



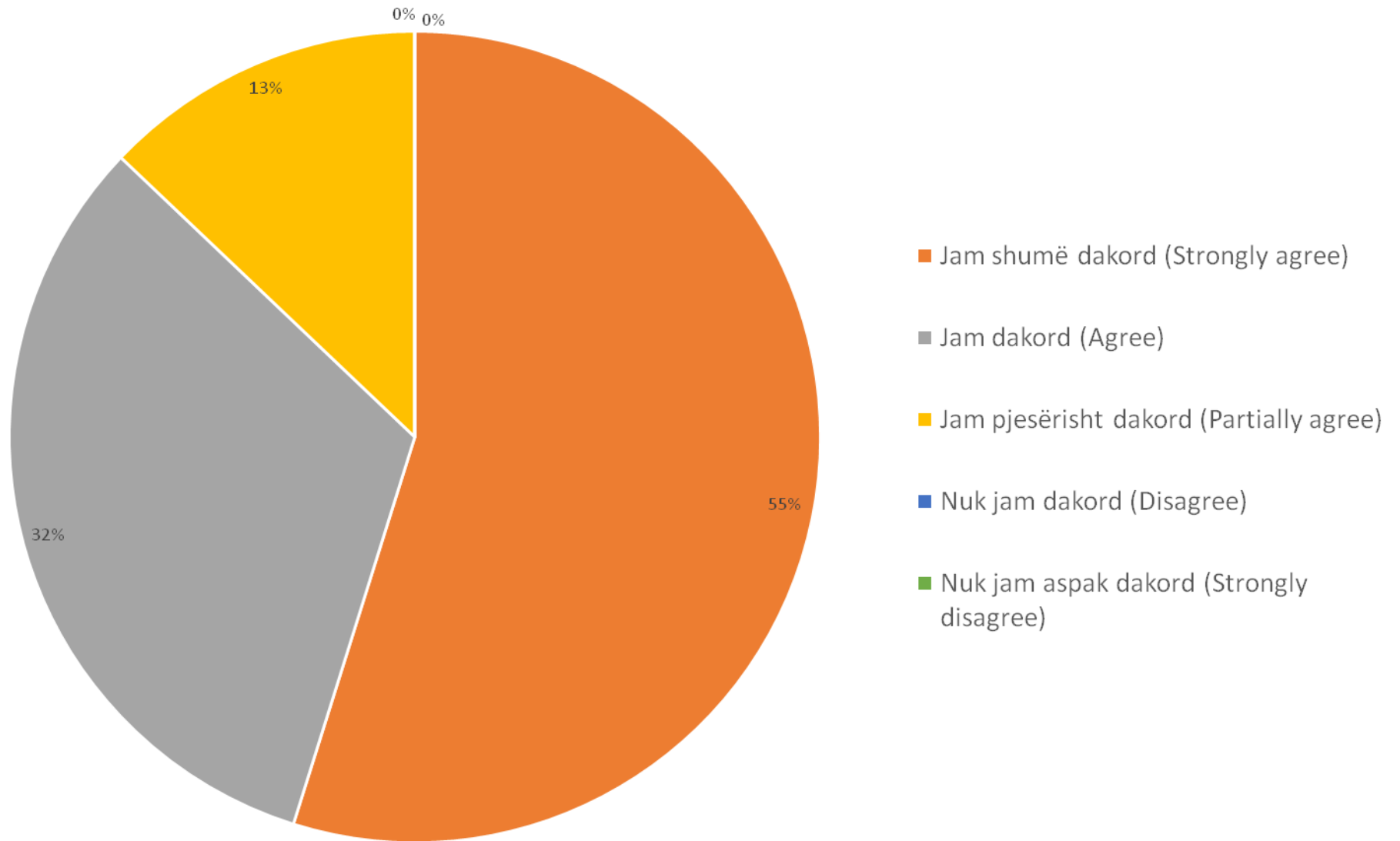
Administrative Staff Satisfaction Survey

QUALITY ASSURANCE COUNCIL

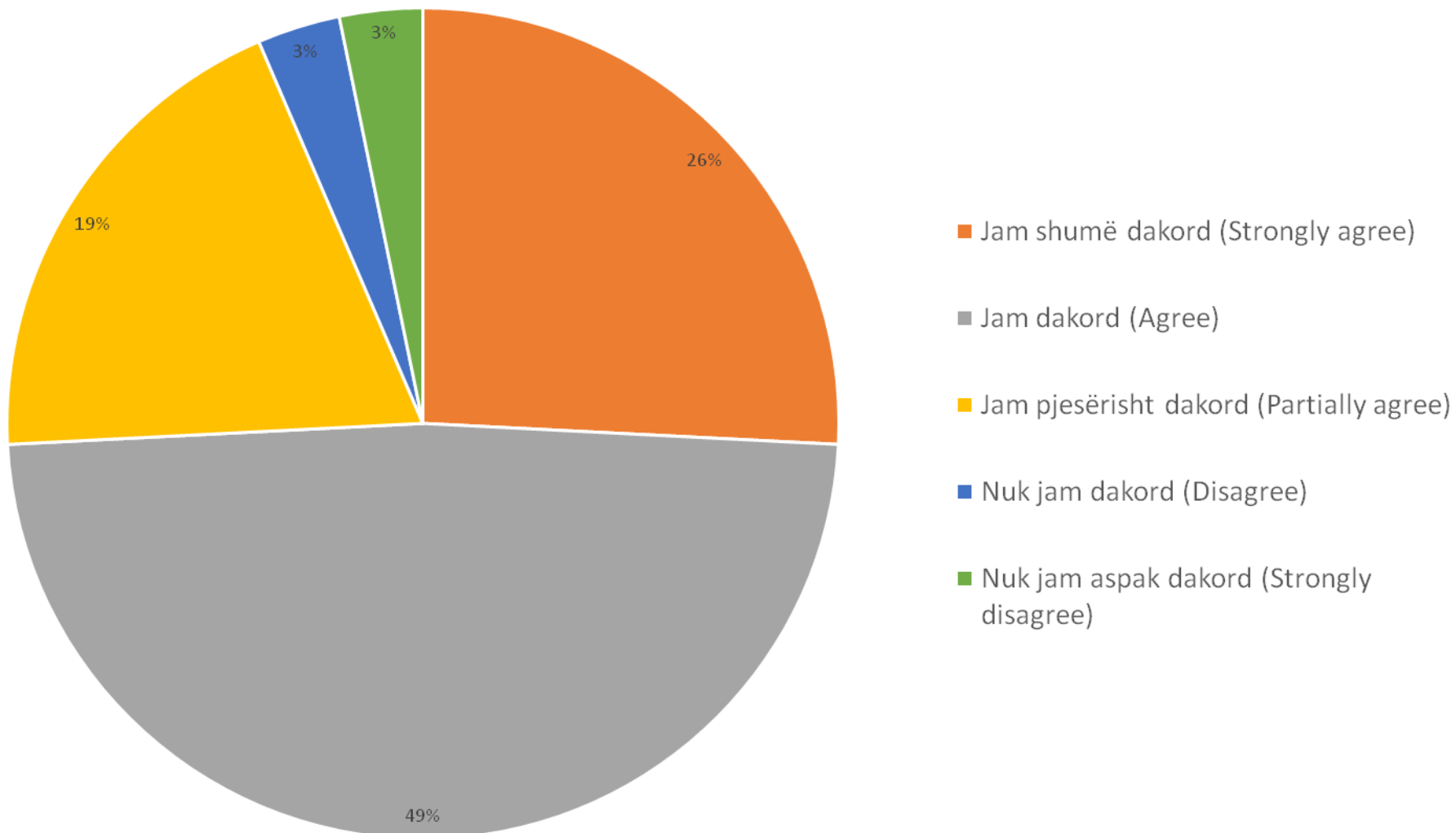
December 2014

This document provides an overview of the results derived from the statistical analysis of the recorded answers on the survey in which 32 (out of 37 total) Administrative Staff participated.

