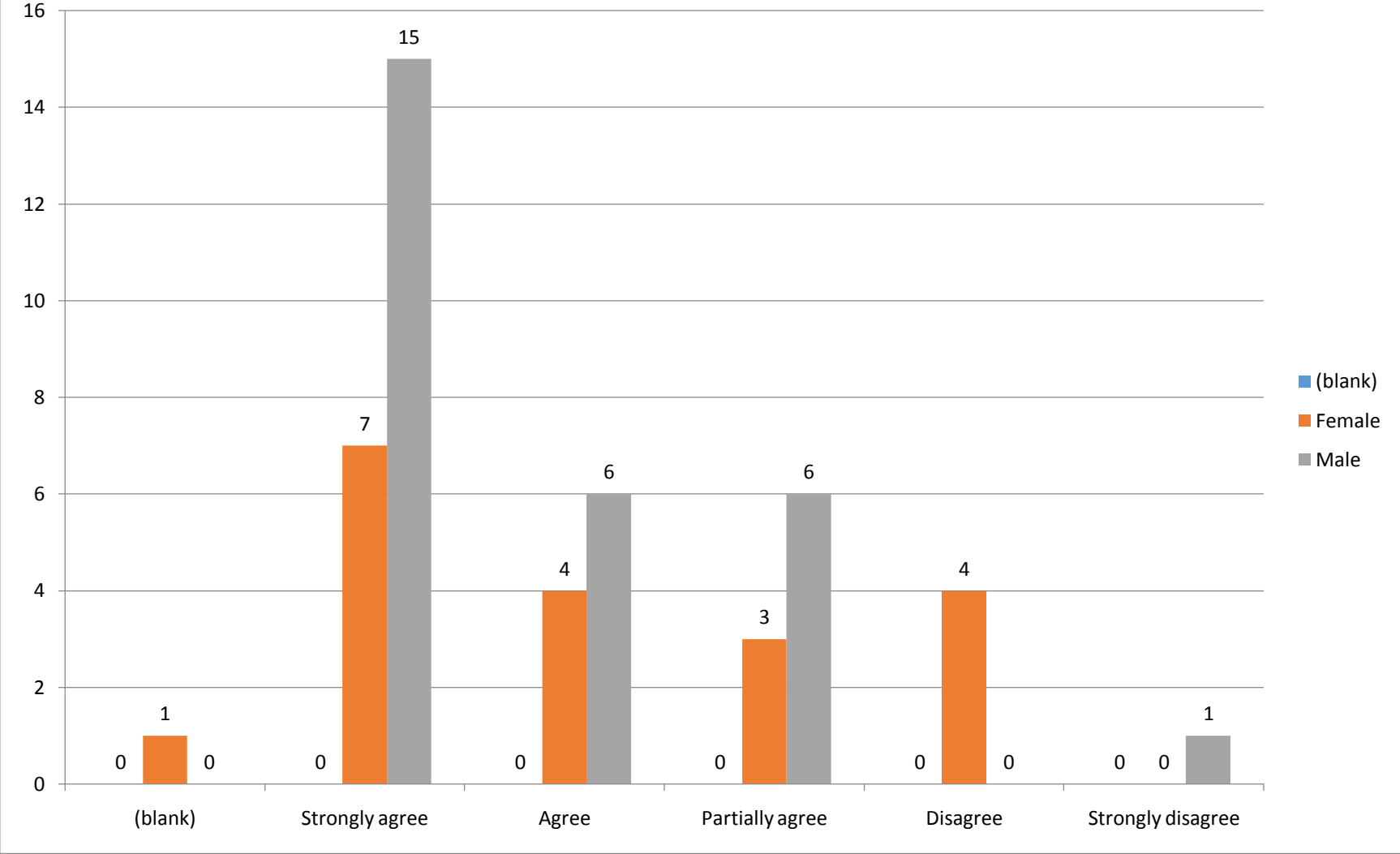
3. Necessary documents (transcripts, certificates) are provided shortly after request



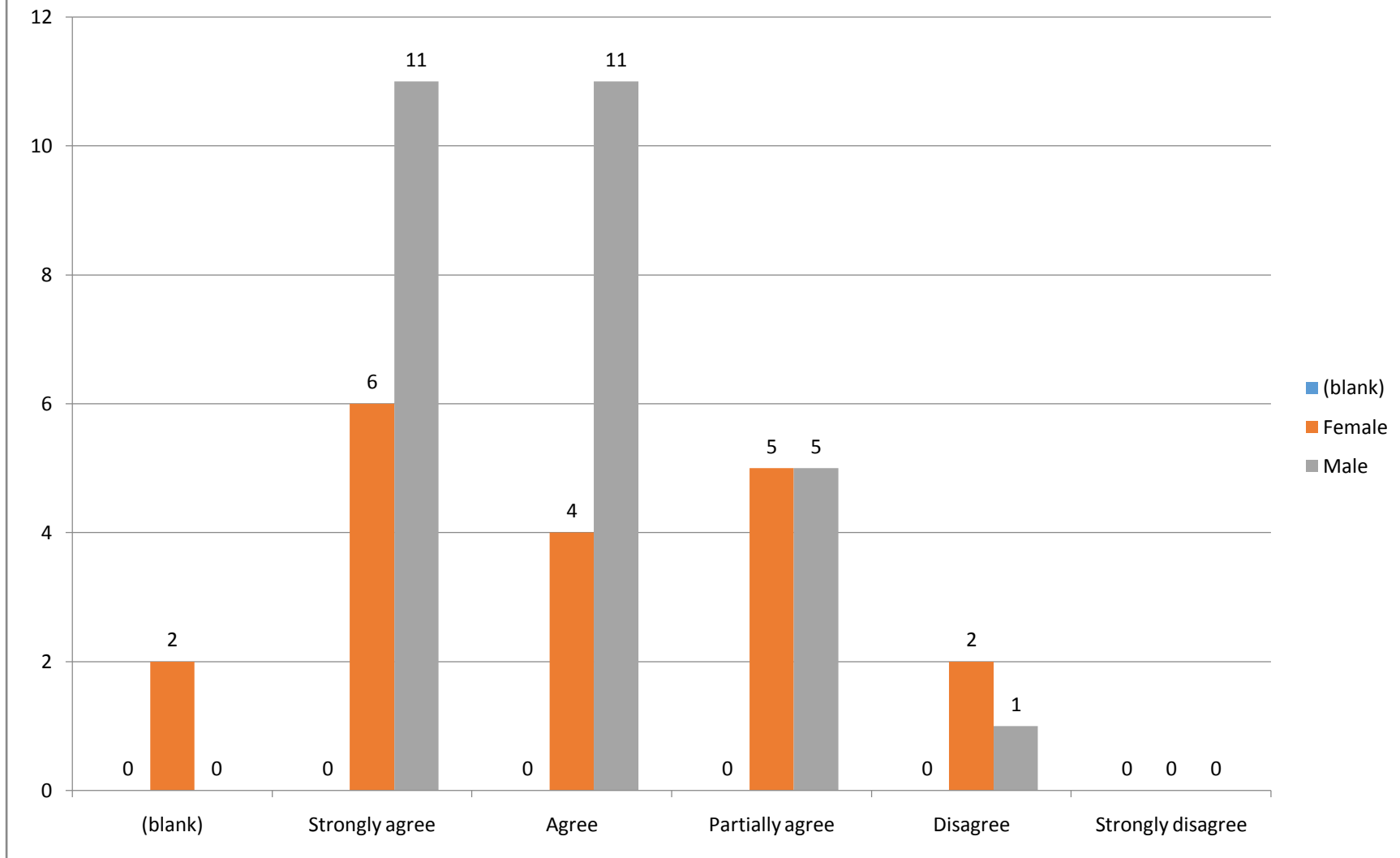
4. I am satisfied with technological services (internet, active-board, computer etc.)



