



SHKOLLA E LARTË  
HËNA E PLOTË-BEDËR

# Students' Satisfaction Survey

Department of Communication Sciences

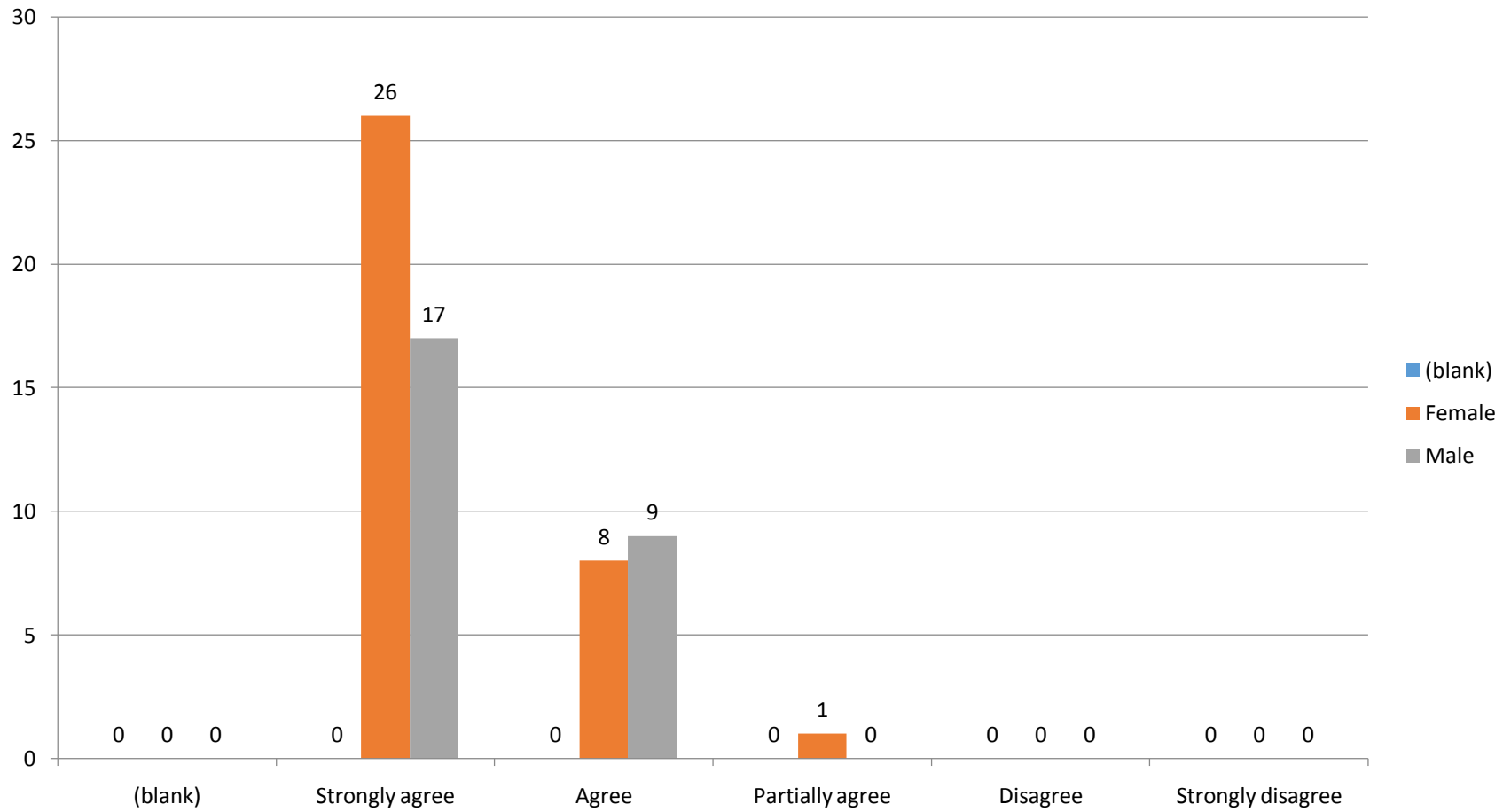
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QUALITY ASSURANCE COUNCIL

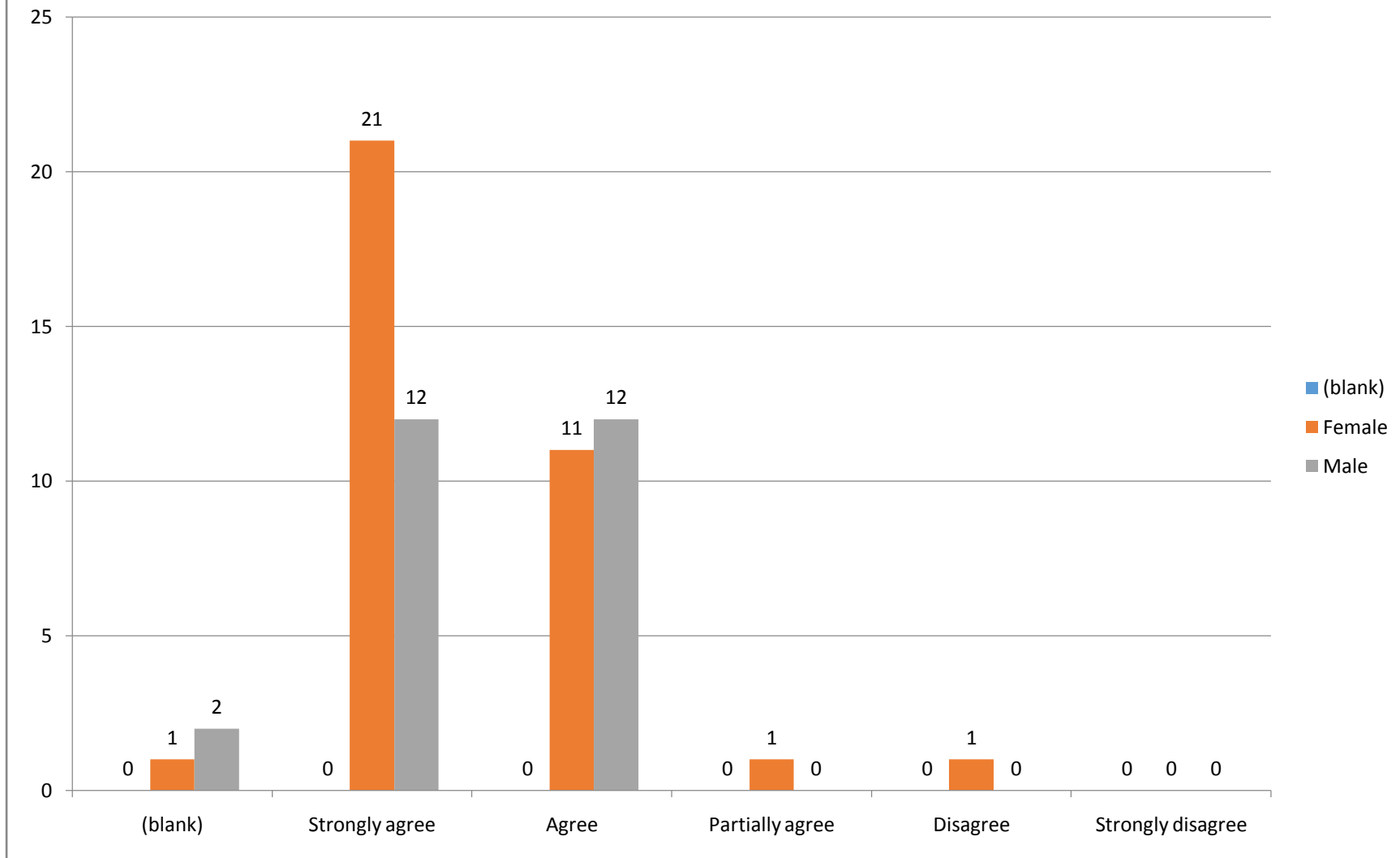
December 2014

This document provides an overview of the results derived from the statistical analysis of the answers of 61 students from the Department of Communication Sciences.