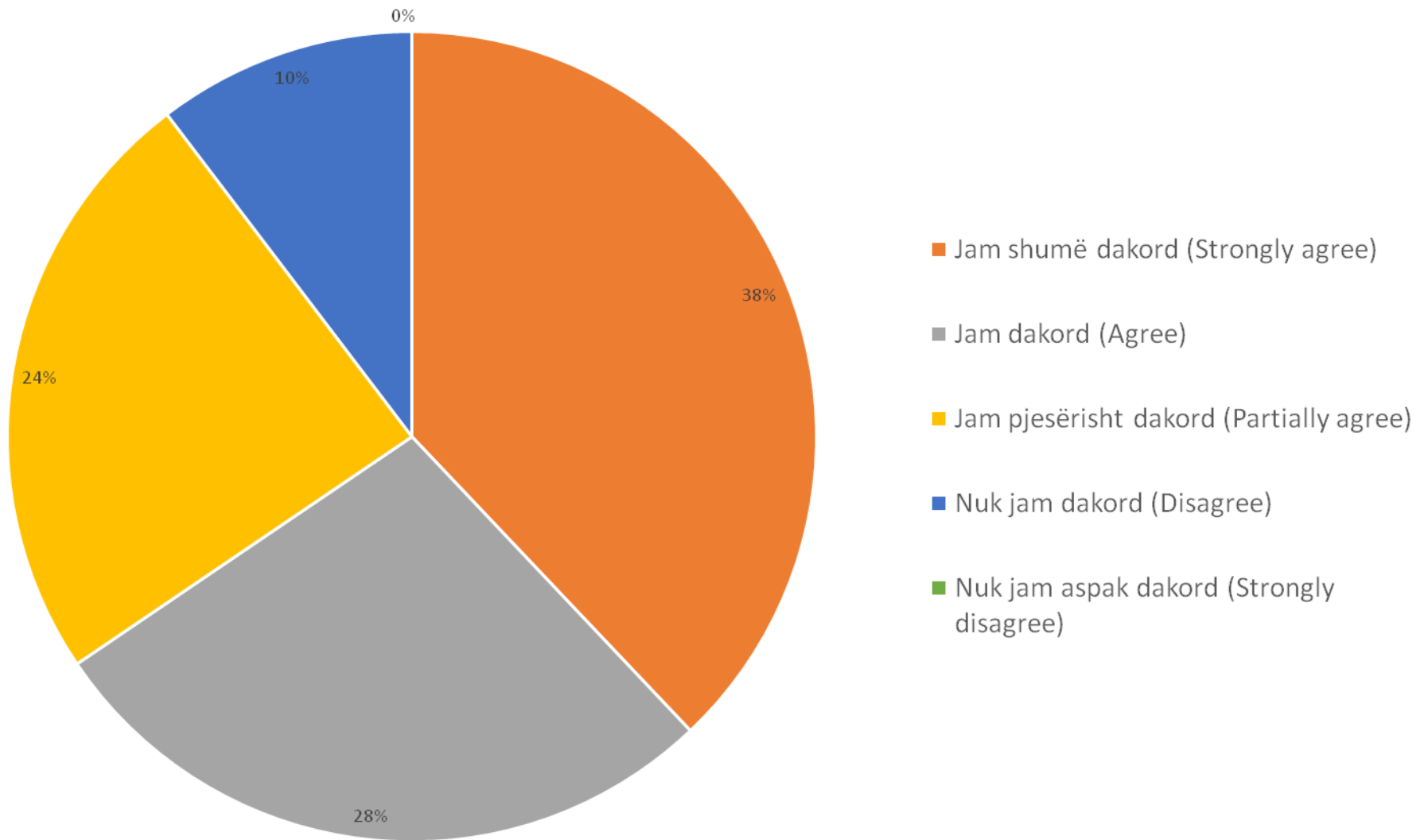
1. Ambientet e punës janë të përshtatshme. (Working environment is convenient.)



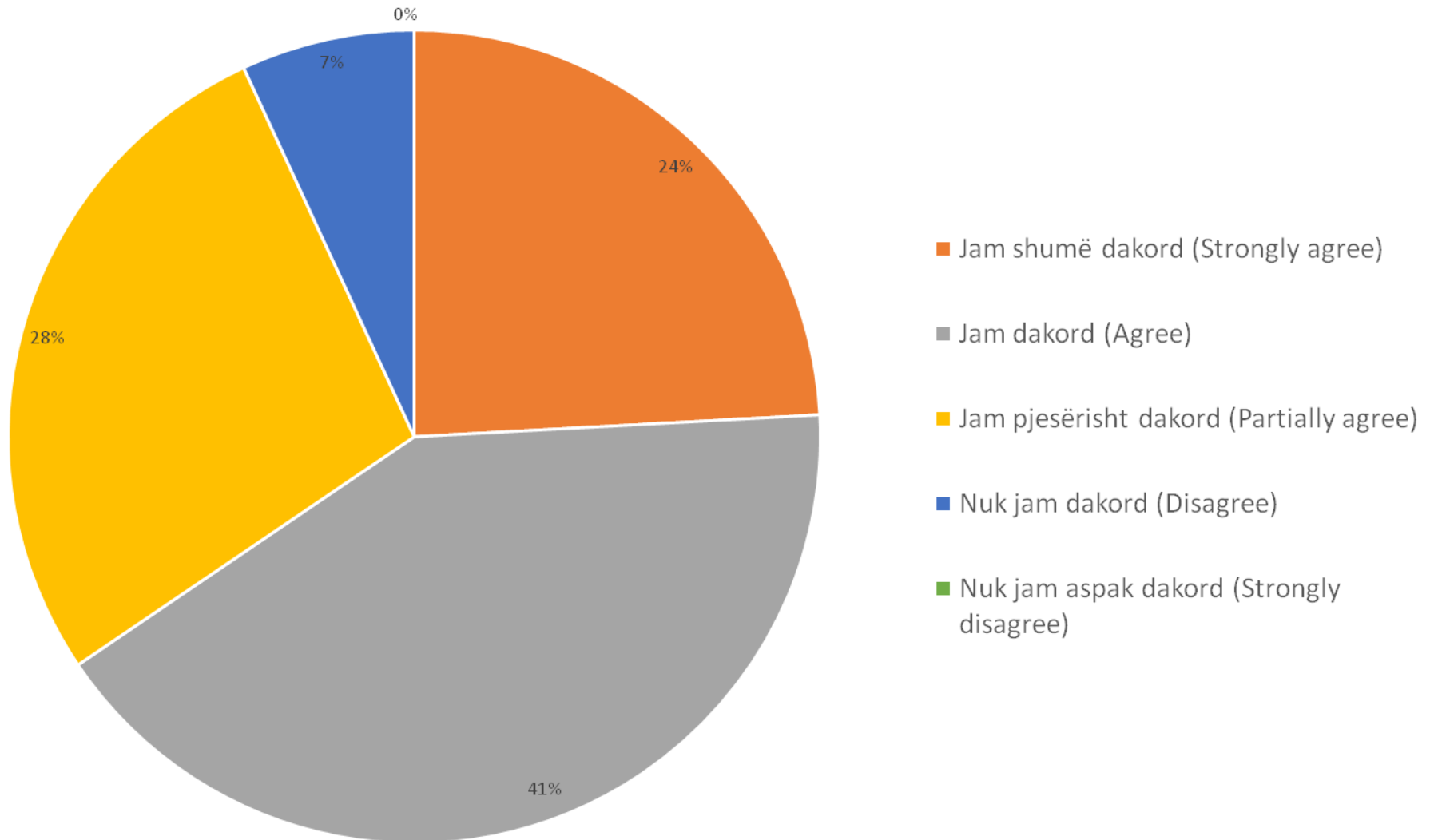
2. Hapësira e vendit të punës është e bollshme dhe motivuese. (Working premises are spacious and motivating.)