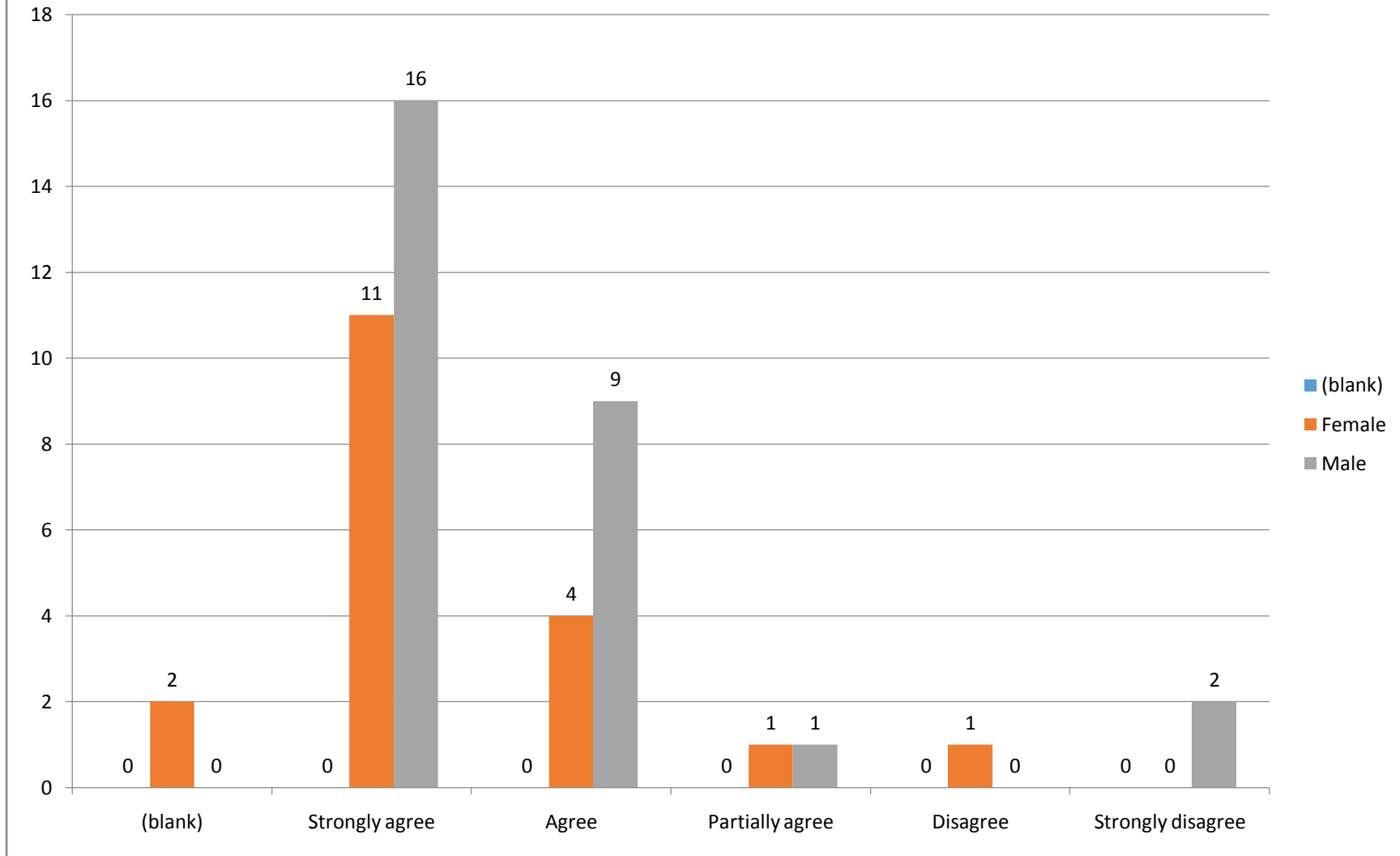
5. Library service satisfies my needs



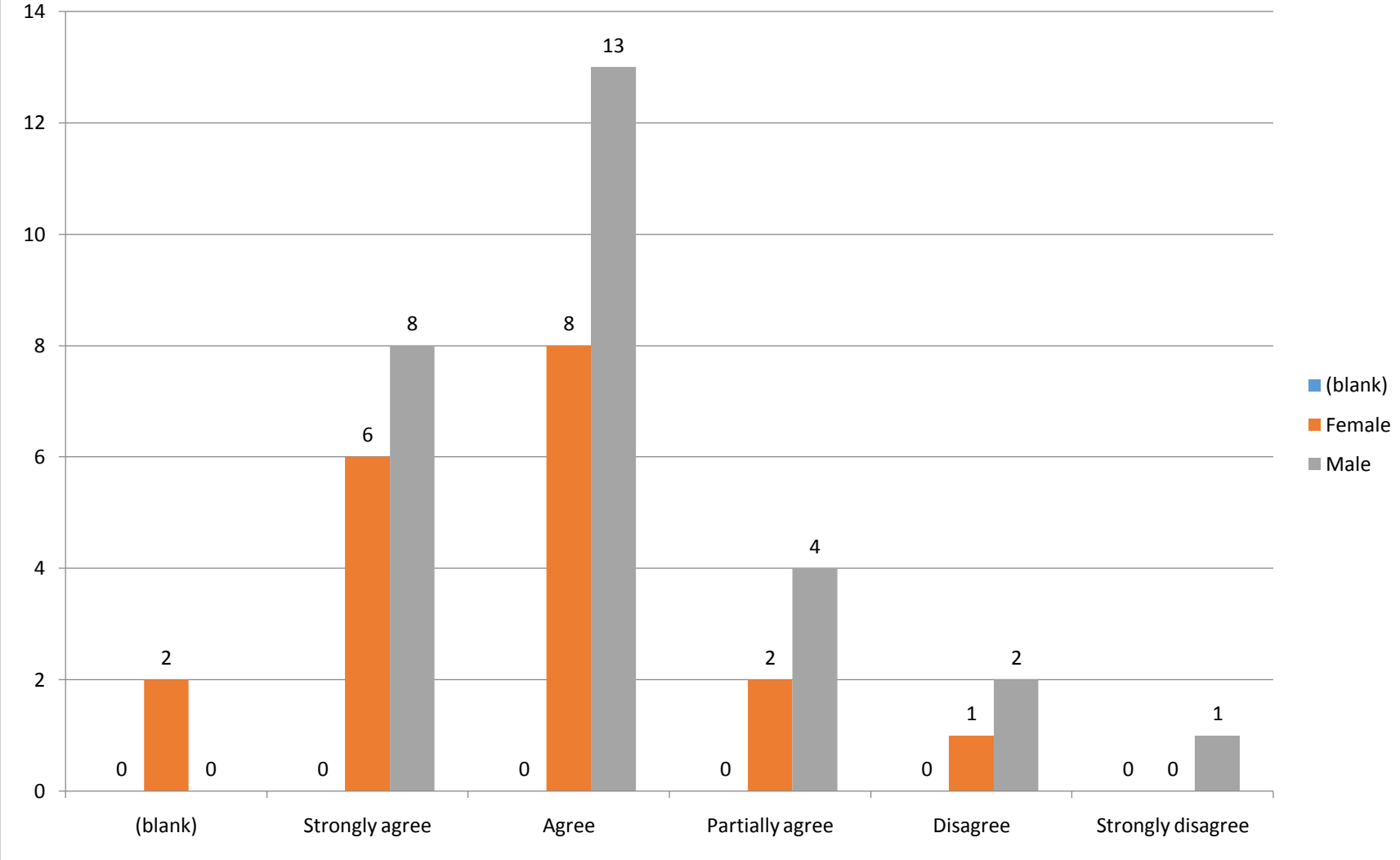
6. Studying environments are spacious and motivating.