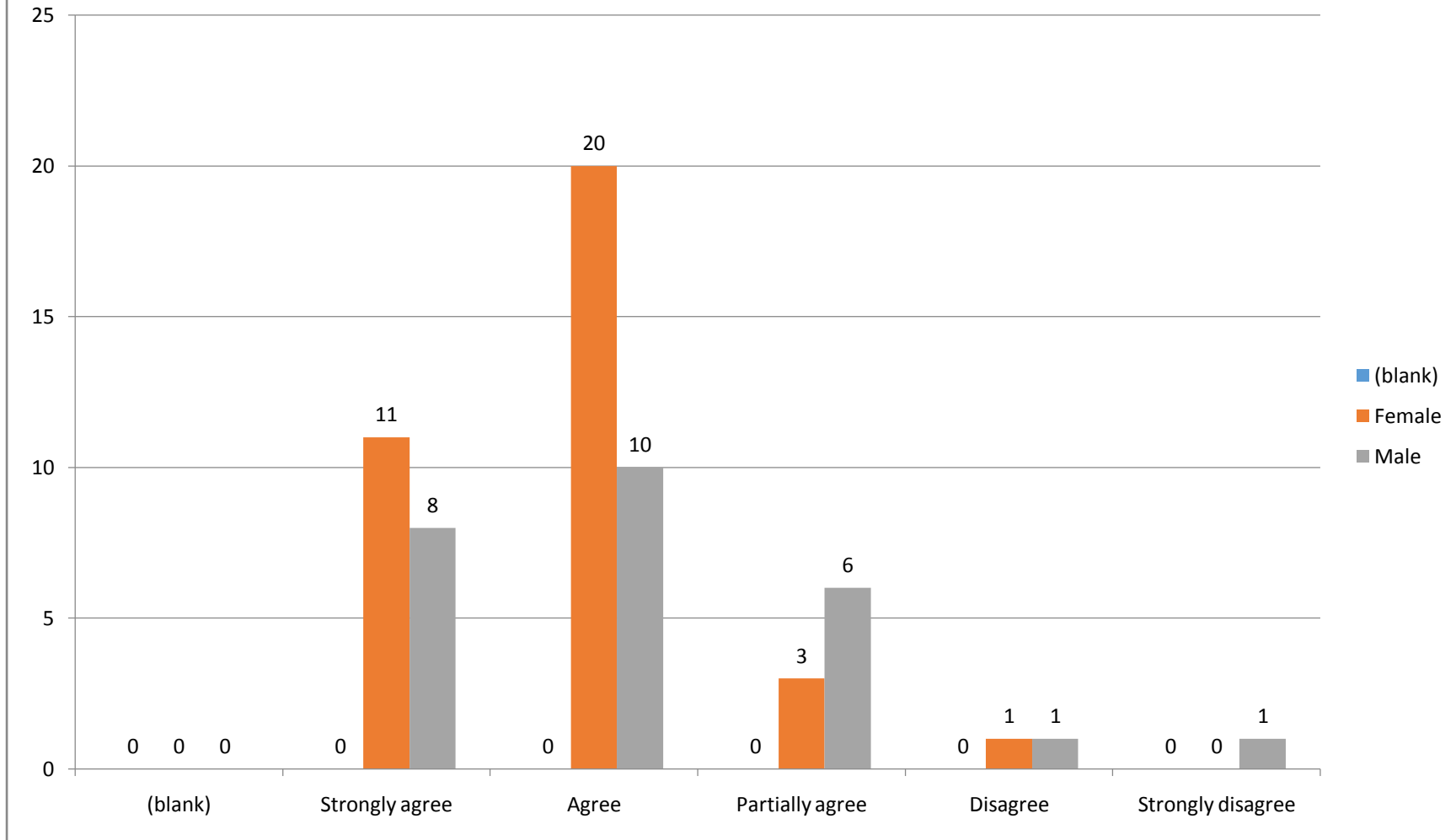
# 1. I can access enough information from the institution's official web site regarding timetable, registration, academic and social announcements



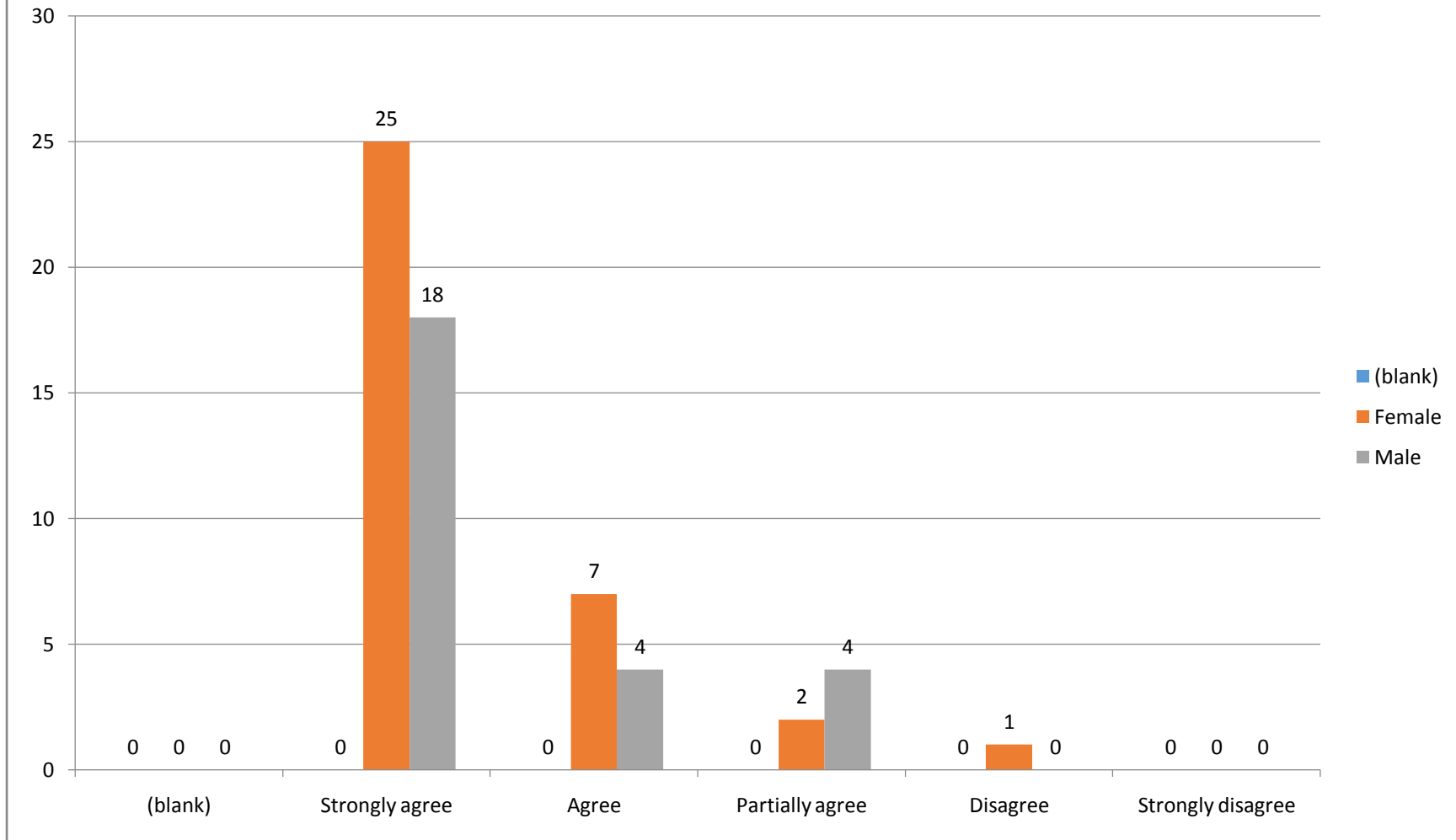
## 2. Academic registration processes are done easily



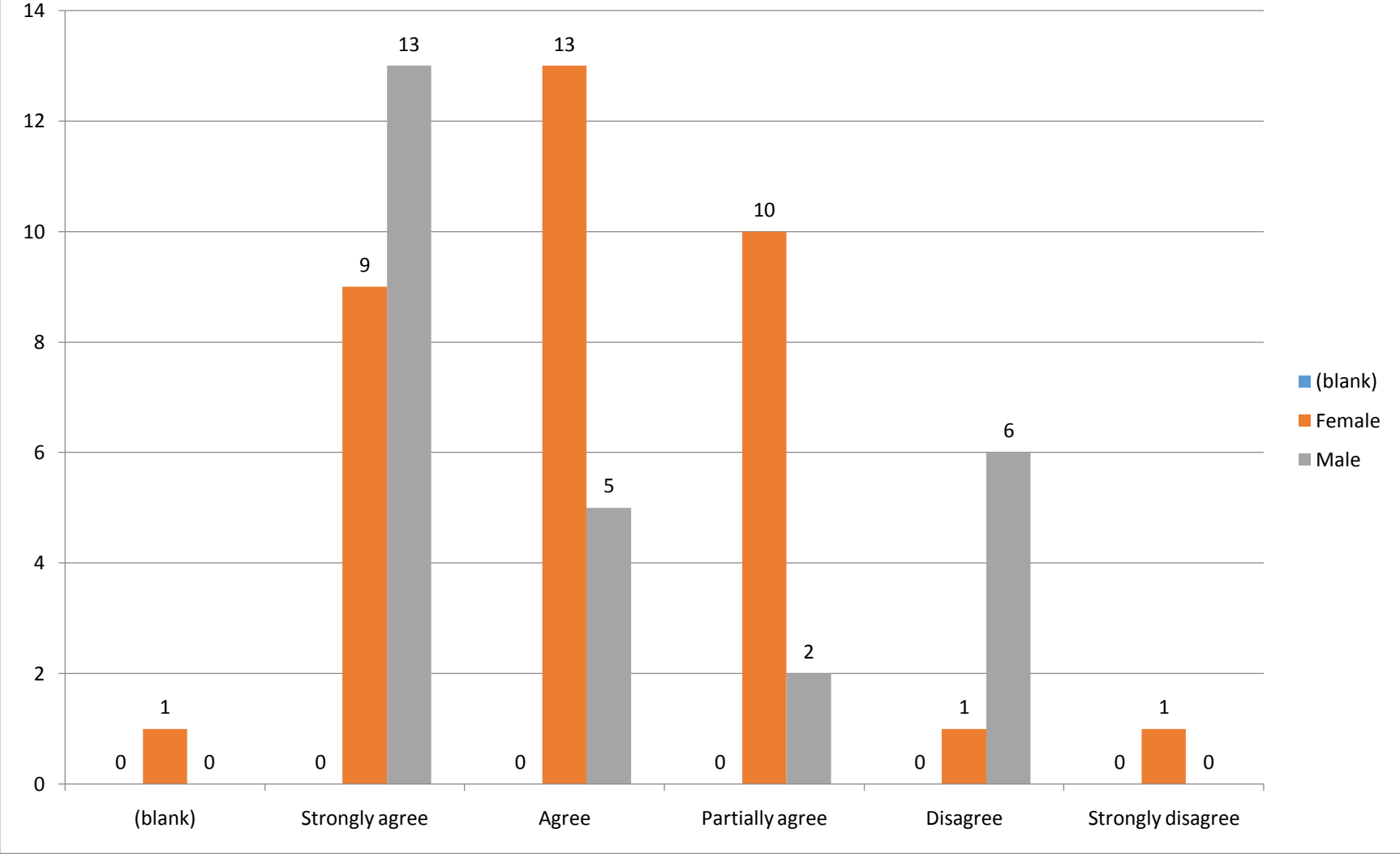
### 3. Necessary documents (transcripts, certificates) are provided shortly after request