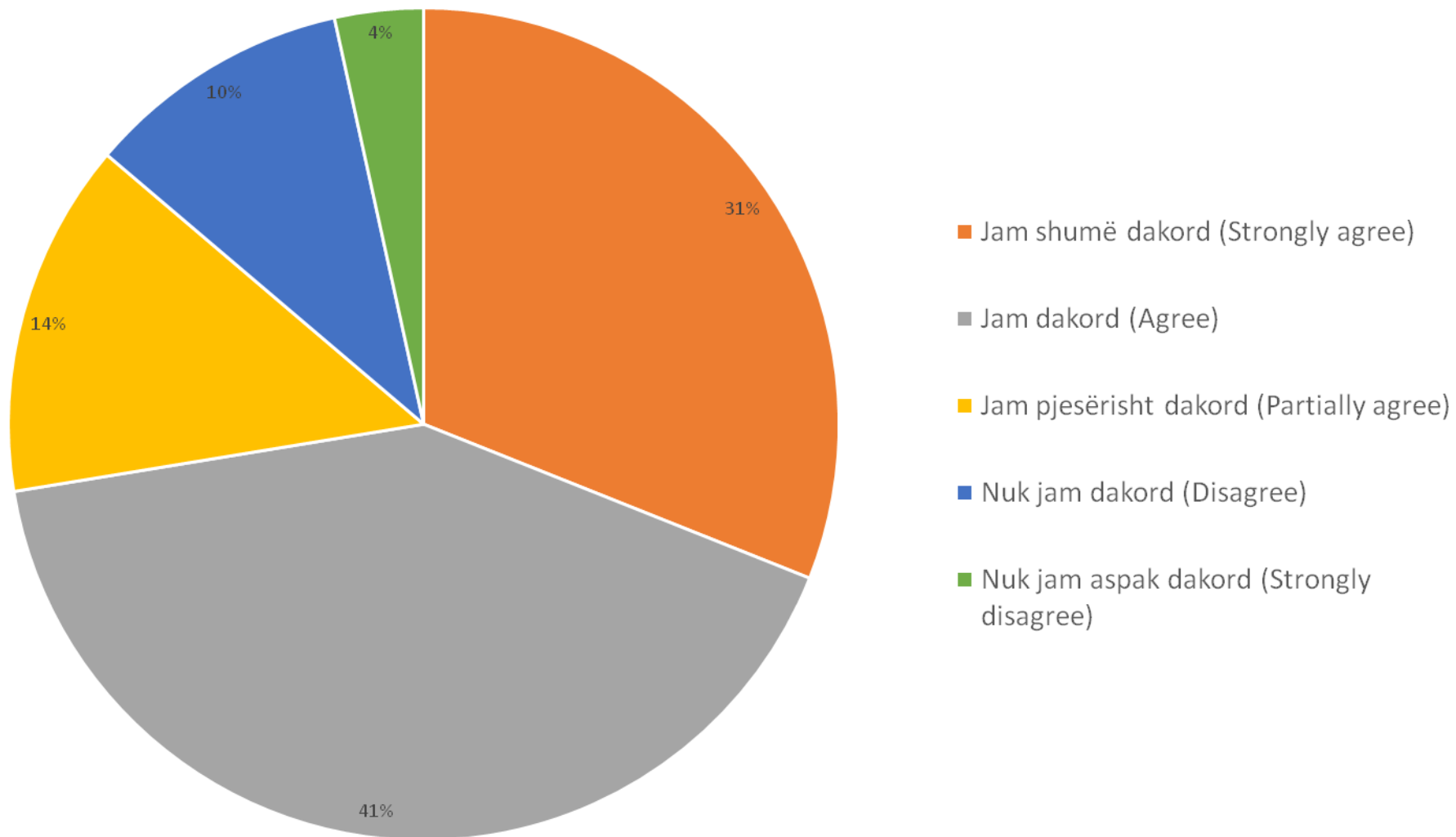
3. Shërbimi teknologjik i ofruar për kryerjen e punës është i kënaqshëm. (I am satisfied with the technological system.)