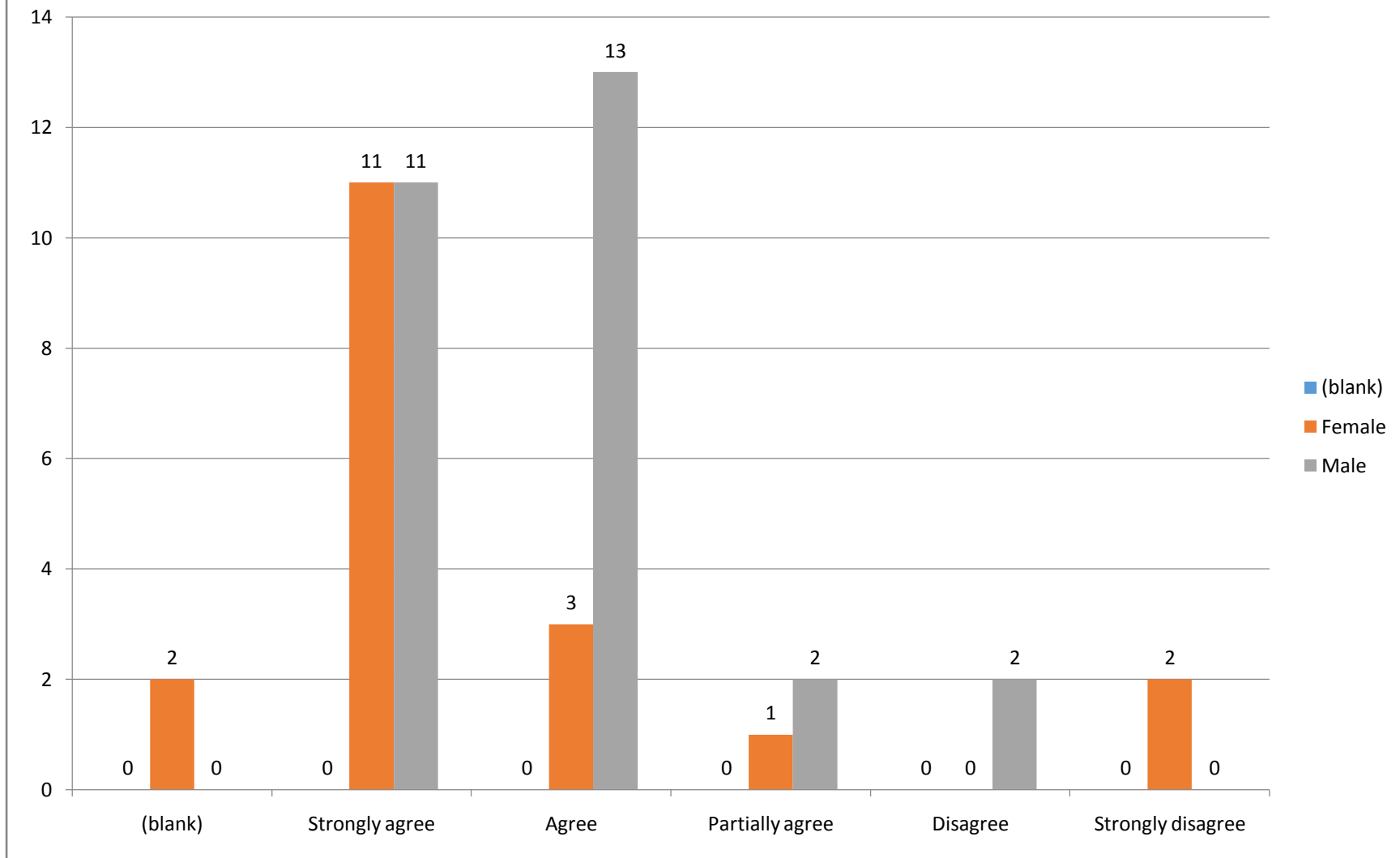
7. I like my study programs



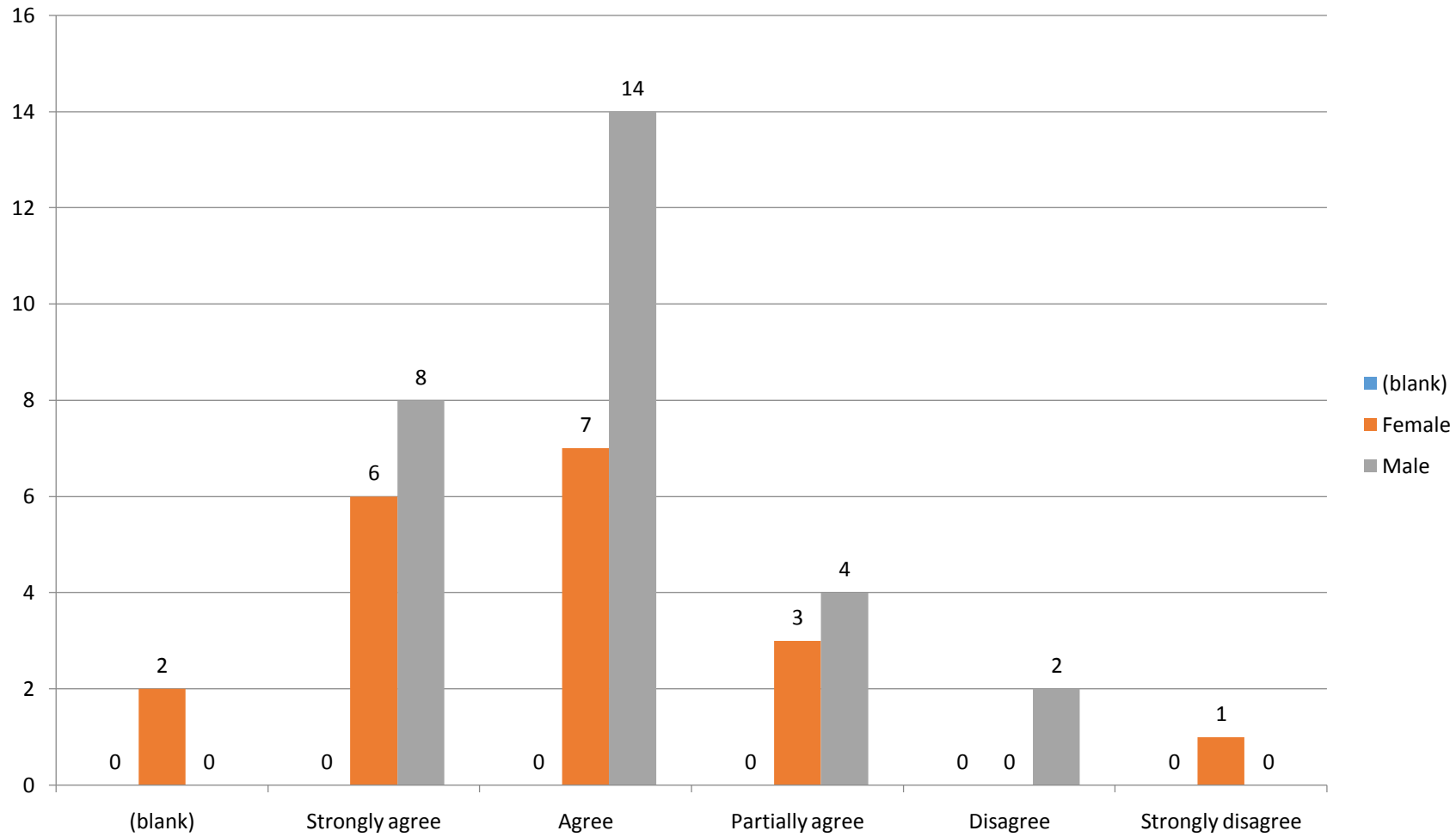
8. The number of lecturers that supervise students is sufficient