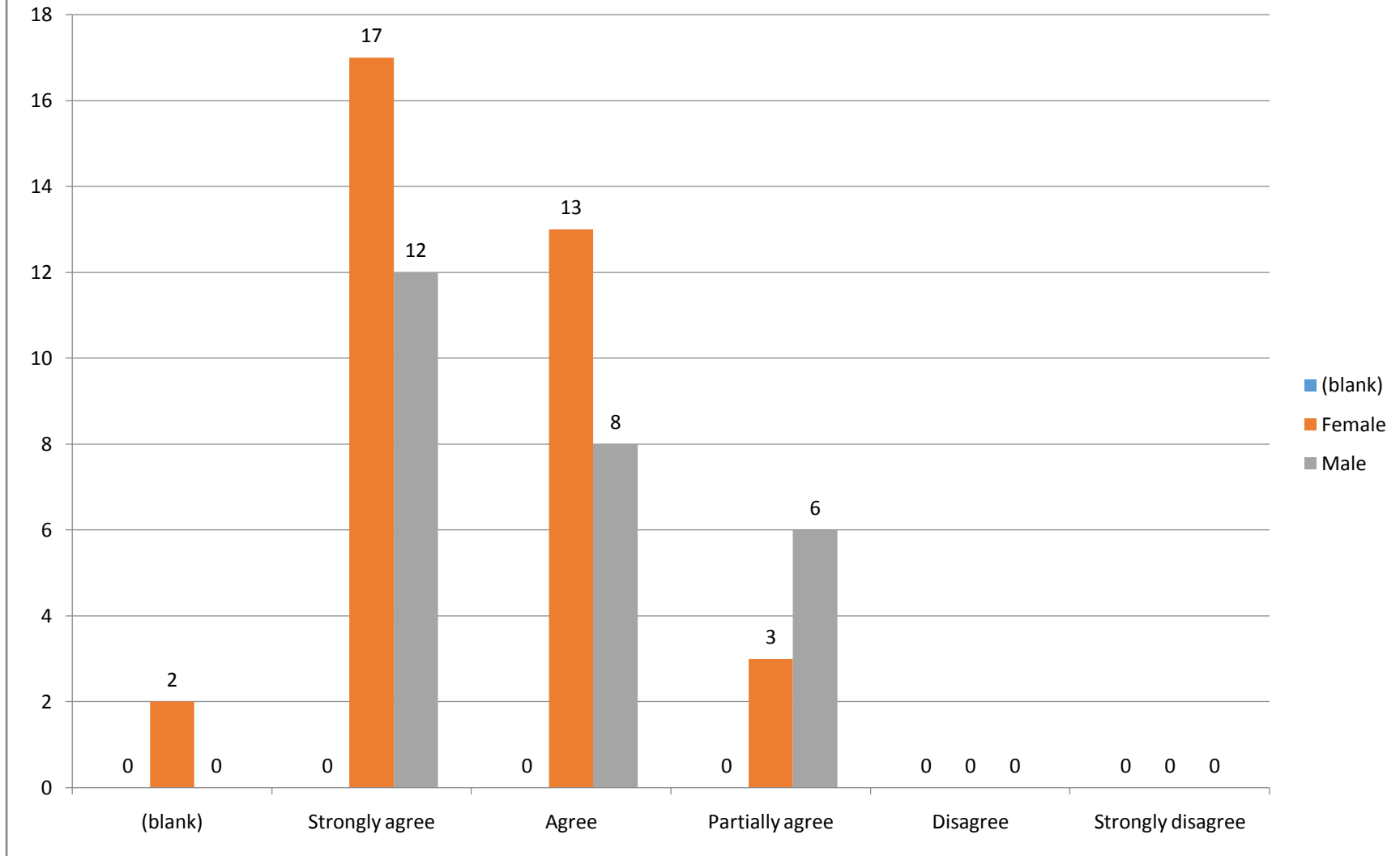
#### 4. I am satisfied with technological services (internet, active-board, computer etc.)



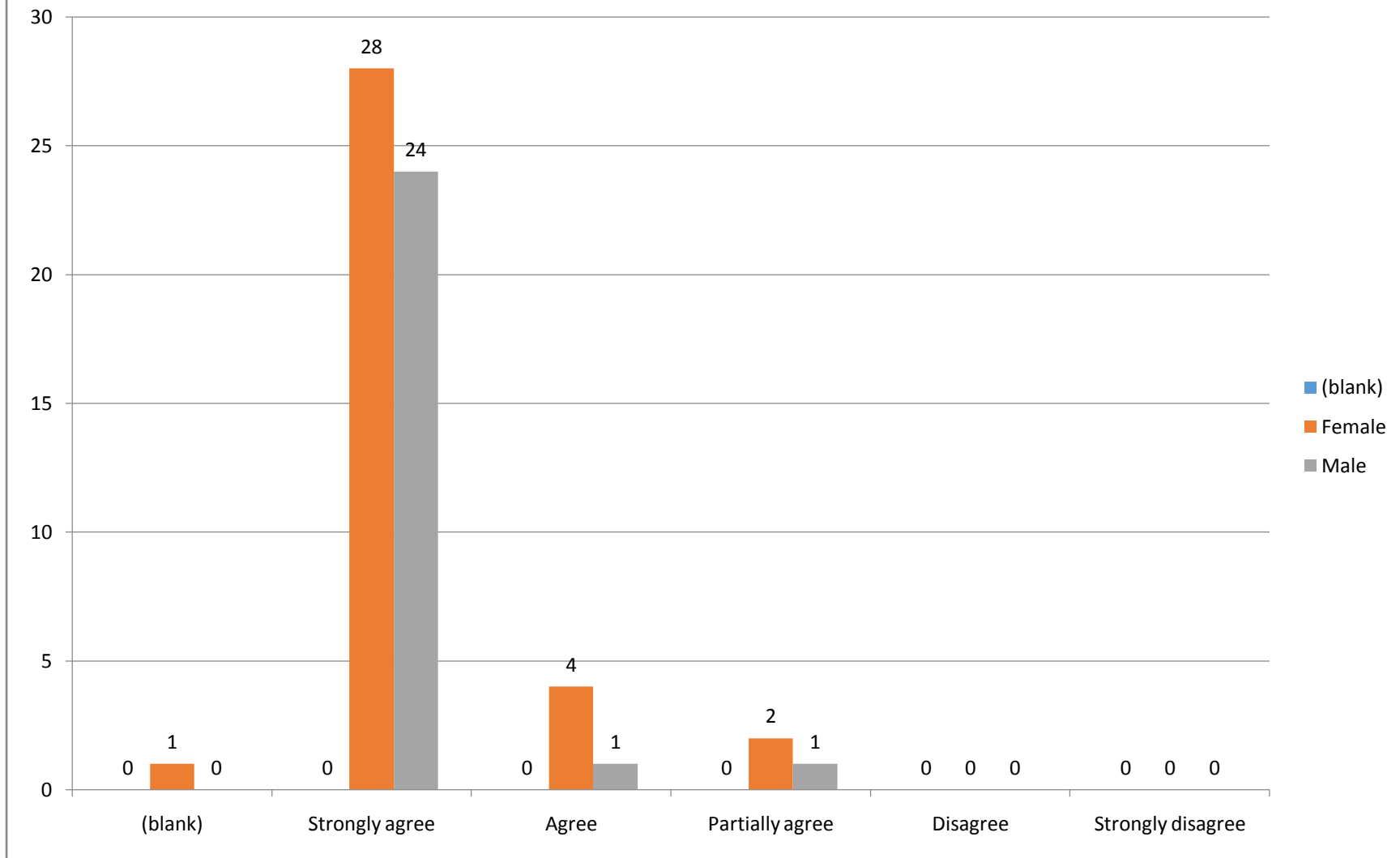
### 5. Library service satisfies my needs