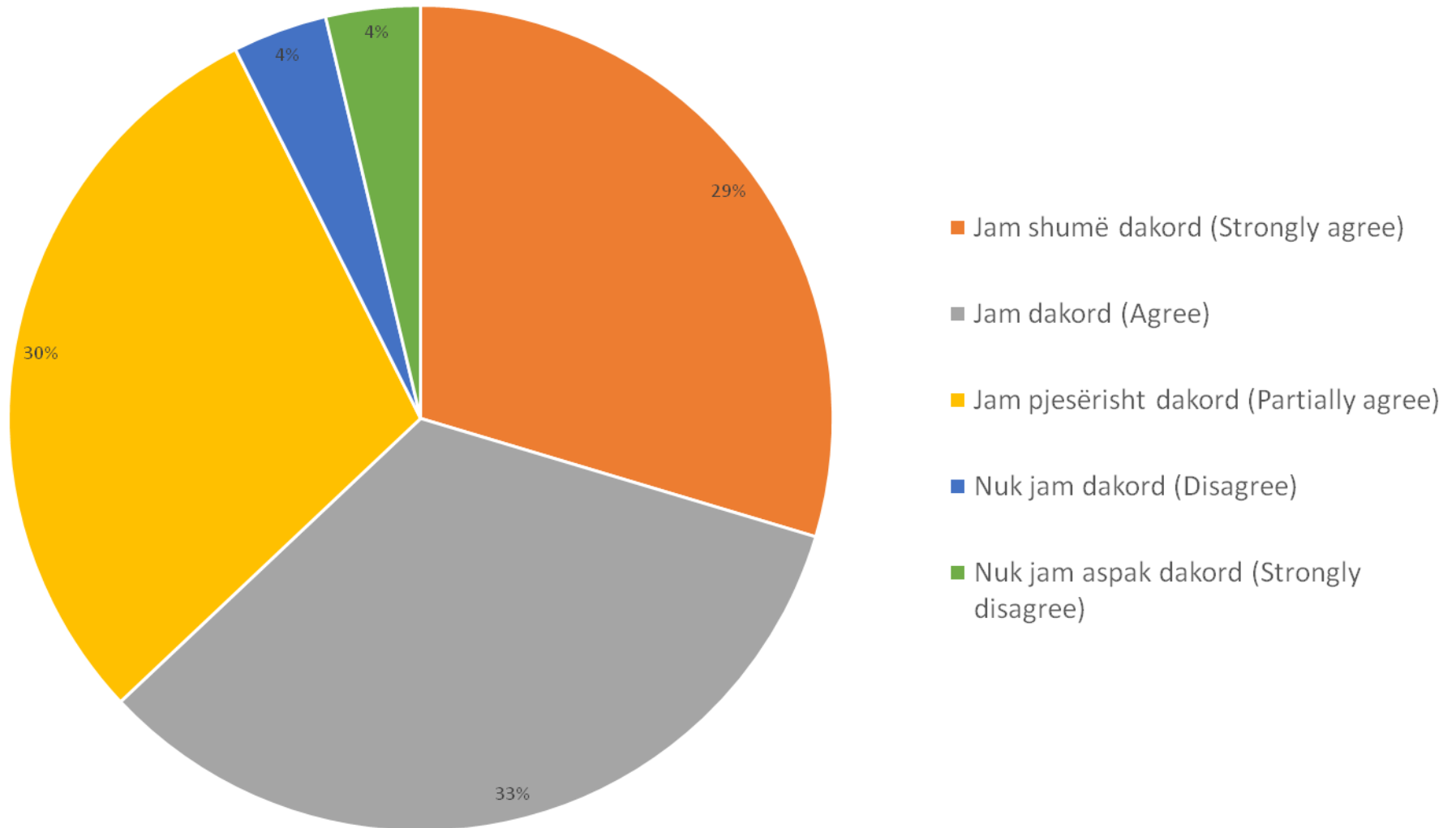
4. Puna që bëj përshtatet me studimet dhe aftësitë e mia. (The work I do fits my profile and abilities.)



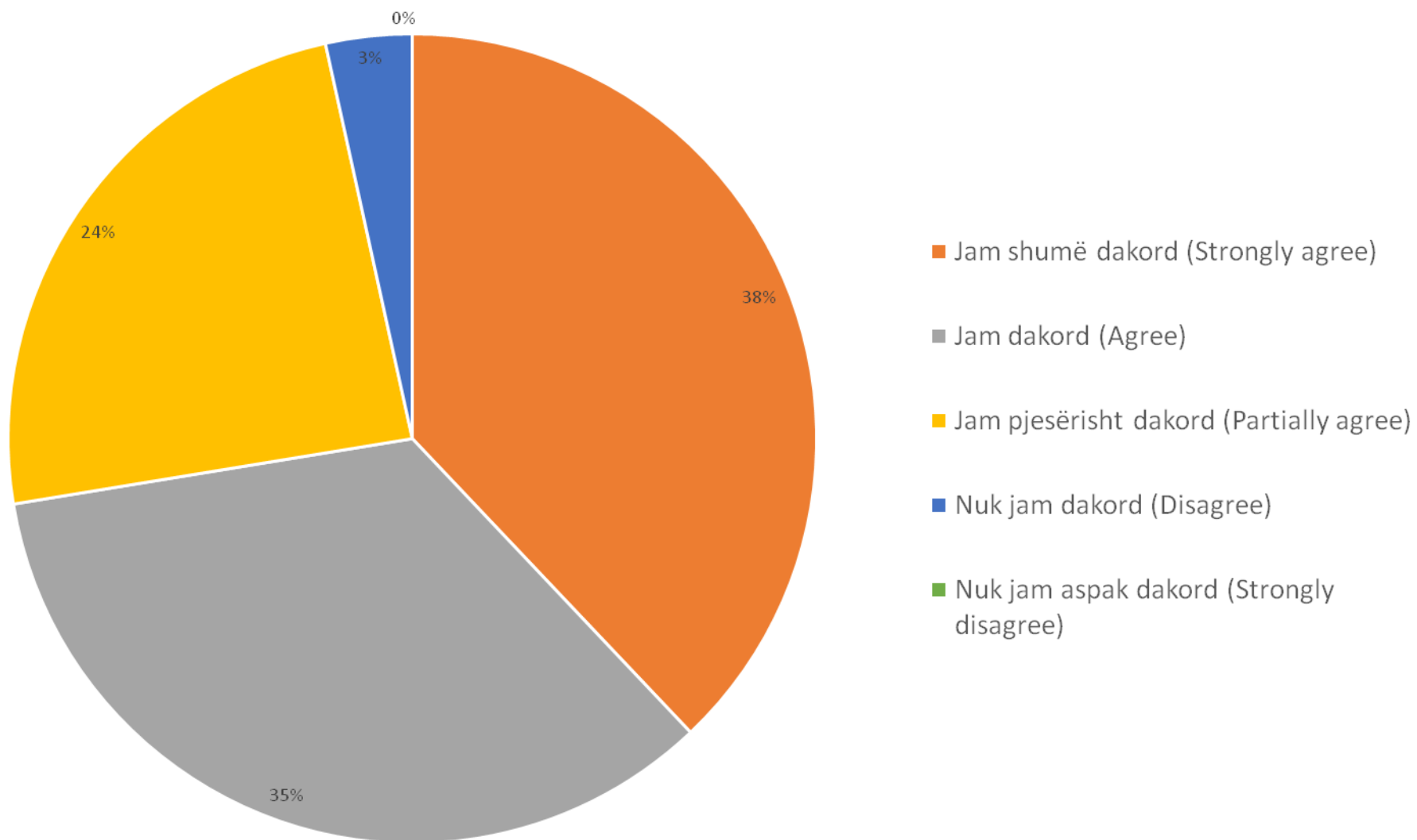
5. Juridiksioni dhe përgjegjësia e vendit të punës na është bërë e ditur në mënyrë të qartë. (Our responsibilities at this institution are made clear from the very beginning.)



