This document provides an overview of the results derived from the statistical analysis of the answers of 61 students from the Department of Communication Sciences.
1. I can access enough information from the institution’s official website regarding timetable, registration, academic and social announcements

- Strongly agree: 26
- Agree: 17
- Partially agree: 8
- Disagree: 1
- Strongly disagree: 0

Gender:
- Female: 0
- Male: 0
2. Academic registration processes are done easily

- Strongly agree: 21
- Agree: 12
- Partially agree: 11
- Disagree: 12

Gender distribution:
- Female: 21
- Male: 2
3. Necessary documents (transcripts, certificates) are provided shortly after request

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Partially agree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
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<td>6</td>
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4. I am satisfied with technological services (internet, active-board, computer etc.)

- Strongly agree: 25
- Agree: 18

(Blank): 4
Female: 7
Male: 4
Disagree: 2
Strongly disagree: 1
5. Library service satisfies my needs

- Strongly agree: 13
- Agree: 13
- Partially agree: 10
- Disagree: 6
- Strongly disagree: 0

Gender distribution:
- Female
- Male
6. Studying environments are spacious and motivating.
7. I like my study programs

<table>
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<tr>
<th></th>
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<th>Strongly agree</th>
<th>Agree</th>
<th>Partially agree</th>
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<tr>
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</table>

(blank)
8. The number of lecturers that supervise students is sufficient

- Strongly agree: 20
- Agree: 16
- Partially agree: 14
- Disagree: 0
- Strongly disagree: 0

Female: 1
Male: 0
9. Academic consulting is at a high level

- Strongly agree: 24
- Agree: 15
- Partially agree: 10
- Disagree: 8
- Strongly disagree: 3

Gender Distribution:
- Female: 0
- Male: 0
- Blank: 0
10. The institution offers sufficient educational activities like seminars, conferences, symposiums etc.
11. The institution offers educational activities of high quality

- Strongly agree: 27
- Agree: 0
- Partially agree: 7
- Disagree: 0
- Strongly disagree: 0

Female
Male
12. Foreign language learning in this institution is at a sufficient level

<table>
<thead>
<tr>
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<tr>
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<tr>
<td>Strongly disagree</td>
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13. I am satisfied with the organization of the summer school

- Strongly agree: 6
- Agree: 15
- Partially agree: 4
- Disagree: 2
- Strongly disagree: 1
14. I am satisfied with the services offered in social areas

- Strongly agree: 19
- Agree: 11
- Partially agree: 9
- Disagree: 1
- Strongly disagree: 0

Breakdown by gender:
- Female: 0
- Male: 0
15. I am satisfied with the activities organized by student clubs

- Strongly agree: 22
- Agree: 12
- Partially agree: 7
- Disagree: 5
- Strongly disagree: 2
16. There are enough social and cultural activities

- Strongly agree: 18
- Agree: 11
- Partially agree: 8
- Disagree: 5
- Strongly disagree: 3

Gender distribution:
- Female: 18
- Male: 0
17. I am satisfied with the medical service provided at this institution

- Strongly agree: 11
- Agree: 13
- Partially agree: 5
- Disagree: 5
- Strongly disagree: 1
- (blank) Female: 4
- (blank) Male: 1
- Male: 9
- Female: 9
18. Hygiene of common premises (WC, halls, classes) is at high standards

- **Strongly agree**: 30
- **Agree**: 21
- **Partially agree**: 4
- **Disagree**: 1
- **Strongly disagree**: 0

Gender distribution:
- **Female**: 1
- **Male**: 1
19. Prices in the cafeteria are reasonable and affordable

<table>
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<td>5</td>
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<tr>
<td>Disagree</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>10</td>
<td>1</td>
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</tbody>
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20. I highly recommend Beder HEI as a top choice

- Strongly agree: 32
- Agree: 19
- Partially agree: 5
- Disagree: 0
- Strongly disagree: 0

Responses by Gender:
- Female: 0
- Male: 0