## 6. Studying environments are spacious and motivating.

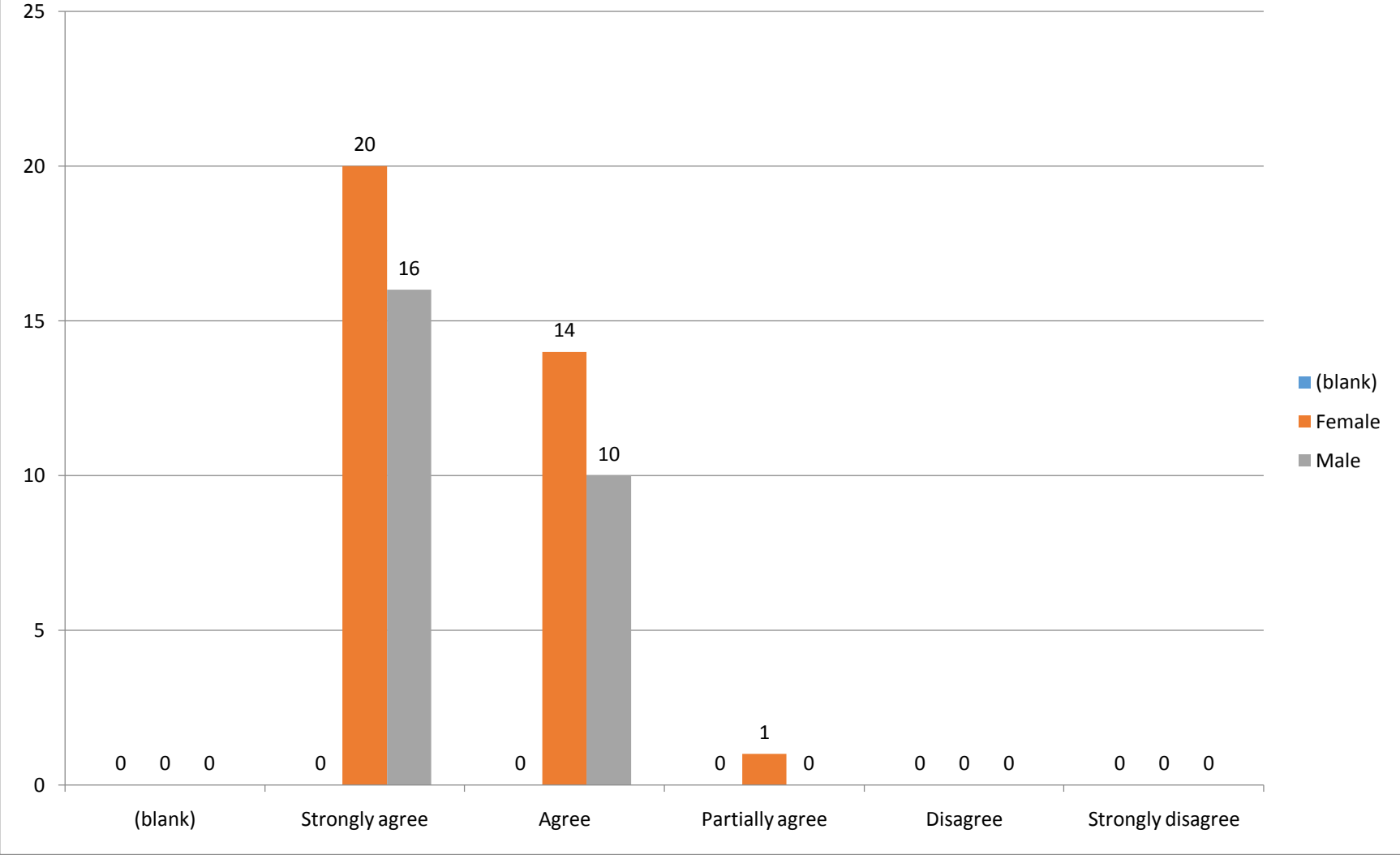


## 7. I like my study programs

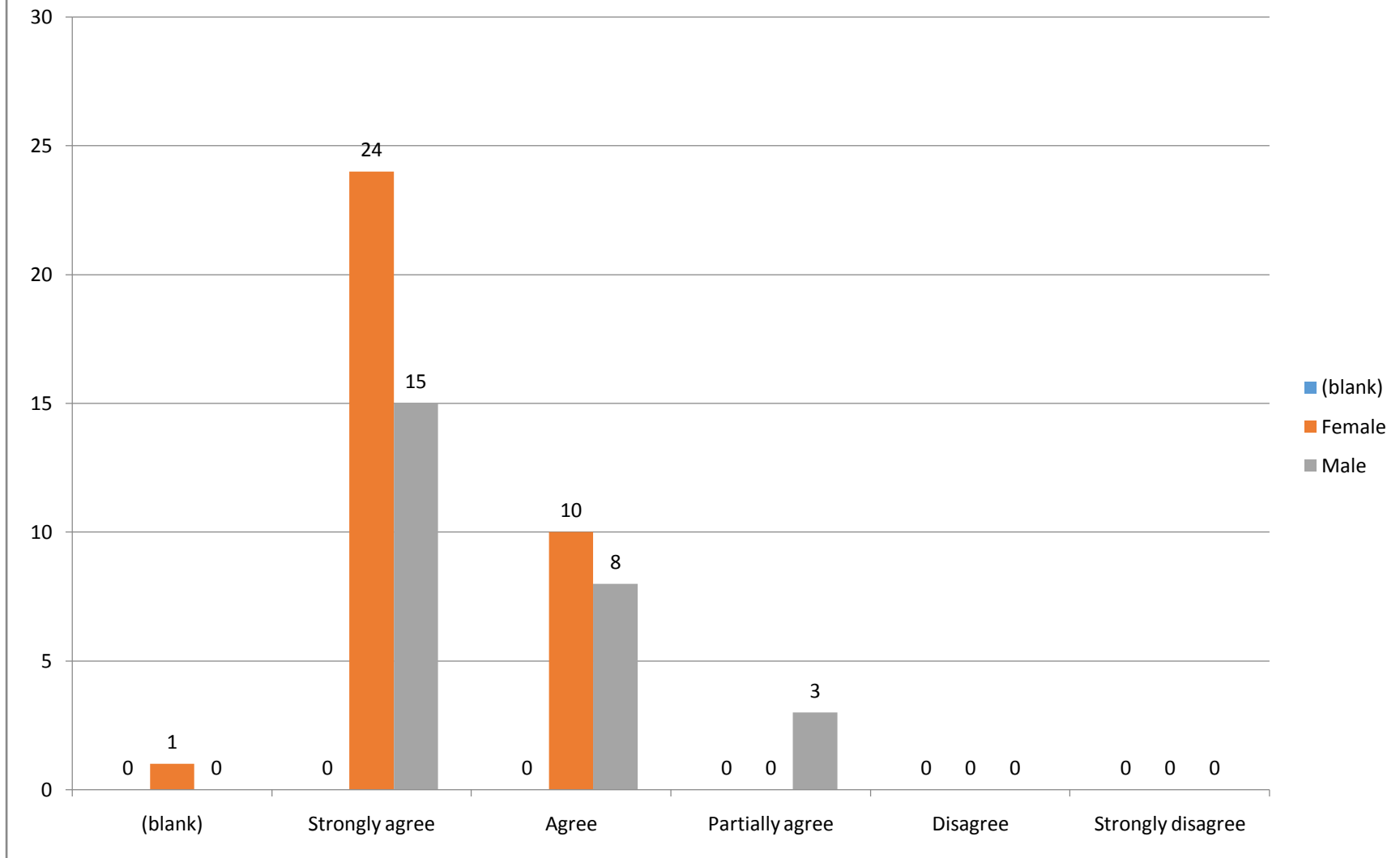




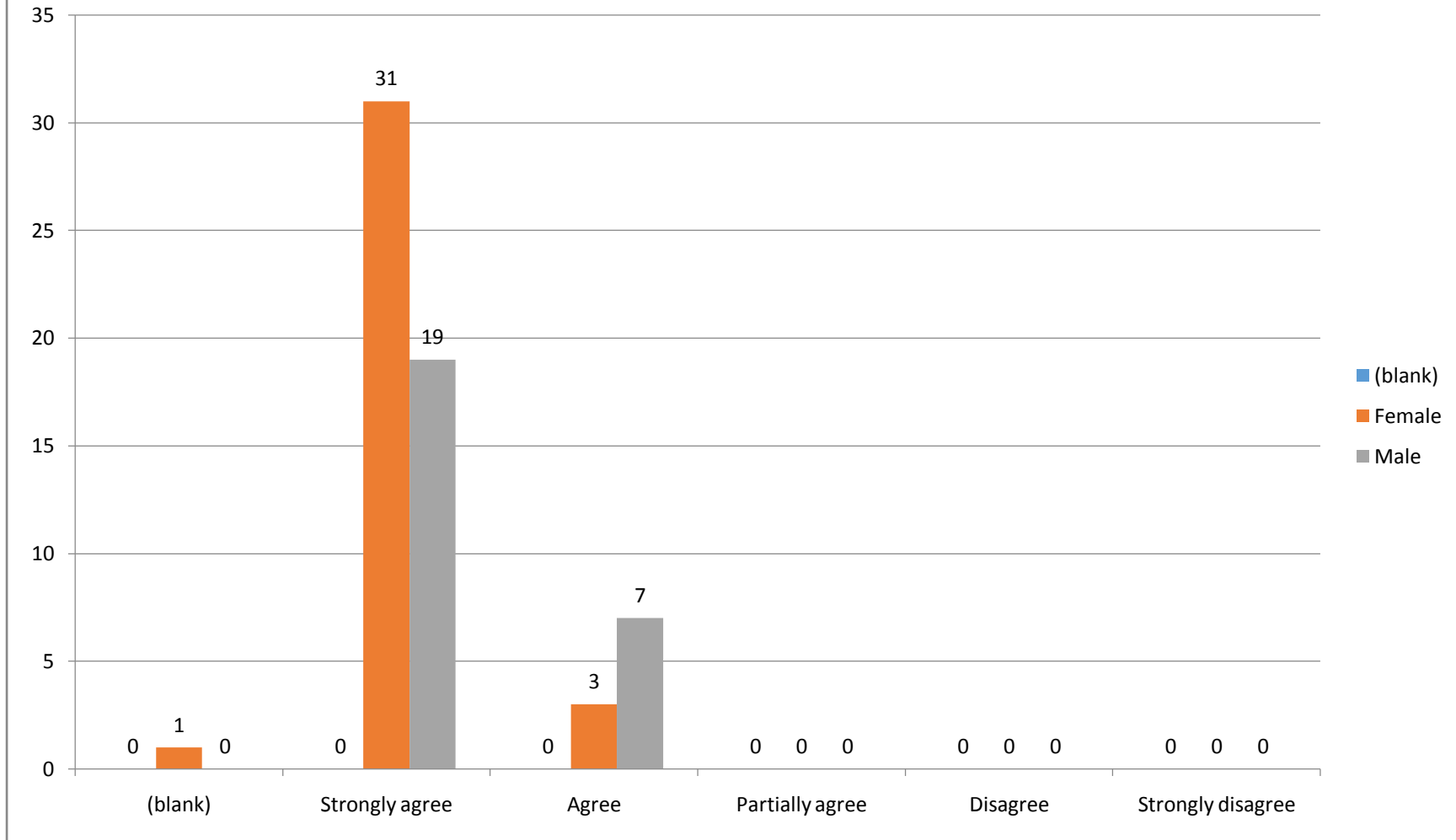
### 8. The number of lecturers that supervise