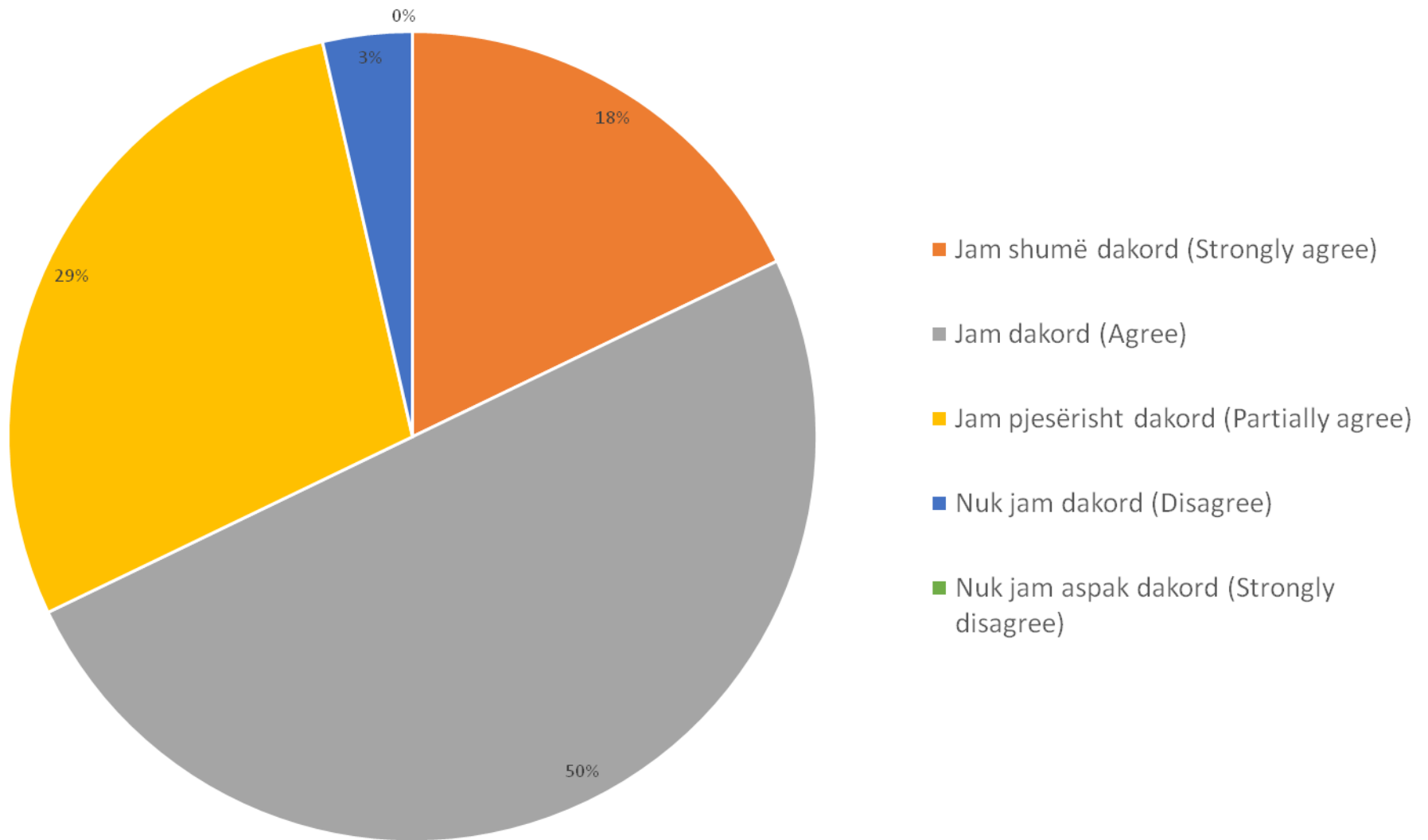
6. Menaxhimi i institucionit bëhet në mënyrë të kënaqshme. (I am satisfied with the management of the institution.)



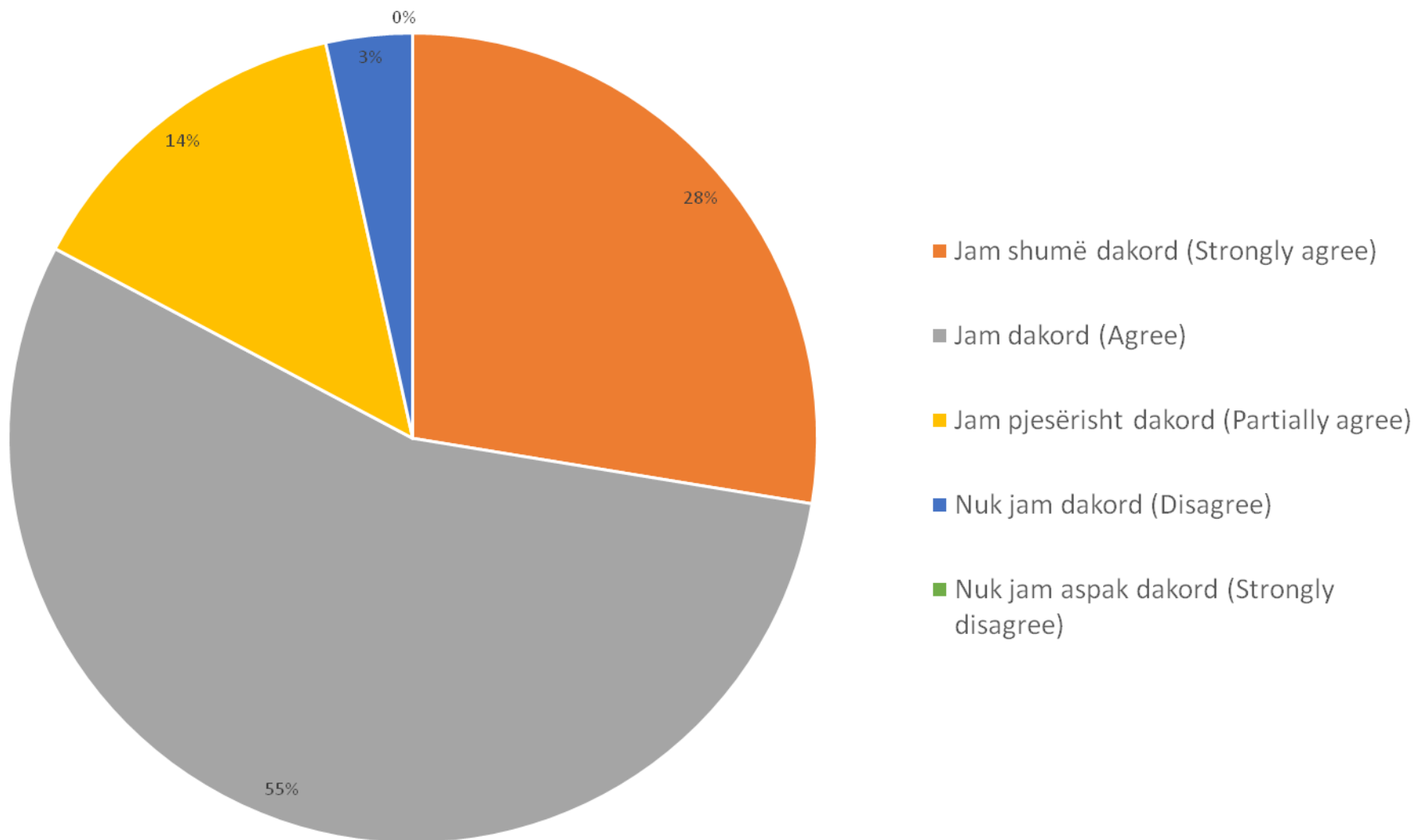
7. Ankesat mund të përcillen me lehtësi në organet e prore. (Complaints are easily addressed to higher offices.)