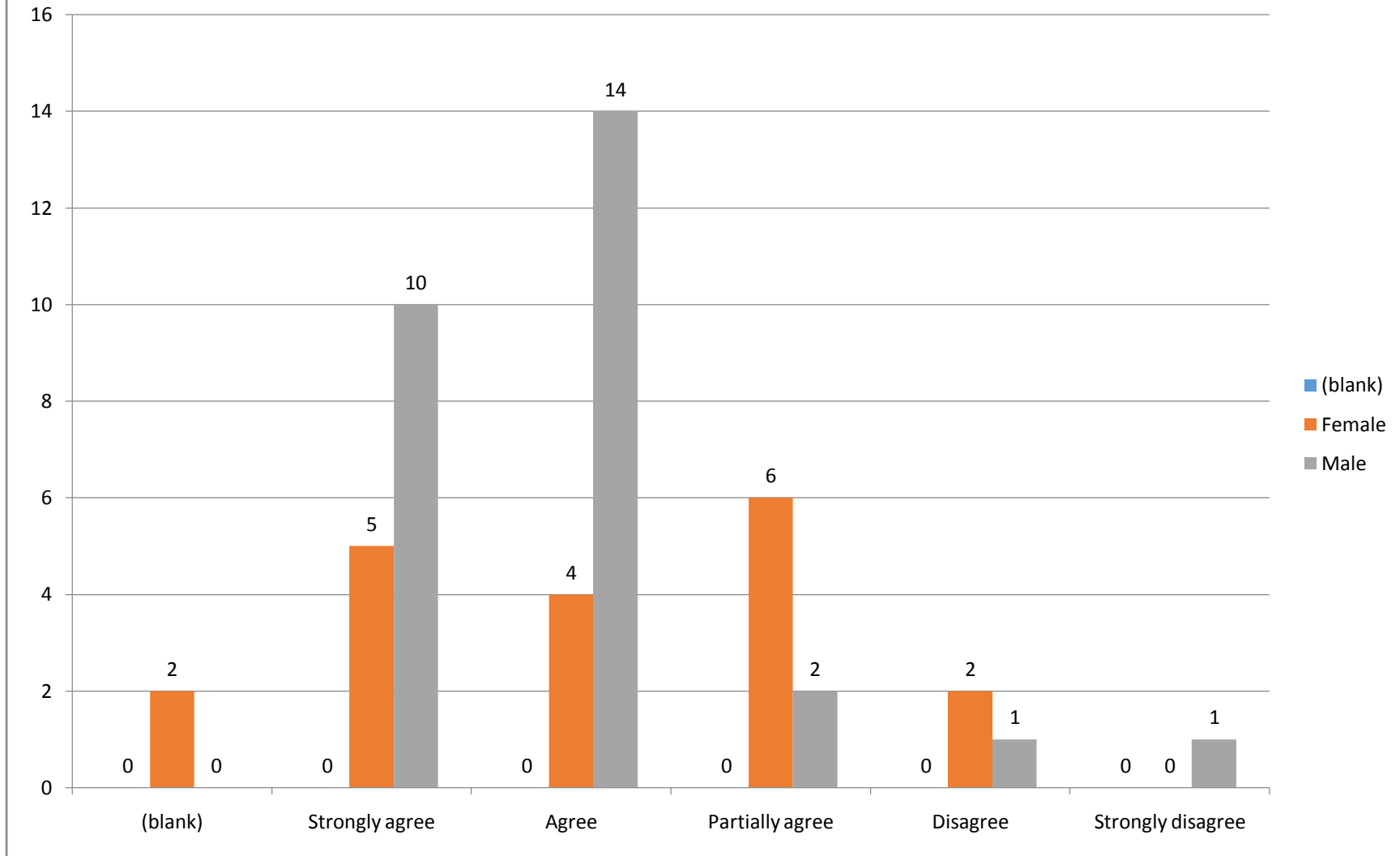
9. Academic consulting is at a high level



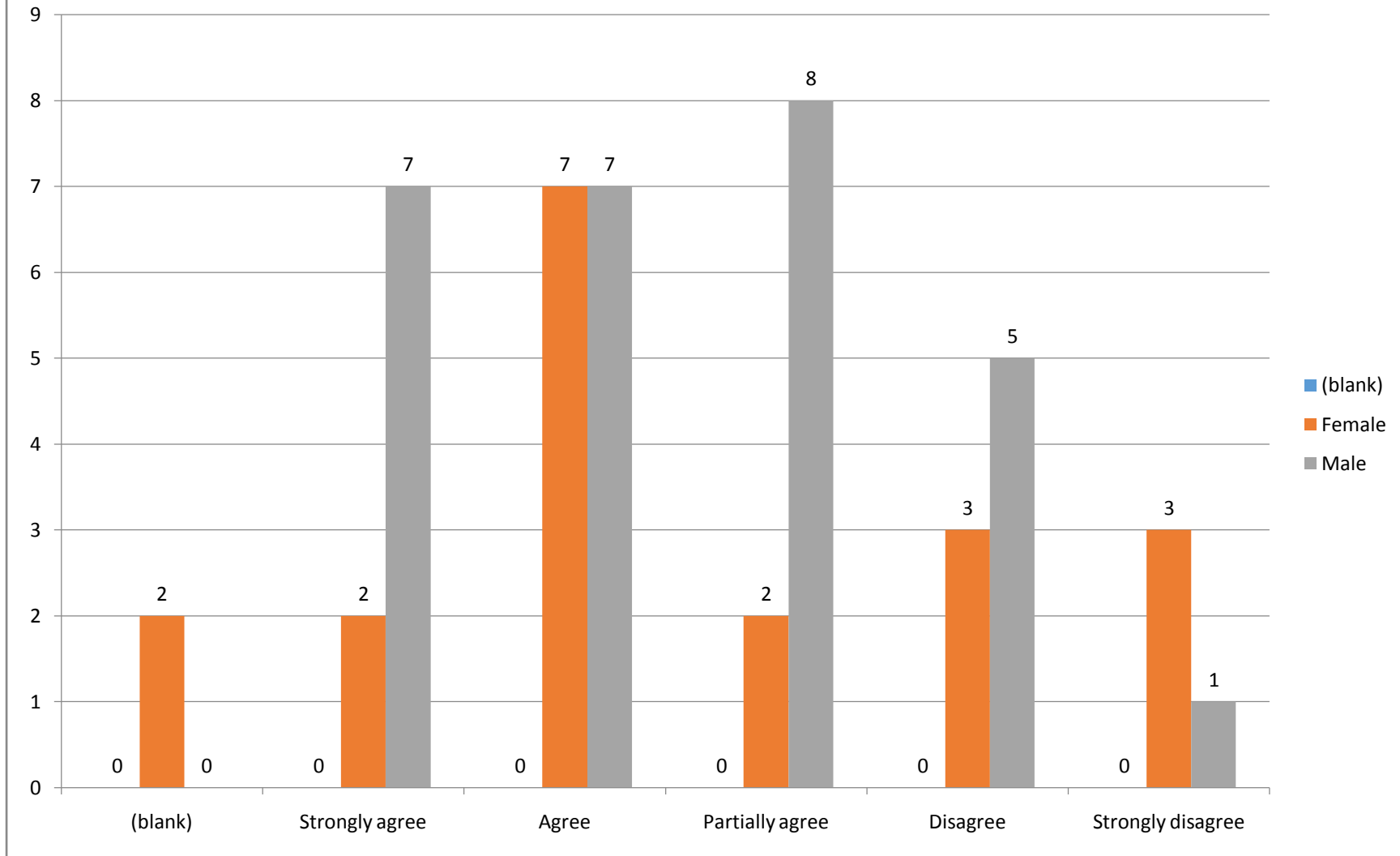
10. The institution offers sufficient educational activities like seminars, conferences, symposiums etc.