students is sufficient



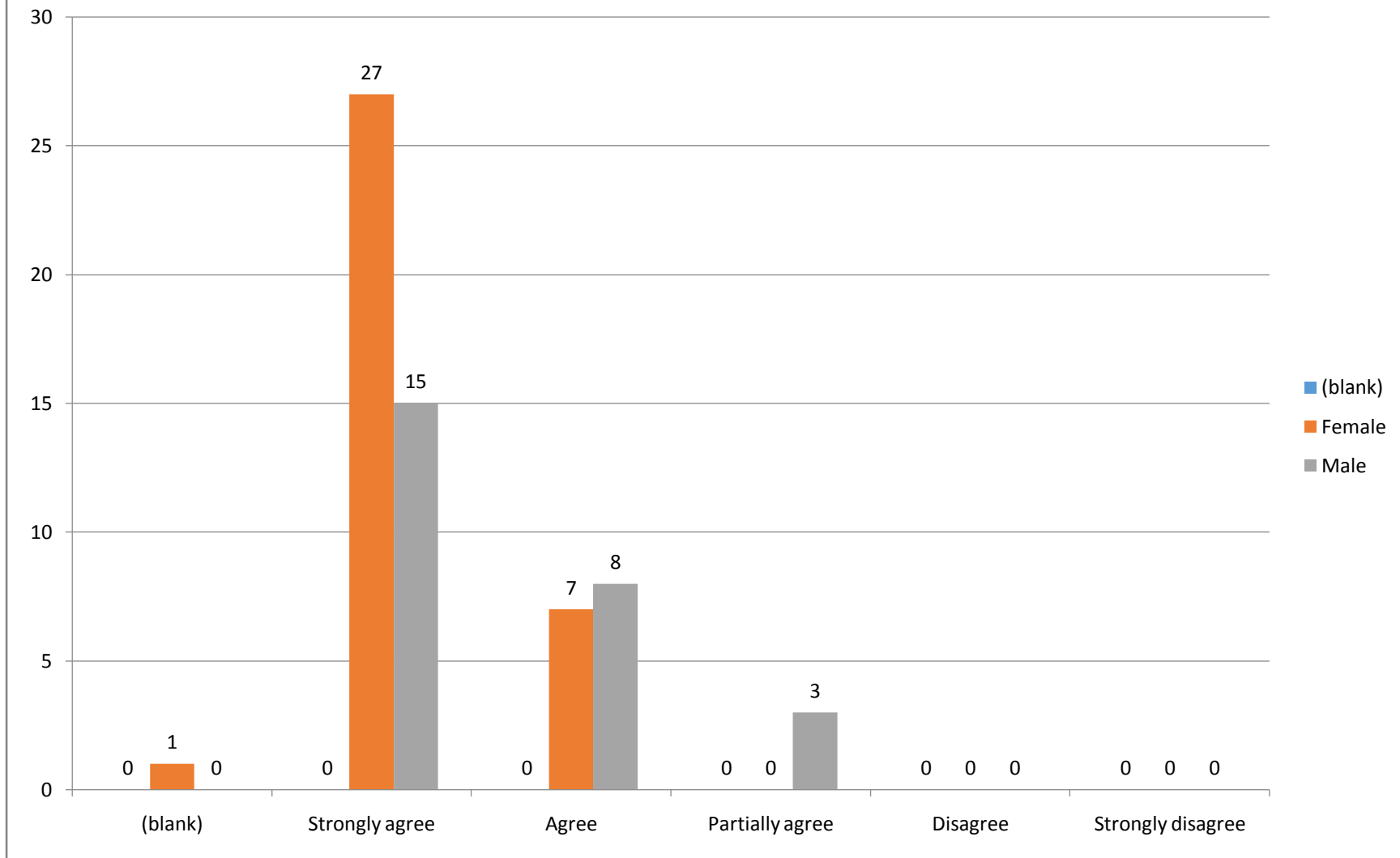
### 9. Academic consulting is at a high level



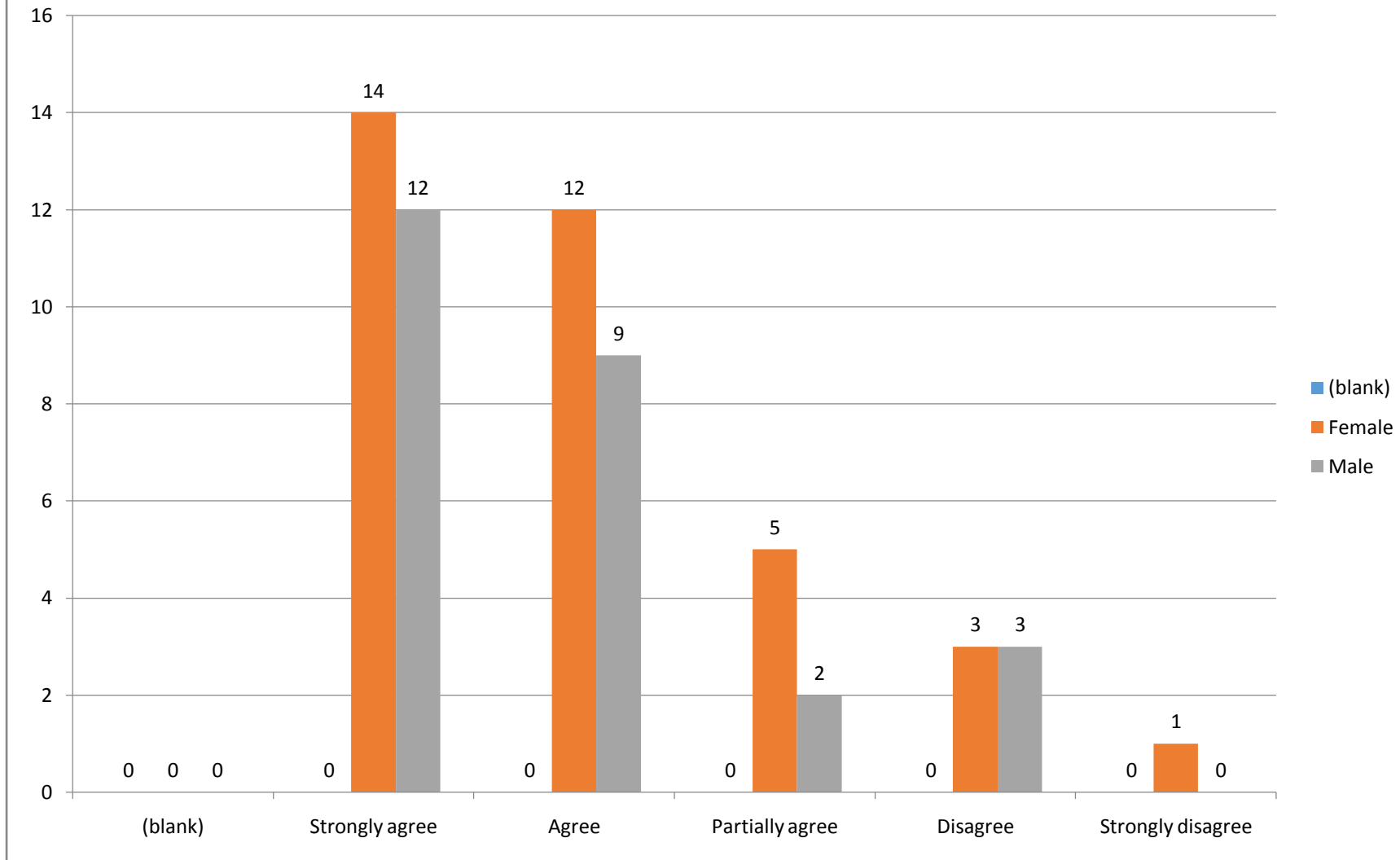
### 10. The institution offers sufficient educational activities like seminars, conferences, symposiums etc.