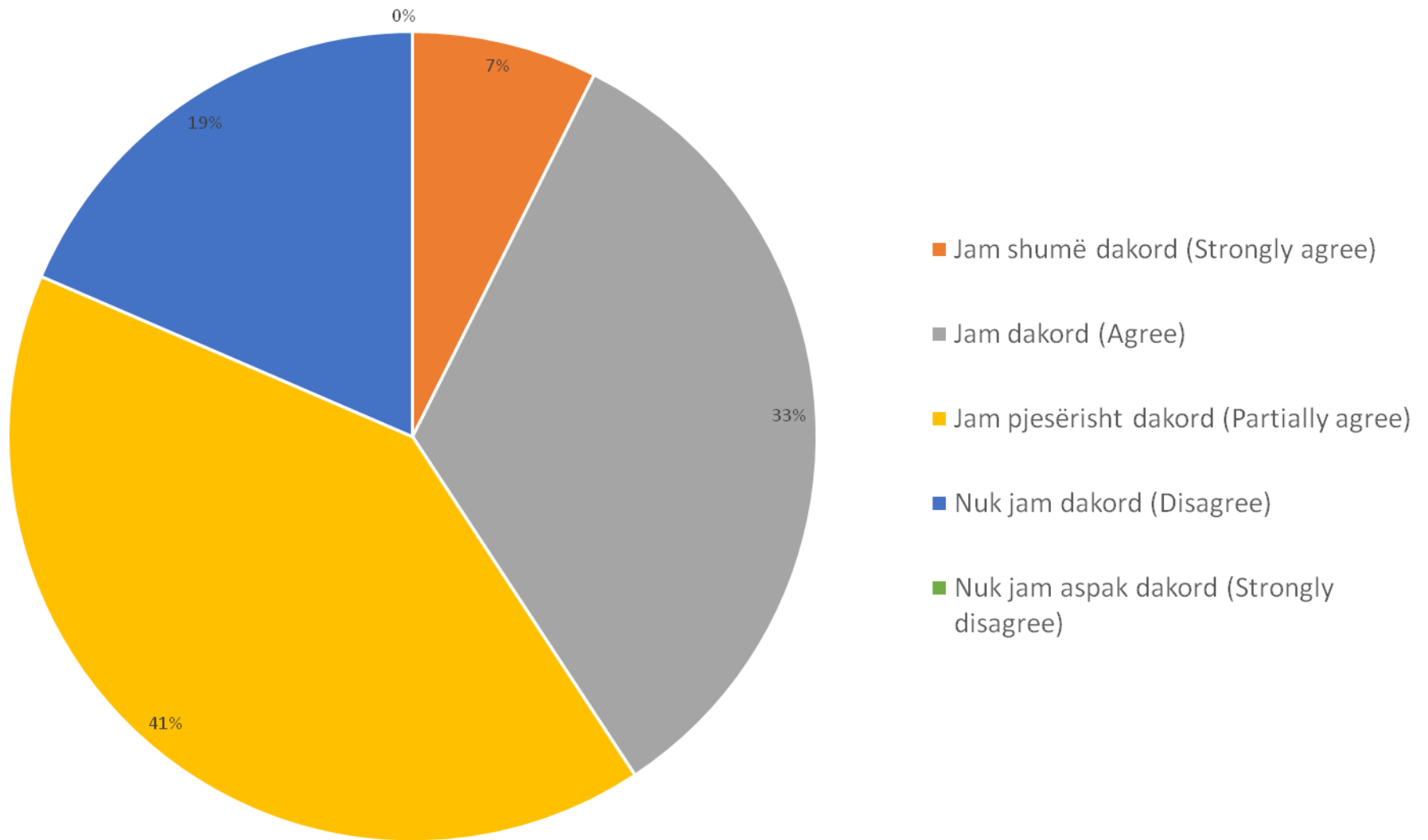
8. Drejtuesit e administratës e marrin parasysh mendimin tonë. (The head of the administration takes into account our thoughts and suggestions.)



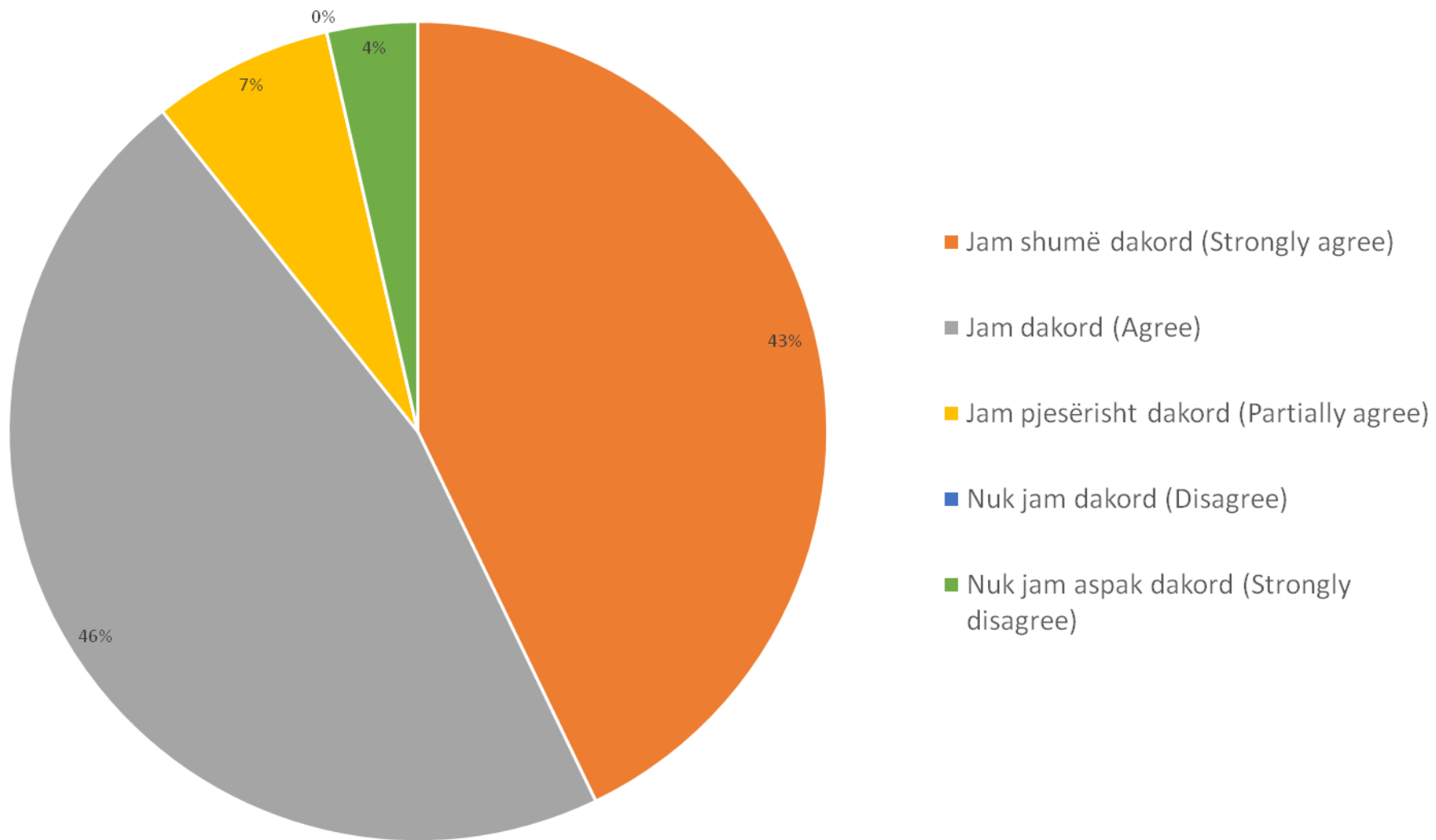
9. Jam i kënaqur nga bashkëpunimi me kolegët e tjerë. (I am satisfied with the cooperation with the colleagues.)