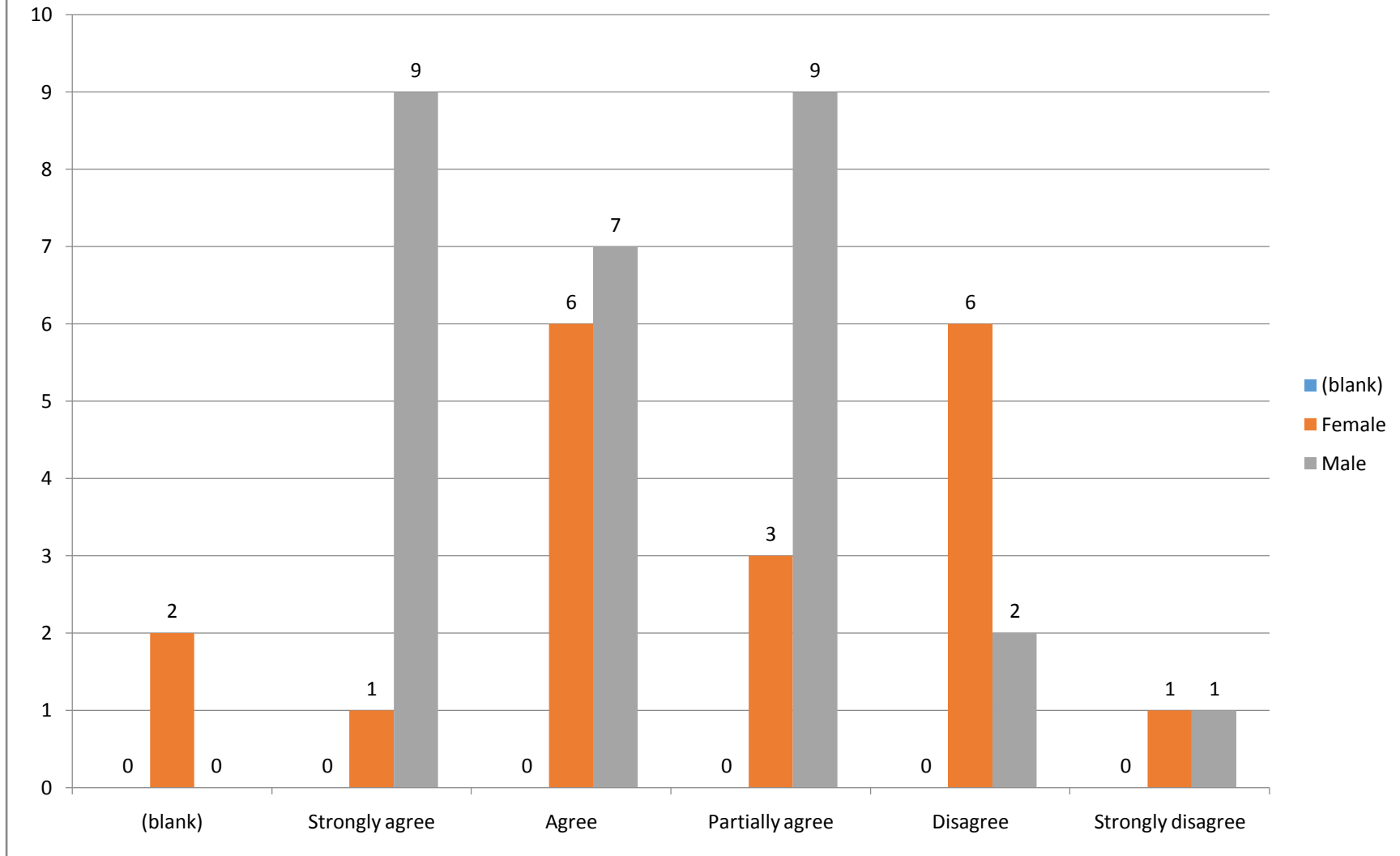
11. The institution offers educational activities of high quality