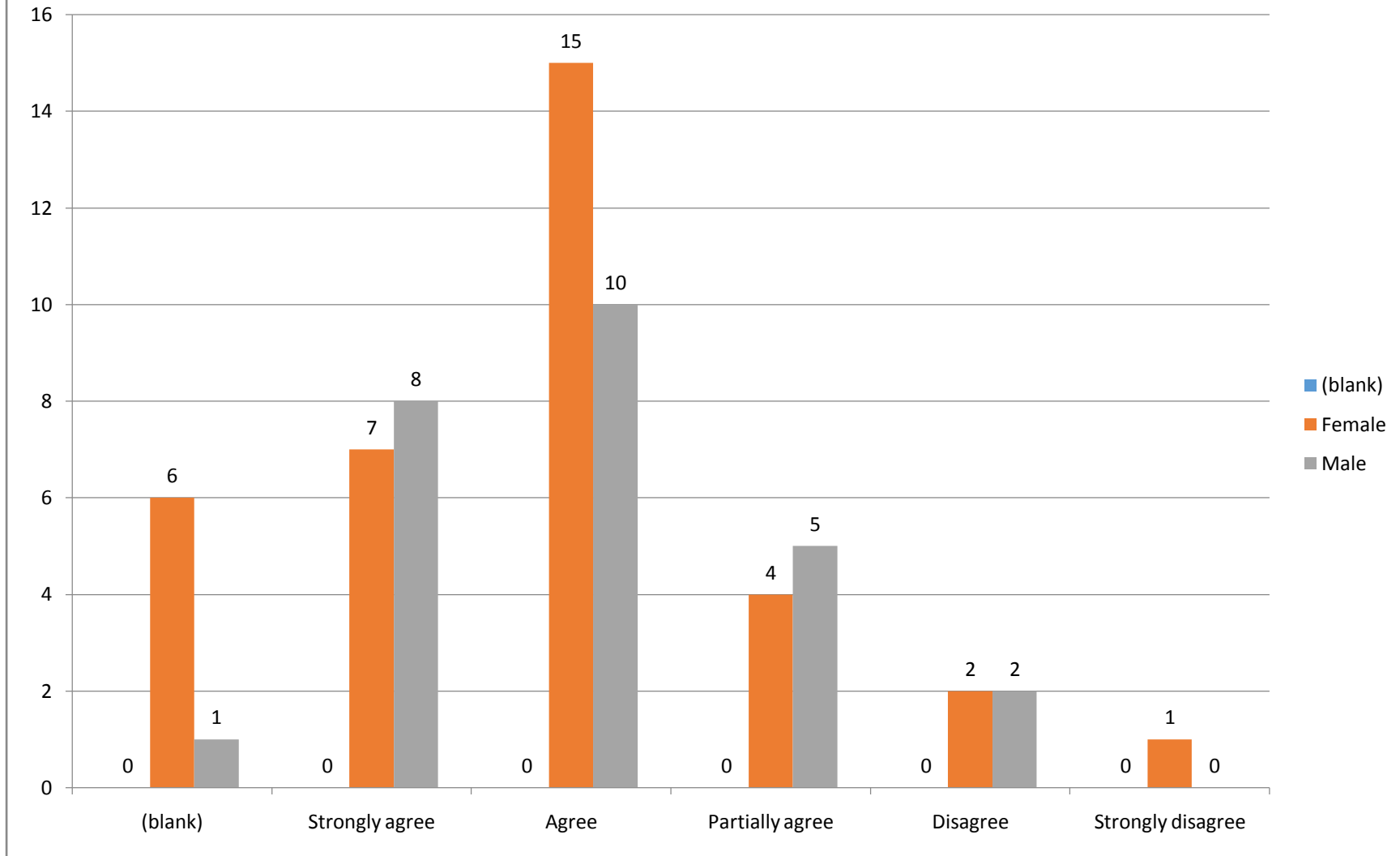
### 11. The institution offers educational activities of high quality



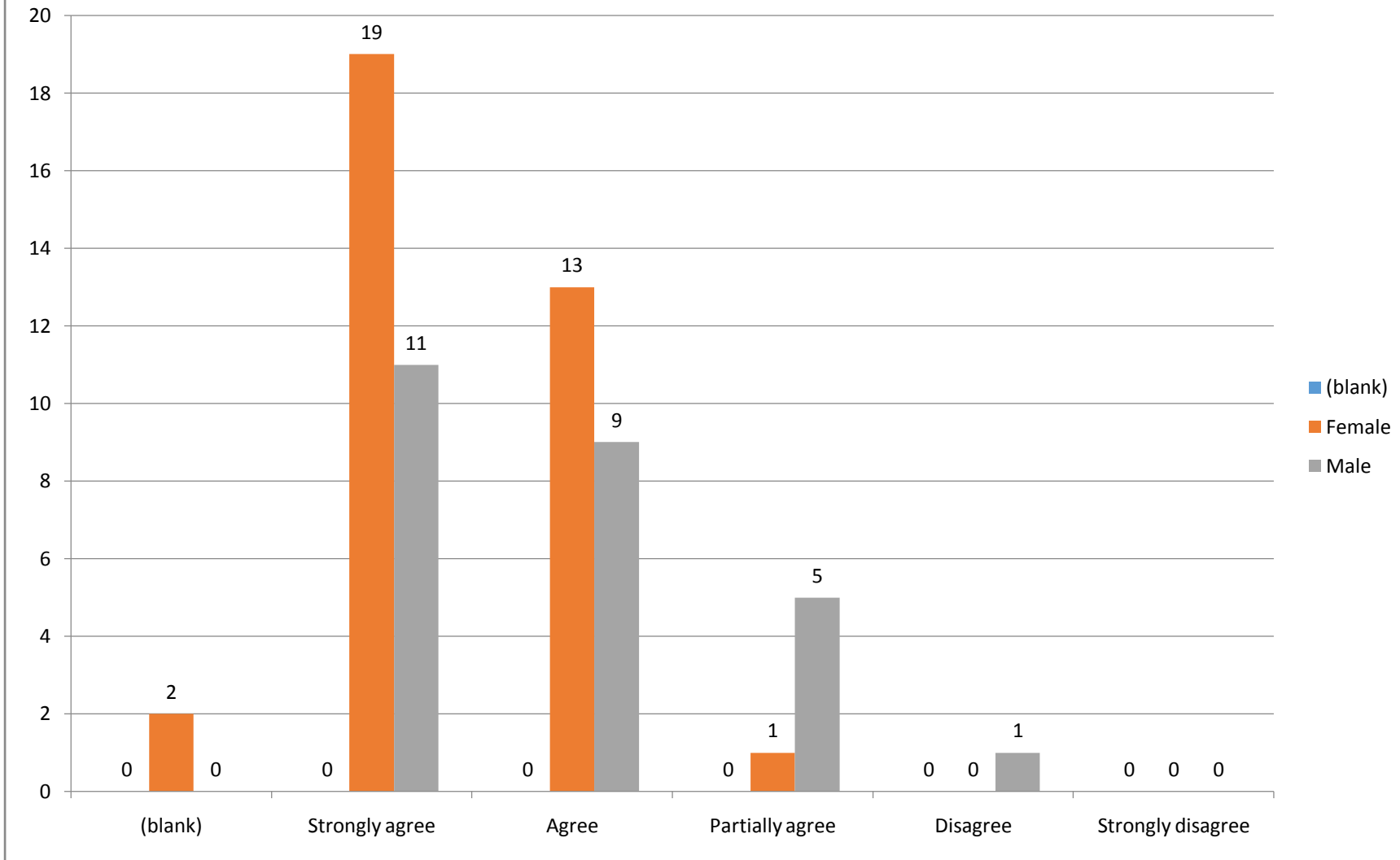
## 12. Foreign language learning in this institution is at a sufficient level