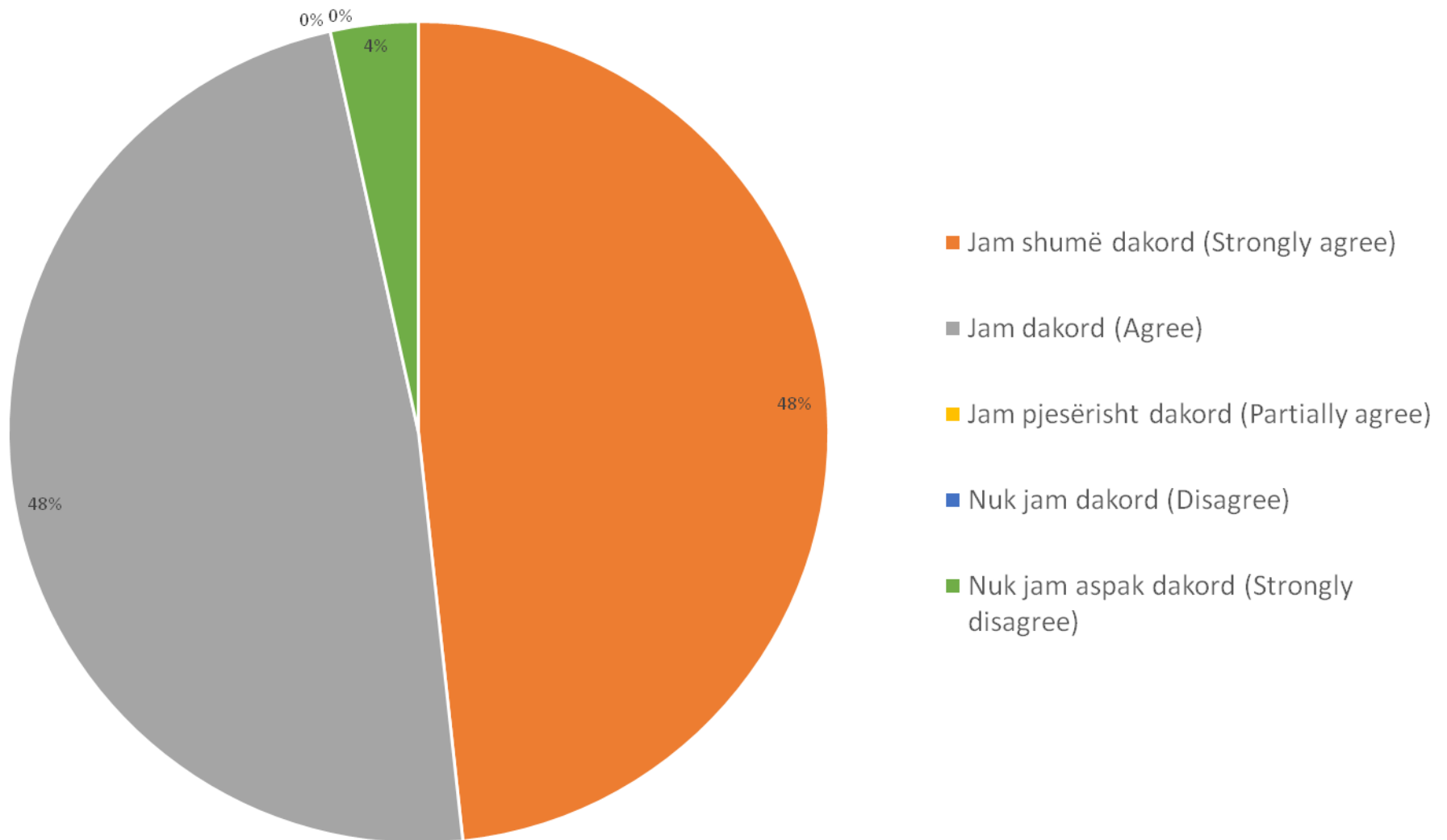
10. Brenda institucionit jepen mjaftueshëm trajnime. (There is sufficient training programs within the institution.)