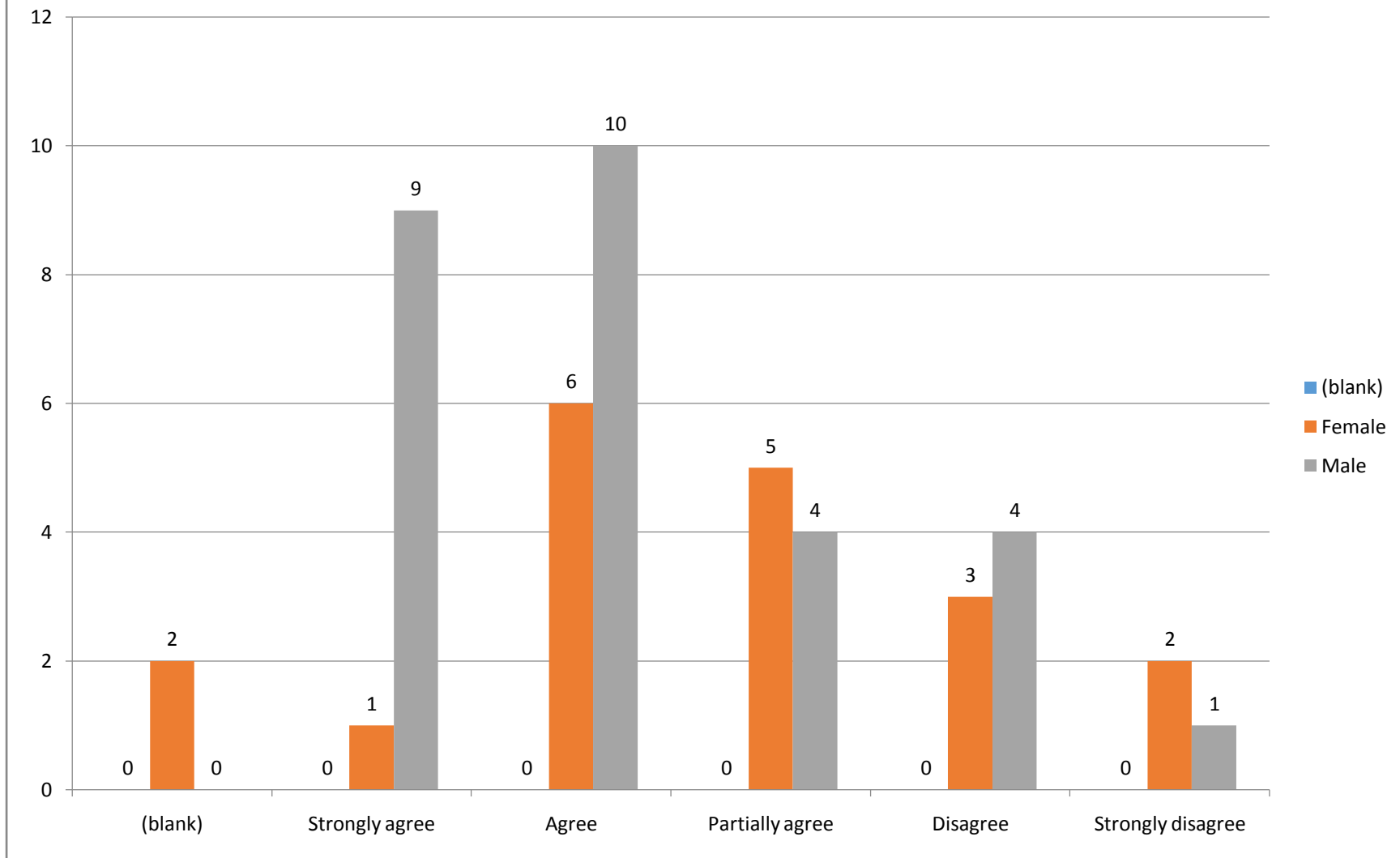
12. Foreign language learning in this institution is at a sufficient level



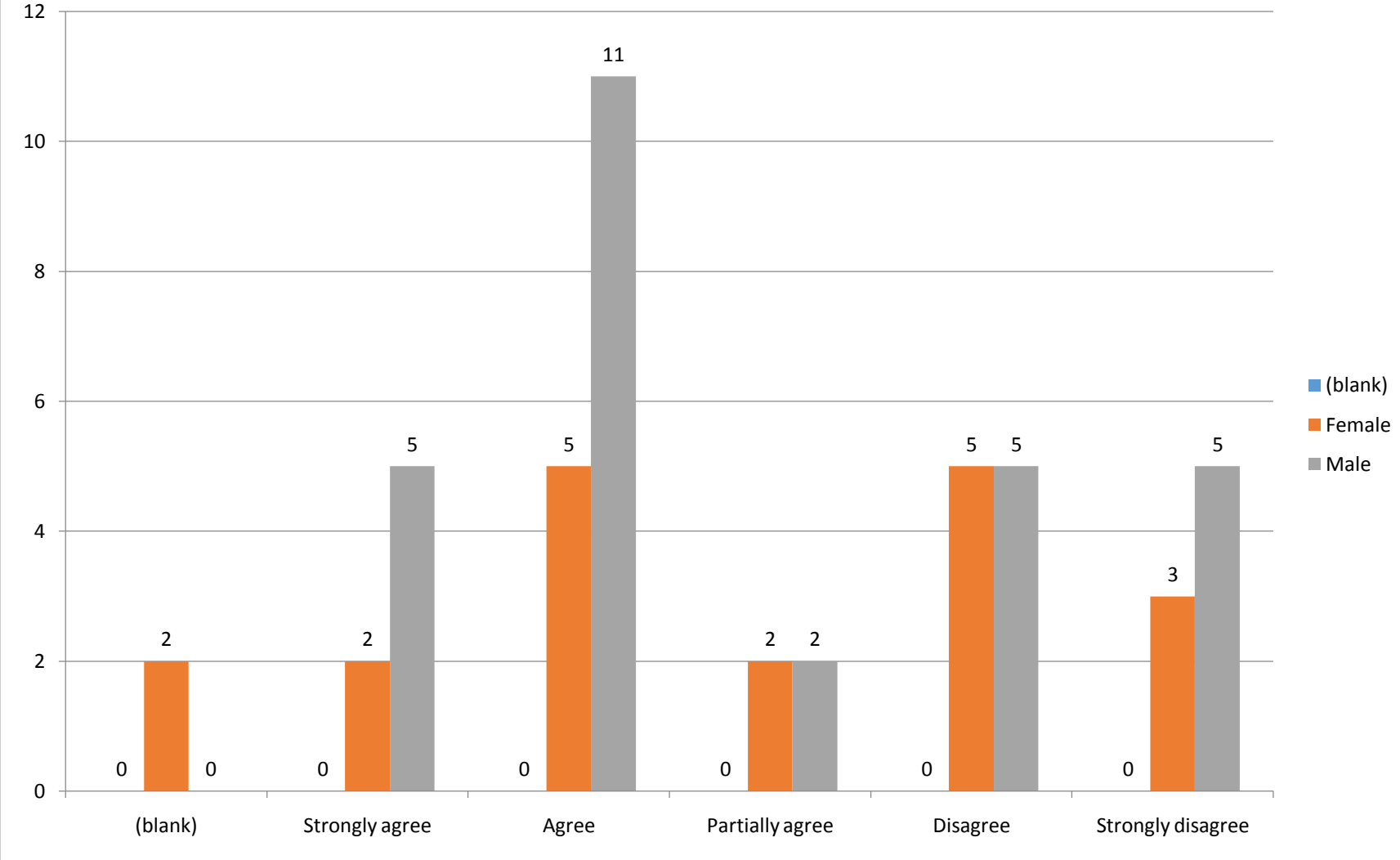
13. I am satisfied with the organization of the summer school