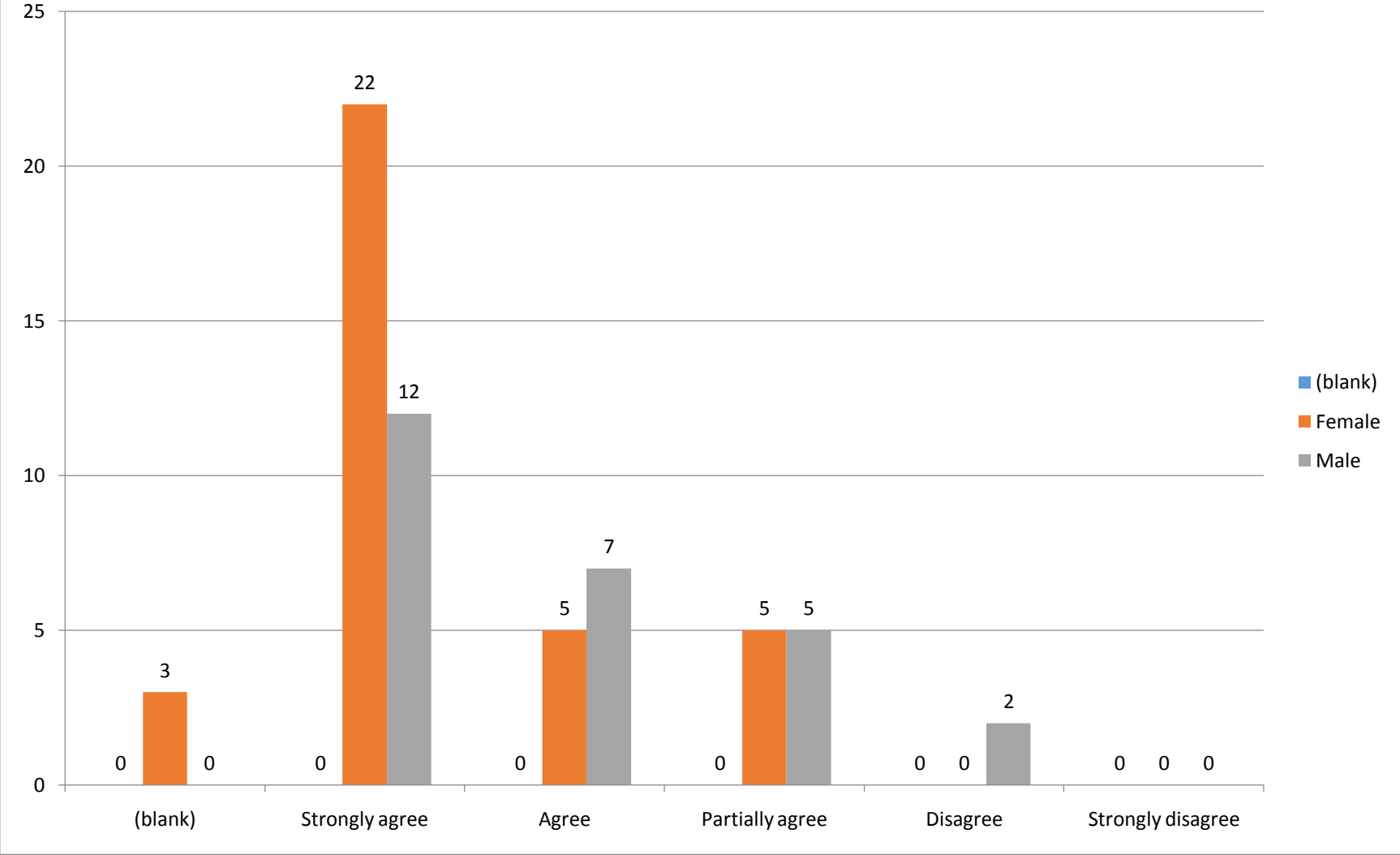
### 13. I am satisfied with the organization of the summer school