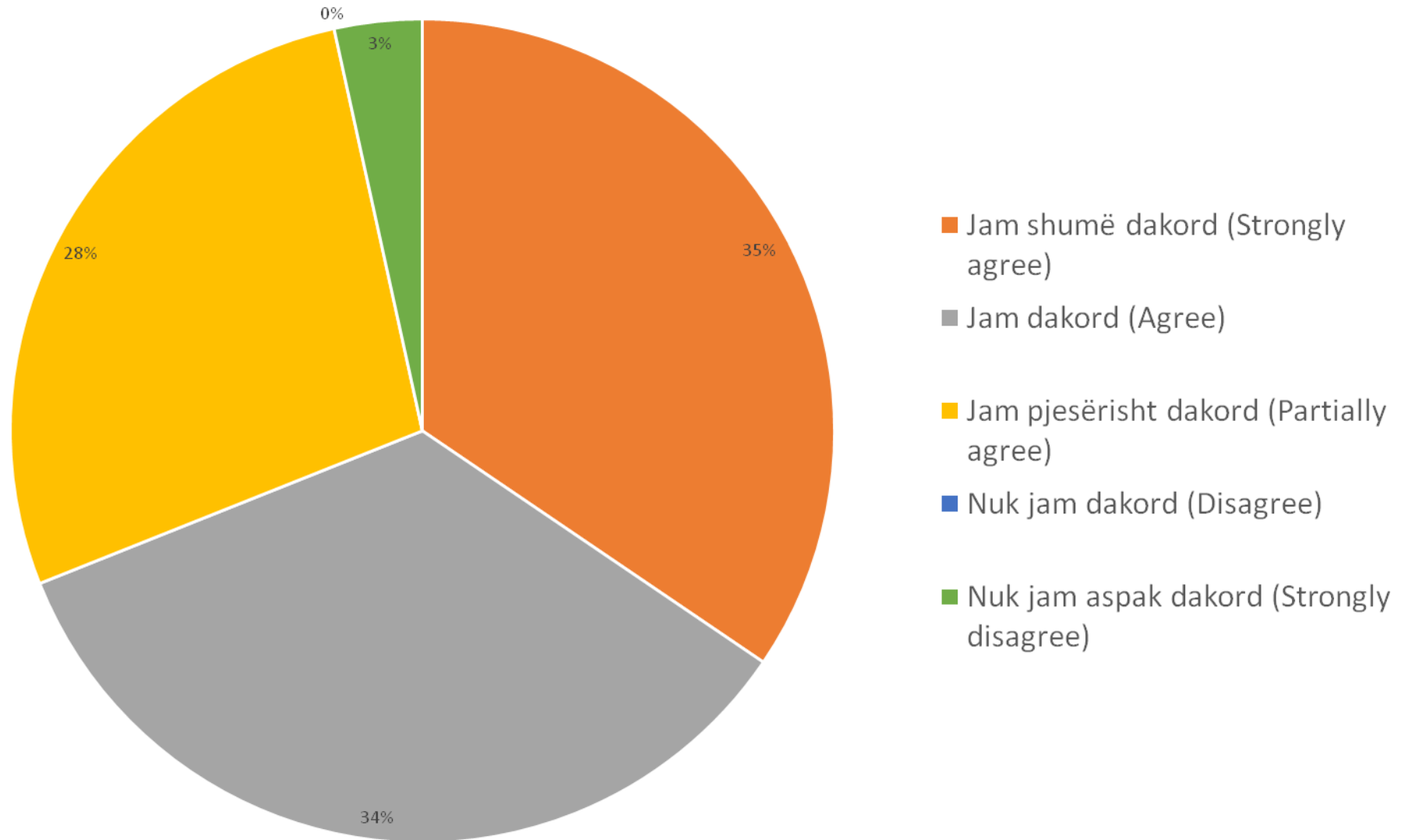
11. Jam i kënaqur me shërbimin mjekësor në këtë institucion. (I am satisfied with the medical service provided at this institution.)



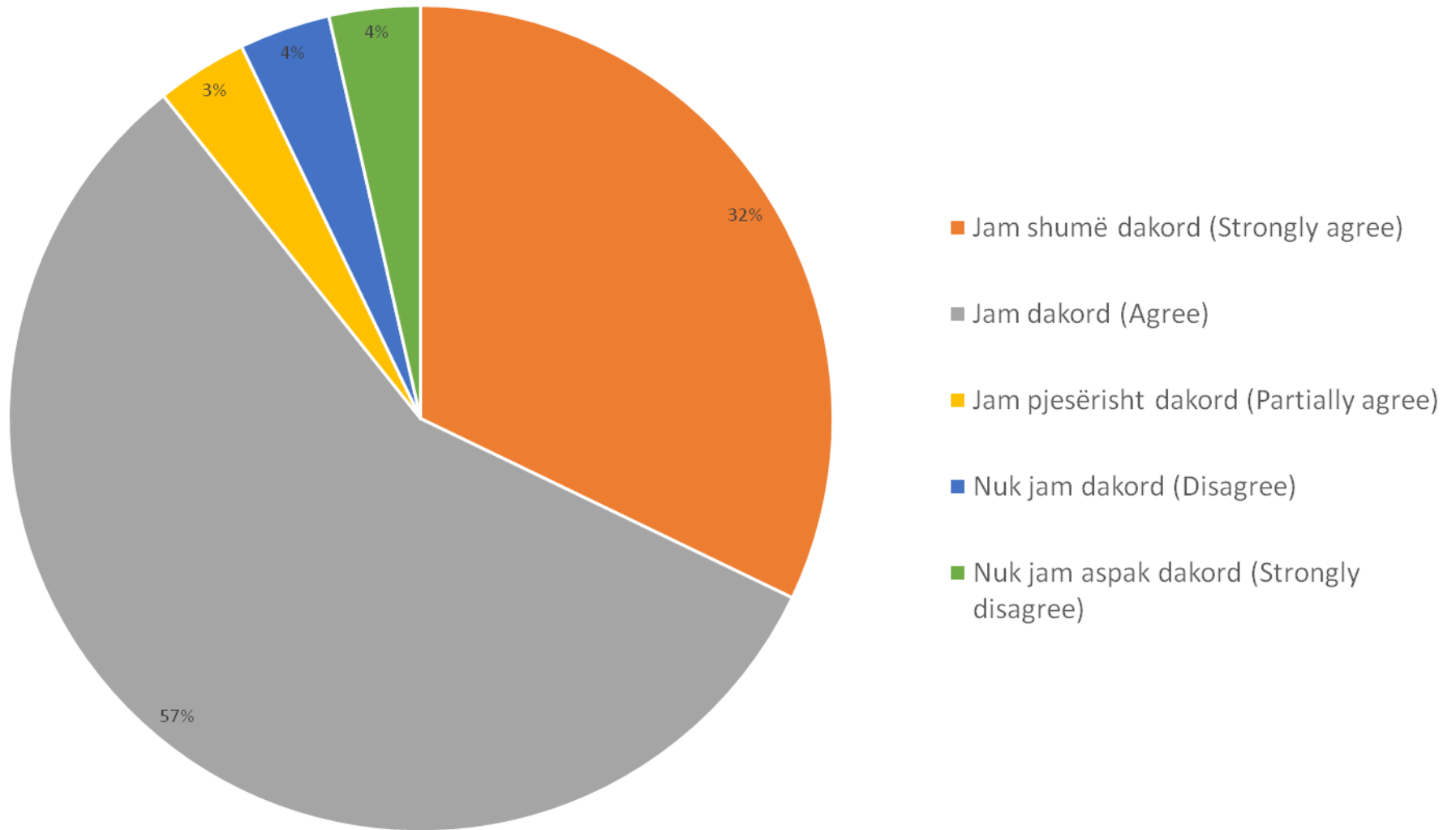
12. Pastërtia e ambienteve të përbashkëta (tualet, korridore, zyra) është brenda standardeve.
(Hygiene of common premises (WC, halls, offices) are within standards.)



13. Jam i kënaqur nga cilësia e ushqimit në mensë. (Food quality is satisfactory.)



14. Jam i kënaqur për kushtet e sistemit të sigurisë së institucionit. (I am satisfied with the security system provided by the institution.)



15. Jam në dijeni të vizionit dhe misionit të institucionit tonë. (I am well aware of the vision and mission of the institution.)

