This document provides an overview of the results derived from the statistical analysis of the answers of 103 students from the Department of English Language and Literature.
1. I can access enough information from the institution’s official web site regarding timetable, registration, academic and social announcements
2. Academic registration processes are done easily

<table>
<thead>
<tr>
<th>Condition</th>
<th>Female</th>
<th>Male</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>29</td>
<td>25</td>
</tr>
<tr>
<td>Agree</td>
<td>12</td>
<td>13</td>
</tr>
<tr>
<td>Partially agree</td>
<td>10</td>
<td>3</td>
</tr>
<tr>
<td>Disagree</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0</td>
<td>2</td>
</tr>
</tbody>
</table>
3. Necessary documents (transcripts, certificates) are provided shortly after request

![Bar chart showing responses to the statement.]

- Strongly agree: Female 18, Male 16
- Agree: Female 18, Male 14
- Partially agree: Female 11, Male 7
- Disagree: Female 3, Male 6
- Strongly disagree: Female 3, Male 2

(blank)
4. I am satisfied with technological services (internet, active-board, computer etc.)

- Strongly agree: 31
- Agree: 20
- Partially agree: 7
- Disagree: 2
- Strongly disagree: 2

Female: 26
Male: 12

(blank): 0
5. Library service satisfies my needs

- Strongly agree: 25 (Female), 23 (Male)
- Agree: 15 (Female), 11 (Male)
- Partially agree: 8 (Female), 7 (Male)
- Disagree: 8 (Female), 2 (Male)
- Strongly disagree: 1 (Female), 2 (Male)
6. Studying environments are spacious and motivating.
7. I like my study programs

- Strongly agree: 34 (Female: 31, Male: 3)
- Agree: 16 (Female: 14, Male: 2)
- Partially agree: 0
- Disagree: 3 (Female: 2, Male: 1)
- Strongly disagree: 0
8. The number of lecturers that supervise students is sufficient

- Strongly agree: 18
- Agree: 28
- Partially agree: 10
- Disagree: 1
- Strongly disagree: 2

Female
Male
9. Academic consulting is at a high level

<table>
<thead>
<tr>
<th>Response</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>(blank)</td>
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<td>0</td>
</tr>
<tr>
<td>Strongly agree</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Agree</td>
<td>20</td>
<td>24</td>
</tr>
<tr>
<td>Partially agree</td>
<td>6</td>
<td>4</td>
</tr>
<tr>
<td>Disagree</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>
10. The institution offers sufficient educational activities like seminars, conferences, symposiums etc.
11. The institution offers educational activities of high quality

- Strongly agree: 24
- Agree: 23
- Partially agree: 21
- Disagree: 9
- Strongly disagree: 0

Female: Male
12. Foreign language learning in this institution is at a sufficient level
13. I am satisfied with the organization of the summer school

<table>
<thead>
<tr>
<th>Response</th>
<th>Male</th>
<th>Female</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>12</td>
<td>14</td>
<td>26</td>
</tr>
<tr>
<td>Agree</td>
<td>15</td>
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<tr>
<td>Partially agree</td>
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<td>13</td>
<td>27</td>
</tr>
<tr>
<td>Disagree</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>
14. I am satisfied with the services offered in social areas

- Strongly agree: 17
- Agree: 27
- Partially agree: 14
- Disagree: 3
- Strongly disagree: 2

Male
Female
(Blank)
15. I am satisfied with the activities organized by student clubs

- Strongly agree: 11, 11
- Agree: 21
- Partially agree: 11, 10
- Disagree: 4, 11
- Strongly disagree: 6, 6
There are enough social and cultural activities
17. I am satisfied with the medical service provided at this institution

![Bar chart showing responses to the satisfaction question, with categories for Strongly agree, Agree, Partially agree, Disagree, and Strongly disagree. The chart includes data for both male and female respondents, with male responses represented in gray and female responses in orange.](chart-url)
18. Hygiene of common premises (WC, halls, classes) is at high standards

- Strongly agree: 40 (Female), 39 (Male)
- Agree: 11 (Female), 8 (Male)
- Partially agree: 2 (Female), 1 (Male)
- Disagree: 0 (Female), 1 (Male)
- Strongly disagree: 0 (Female), 0 (Male)
19. Prices in the cafeteria are reasonable and affordable

![Bar chart showing responses to the statement.]

- Strongly agree: 10 females, 11 males
- Agree: 11 females, 11 males
- Partially agree: 11 females, 11 males
- Disagree: 12 females, 6 males
- Strongly disagree: 12 females, 11 males

Female | Male
--- | ---
Strongly agree | 10 | 11
Agree | 11 | 11
Partially agree | 11 | 11
Disagree | 12 | 6
Strongly disagree | 12 | 11
20. I highly recommend Beder HEI as a top choice

![Bar chart showing responses to the statement.]

- **Strongly agree**: 31
- **Agree**: 19
- **Partially agree**: 3
- **Disagree**: 4
- **Strongly disagree**: 1

**Gender Distribution**
- Female: 29
- Male: 1

**Notes**
- None