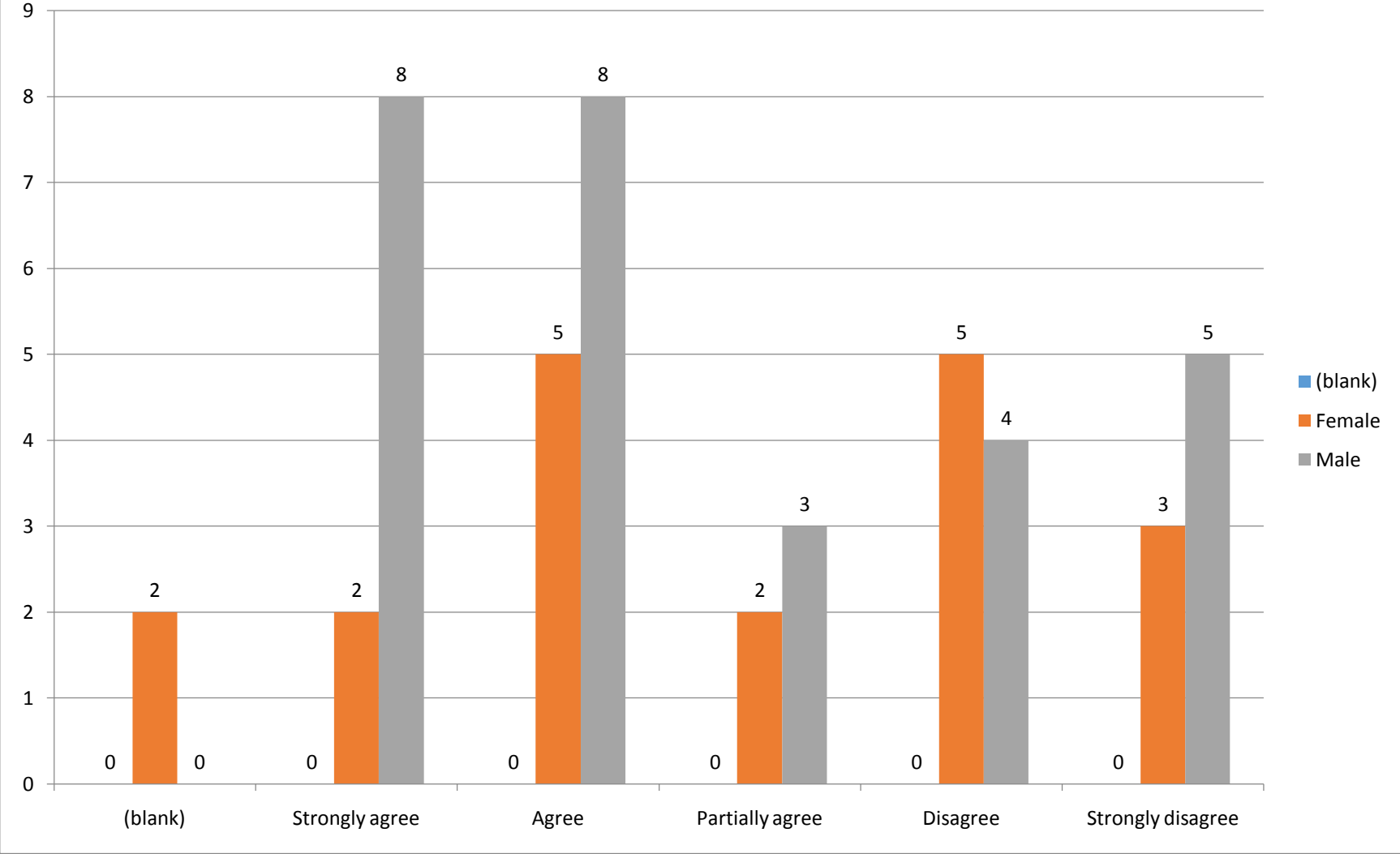
14. I am satisfied with the services offered in social areas



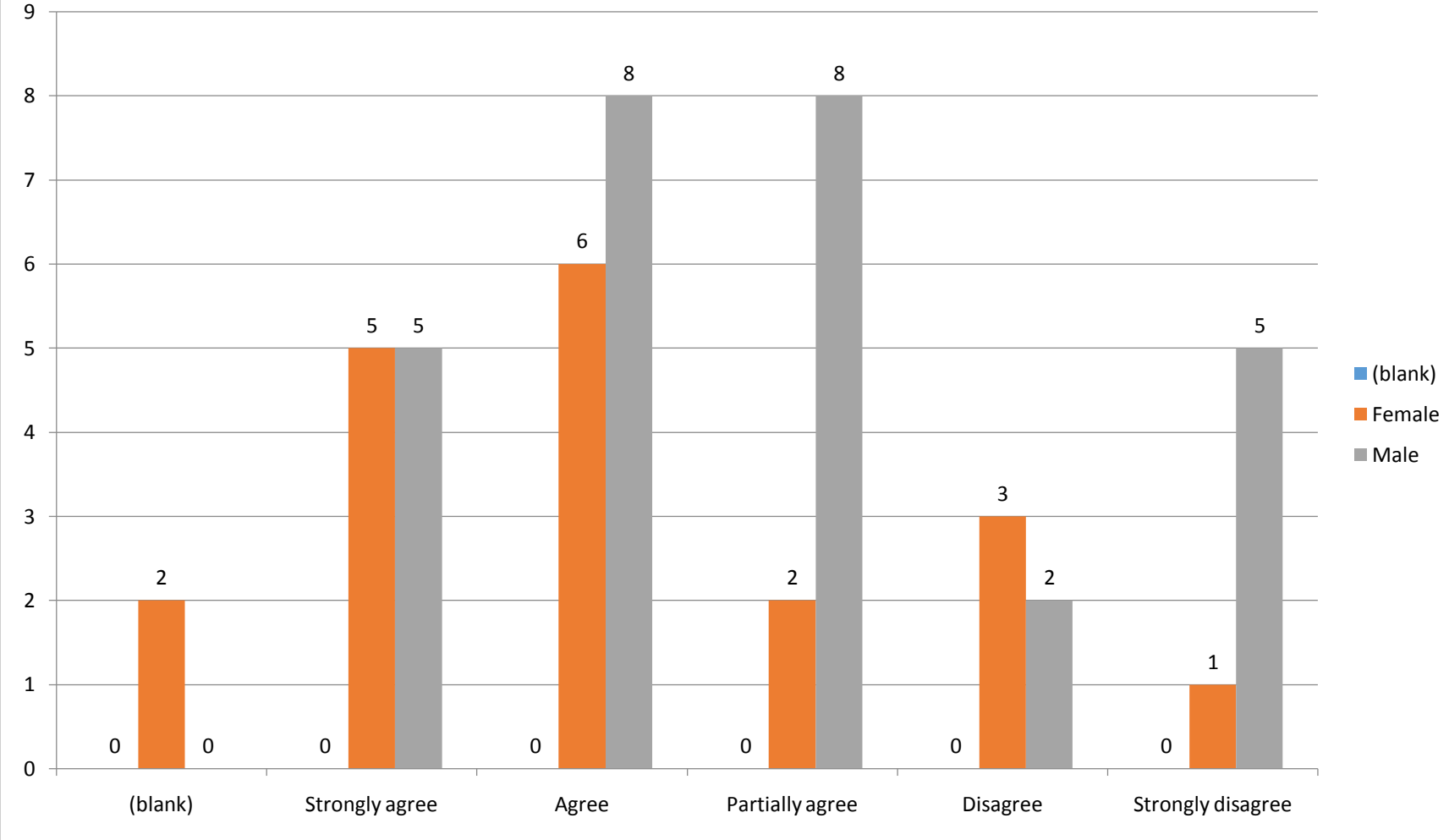
15. I am satisfied with the activities organized by student clubs