### 14. I am satisfied with the services offered in social areas

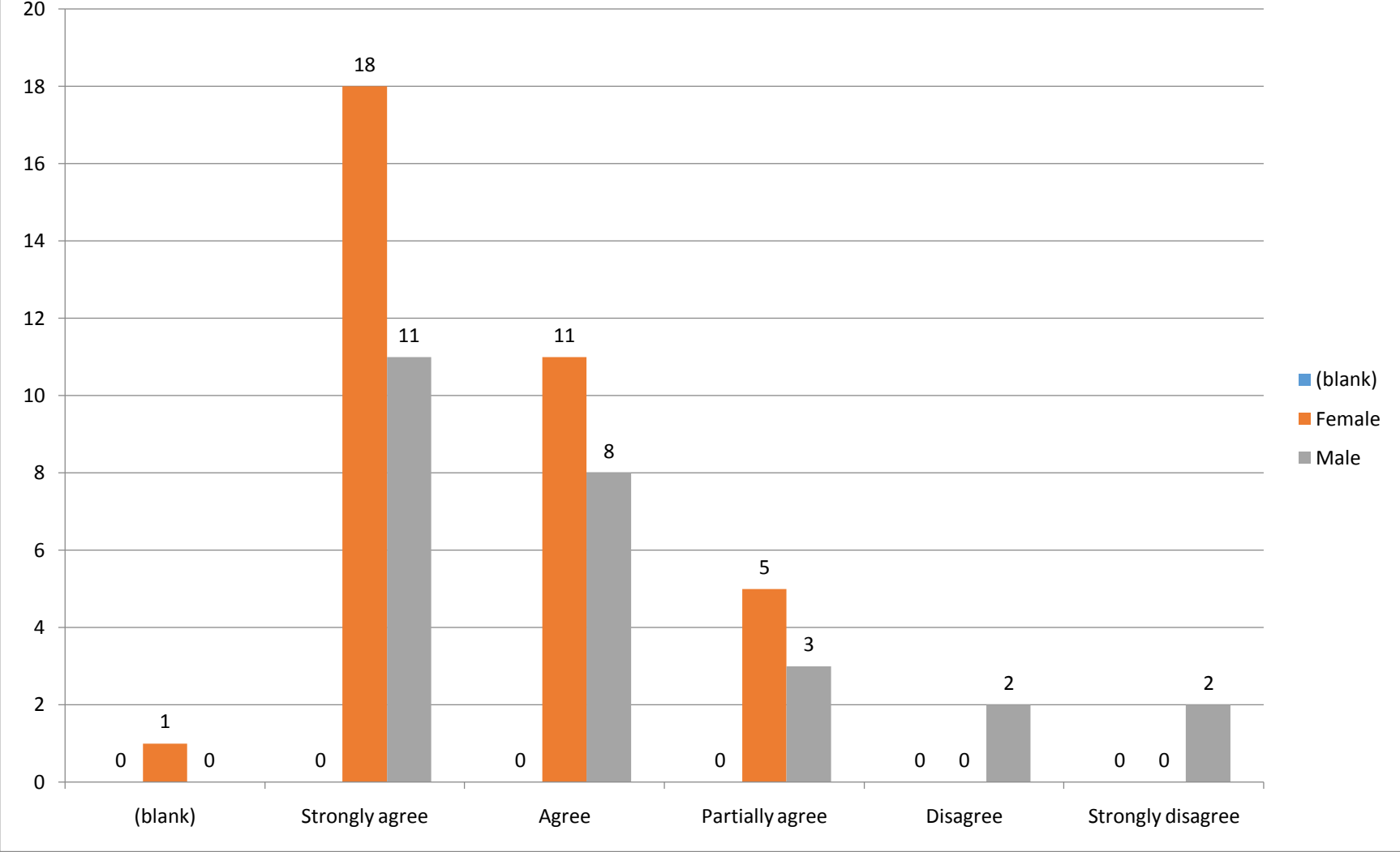


### 15. I am satisfied with the activities organized by student clubs

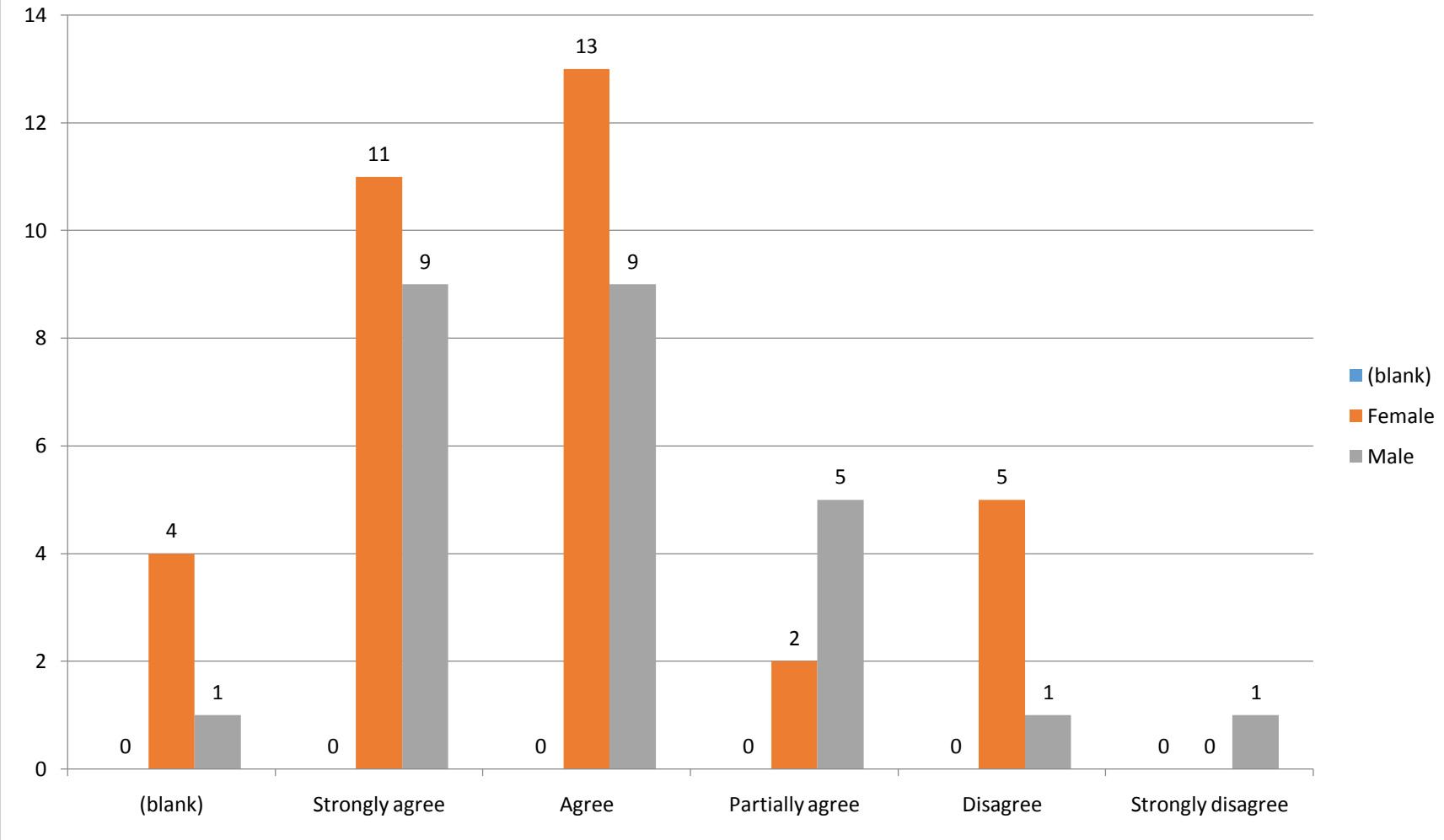




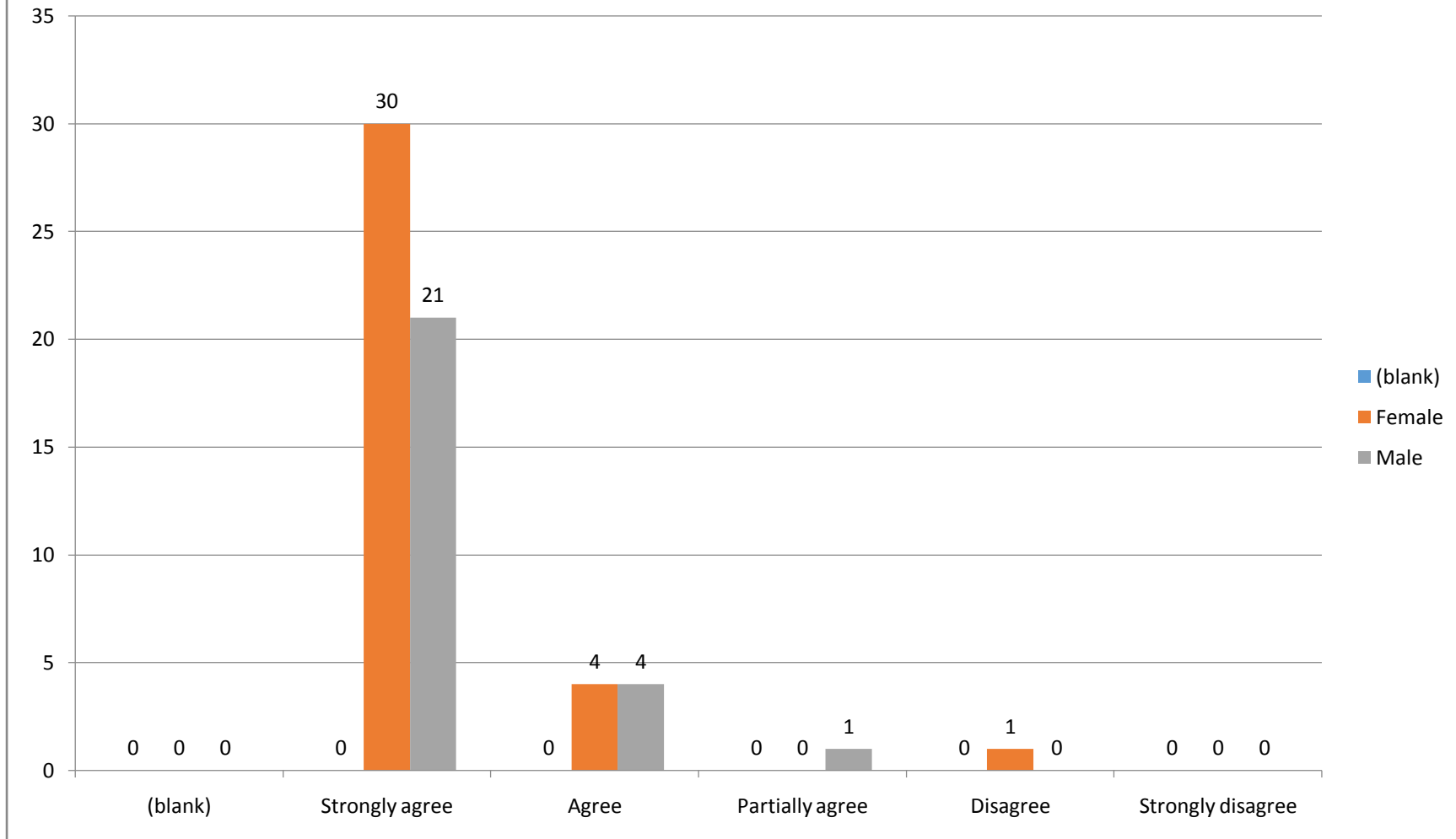
### 16. There are enough social and cultural activities



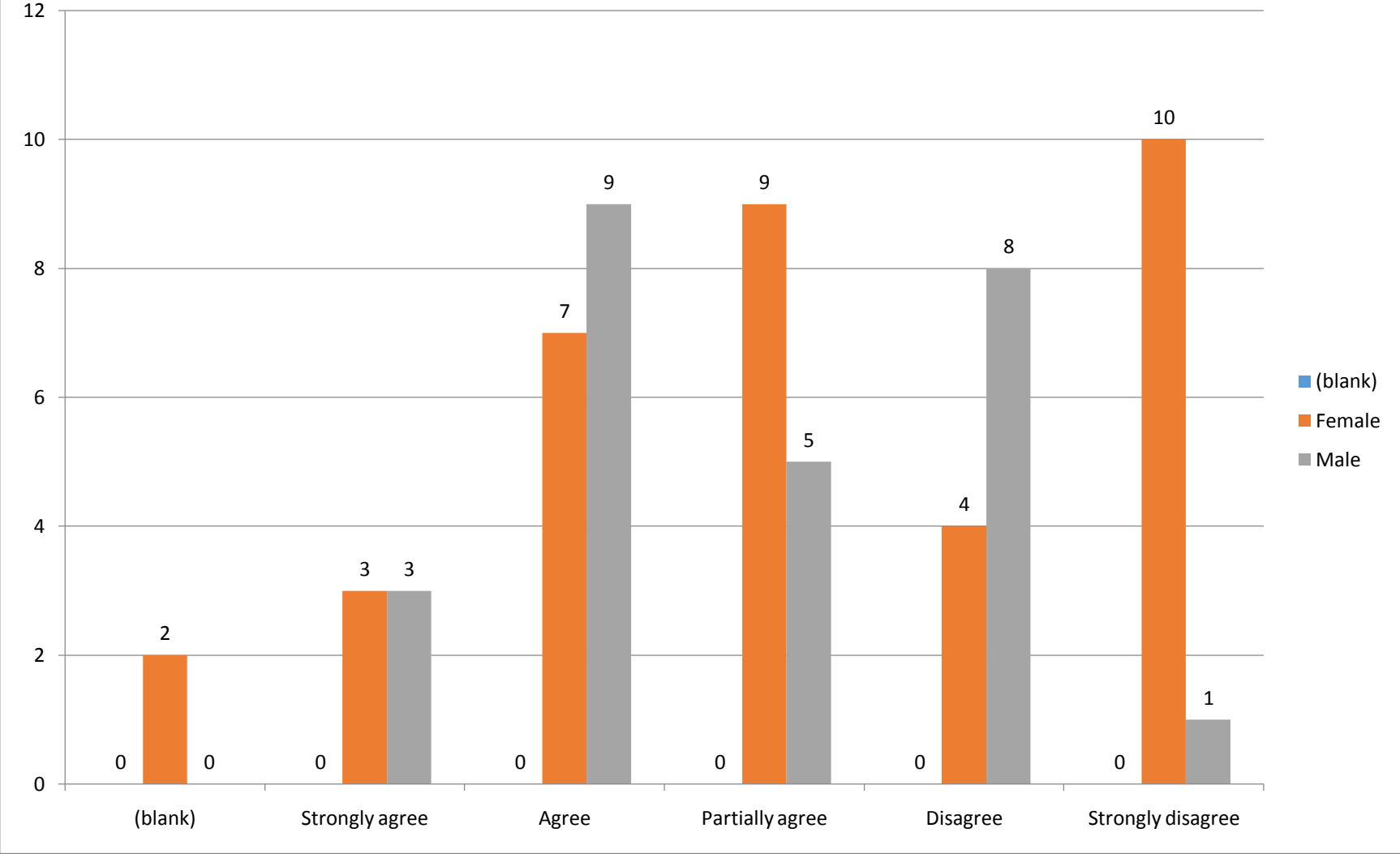
### 17. I am satisfied with the medical service provided at this institution



## 18. Hygiene of common premises (WC,halls, classes) is at high standards



### 19. Prices in the cafeteria are reasonable and affordable



### 20. I highly recommend Beder HEI as a top choice