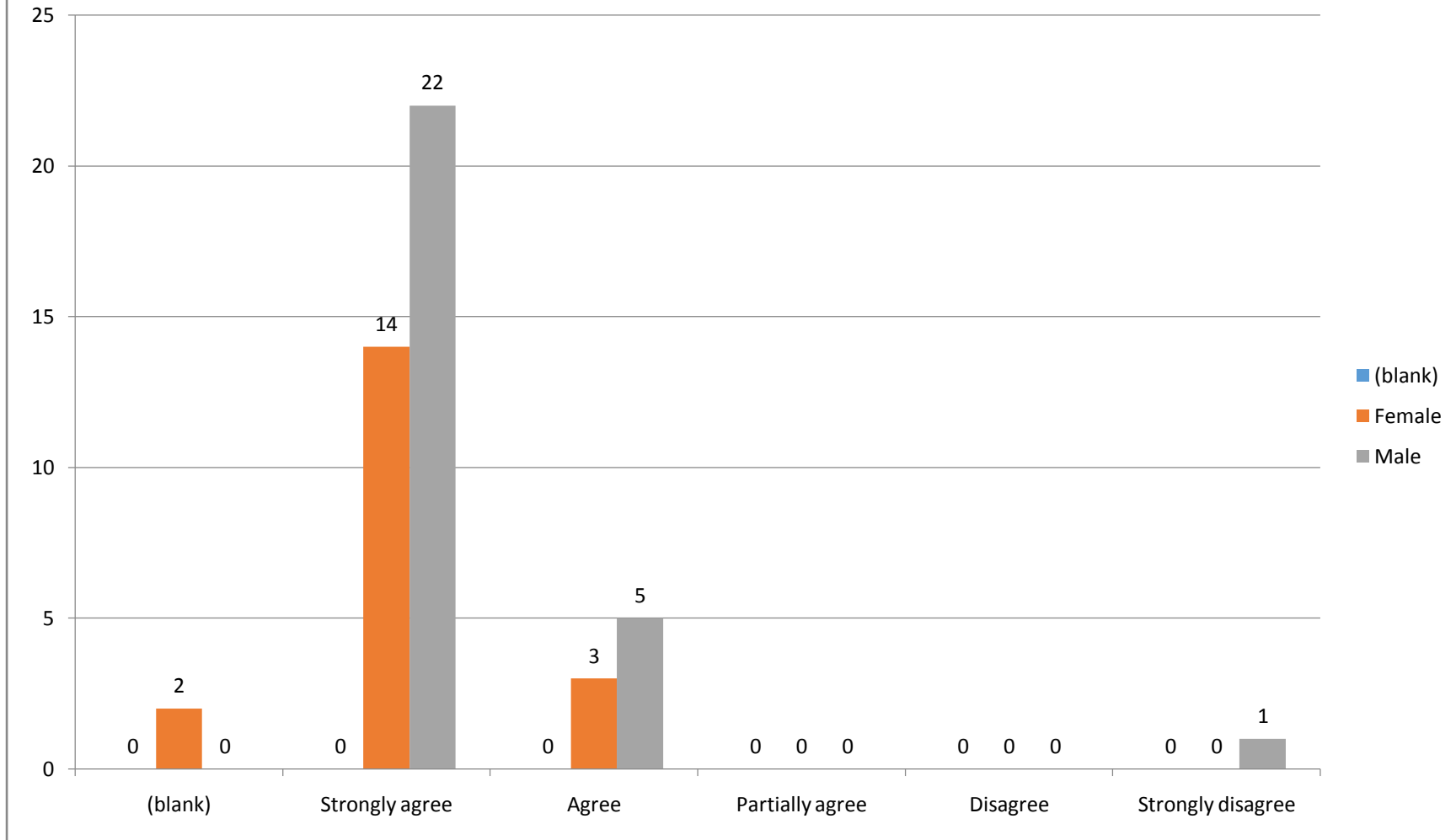
16. There are enough social and cultural activities



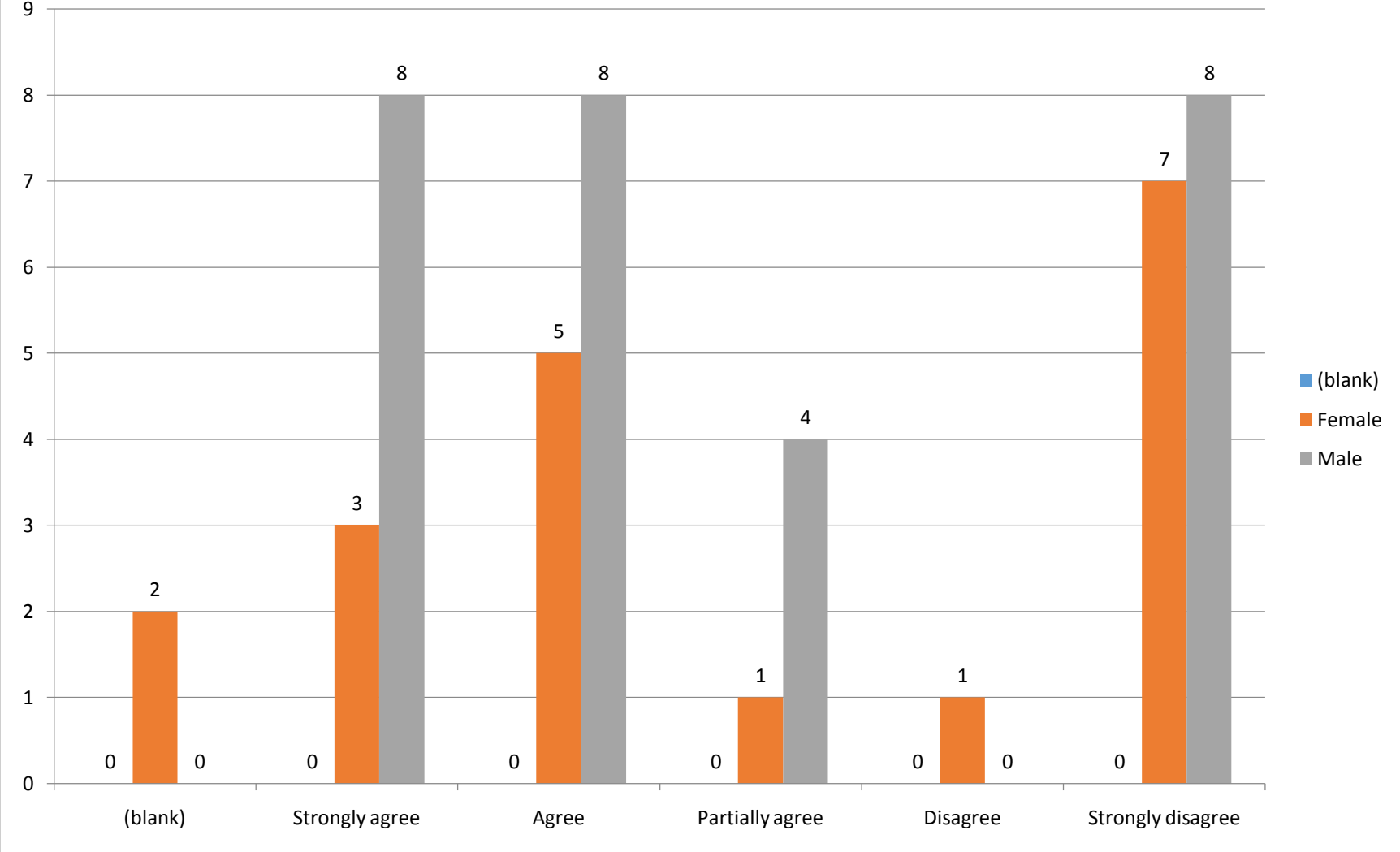
17. I am satisfied with the medical service provided at this institution



18. Hygiene of common premises (WC,halls, classes) is at high standards



19. Prices in the cafeteria are reasonable and affordable



20. I highly recommend Beder HEI as a top choice

